

URGENT REQUEST

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Form Approved: O.M.B. No. 2127-0009



U.S. Department of Transportation
National Highway Traffic Safety Administration

Vehicle Owner's Questionnaire

TO REPORT VEHICLE SAFETY DEFECT
1-888-DASH-2-DOT
1-888-327-4236
INTERNET: <http://www.nhtsa.dot.gov>

RECEIVED FOR AGENCY USE ONLY
Date Received: 00 JAN -3 AM 0:55
OFFICE OF DEFECTS INVESTIGATION
Reference No. 550171

OWNER INFORMATION (Type or Print)
N [Redacted]
S [Redacted]
C [Redacted]
Daytime Telephone Number [Redacted]

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? YES NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.
Signature of Owner [Redacted] Date 12-27-99

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (17 Digits) 1G15L1240T179566	(Located at bottom of windshield on driver's side)	Vehicle Make Chevrolet	Vehicle Model Cavalier	Vehicle Year 1996	Current Odometer Reading 52000	
Purchased Date 5/19/96	Dealer's Name Bob Bell Chevrolet	Engine Size (CID/CCL) 2.2	<input type="checkbox"/> Turbo <input type="checkbox"/> Diesel <input checked="" type="checkbox"/> Gas <input type="checkbox"/> Fuel Injection	No. Cylinders 4		
<input type="checkbox"/> New <input checked="" type="checkbox"/> Used	Dealer's City Baltimore	State MD	Zip Code 21201			
Transmission Type <input type="checkbox"/> Manual <input checked="" type="checkbox"/> Automatic	Anti-lock Brakes <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	Restraint System <input checked="" type="checkbox"/> Driverside Airbag <input type="checkbox"/> Motorbelt <input type="checkbox"/> Passengerside Airbag <input type="checkbox"/> 2-Point Belt <input type="checkbox"/> 3-Point Belt	Cruise Control <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Drivetrain <input checked="" type="checkbox"/> Front <input type="checkbox"/> Rear <input type="checkbox"/> 4-wheel	Vehicle Type <input checked="" type="checkbox"/> Car <input type="checkbox"/> Sport Util. <input type="checkbox"/> Van <input type="checkbox"/> Truck <input type="checkbox"/> Minivan <input type="checkbox"/> Motorcycle <input type="checkbox"/> Other	Body Style <input checked="" type="checkbox"/> 2 Door <input type="checkbox"/> 4 Door <input type="checkbox"/> Stationwagon <input type="checkbox"/> Pick Up Truck <input type="checkbox"/> Other

FAILED COMPONENT(S)/PART(S) INFORMATION

Component Engine	Part Name(s) Alternator 2.2dr. 96 Chevy Cavalier	Location <input type="checkbox"/> Left <input checked="" type="checkbox"/> Front	<input type="checkbox"/> Right <input type="checkbox"/> Rear	Failed Part(s) <input checked="" type="checkbox"/> Original <input type="checkbox"/> Replacement
No. of Failures 2	Date(s) of Failure(s) 7/93, 8/94	Mileage at Failure(s) 30,000 + 43,700	Vehicle Speed at Failure(s) 35 mph + 65 mph - 65 mph	Failed Part(s) Available? <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No
NHTSA Previously Contacted? <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No				

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and Injury(ies) on the back of this form)

Crash <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Fire <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Number Persons Injured 0	Number of Fatalities 0	Estimated Property Damage \$ 5000 total	Reported to Police <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No
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INFORMATION ON TIRE FAILURE(S) (IF APPLICABLE)

To report defective or failed tires provide the following: DOT Number, Tire Manufacturer, Tire Name, Tire Size (include all numbers and letters). Note: This information not required for normal operation tires.

DOT	Manufacturer	Tire Name	Complete Tire Size
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U.S. DOT safety standard code
The number may be on the inner side of the tire and have up to 11 letters and numbers. Usually located near rim flange on side opposite whitewall or on either side of blackwall tire.

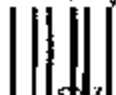
The Privacy Act of 1974 - Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response maybe used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administration enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

① Was Driving Down Eastern Ave. in DC at a main road off Interstate around 9:00 am on a summer evening. PC was on level lights in rear and radio light. My car was running quickly, no starter, to lose all power. 1st the light and engine light then the radio - car came to a dead stop on road. Was turned to Pep Boys for diagnosis and had a diagnostic test ran on car. Was told a battery and alternator to be checked - was not in good shape. Had a new battery replaced. No cracks or injuries to report. Just cost me a diagnostic for labor, parts & towing. ② Second incident was in 8/97 of this past year, 2 weeks on vacation in the state of New York, Delaware or a Saturday night around 11:30 pm and proceeded to shop - So I know the billboard on grassy area. I had heard a humming noise earlier & had heard a humming noise earlier & had heard a humming noise earlier. I had heard a humming noise earlier & had heard a humming noise earlier. I had heard a humming noise earlier & had heard a humming noise earlier.

ATTACH ADDITIONAL SHEETS IF NECESSARY

NO POSTAGE NECESSARY IF MAILED IN THE UNITED STATES



BUSINESS REPLY MAIL
FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL HWY TRAFFIC SAFETY ADMIN

Official Business
Penalty for Private Use \$300

U.S. Department of Transportation
National Highway Traffic Safety Administration
400 Seventh St., S.W.
Washington, D.C. 20590

U.S. Department of Transportation
National Highway Traffic Safety Administration
DOT Auto Safety Hotline, NSA-10.1
400 7th Street, SW
Washington, DC 20590

and was unable to get a photo taken. It was almost stuck in middle lane on I-95 in 45 mph traffic. I had to walk a mile and had a four wheel drive car. State was not jammed. I was stuck in a loop in Nevada and my car was diagnosed with lost power to make my part. I was stuck in a loop in Nevada and my car was diagnosed with lost power to make my part. I was stuck in a loop in Nevada and my car was diagnosed with lost power to make my part.



U.S. Department of Transportation
National Highway Traffic Safety Administration
<http://www.nhtsa.dot.gov/hotline>

DOT Auto Safety Hotline
(DASH) 2 DOT

1-888-327-4236

and dial toll free at

DASH2DOT

TO REPORT VEHICLE SAFETY DEFECTS
COMPLETE THIS FORM
OR

DOT AUTO SAFETY HOTLINE

QUESTIONNAIRE

OWNER'S

VEHICLE



This cost me a deposit, a Vermont... episode for me + my... contacted the not with a... + get you...
I was stuck in a loop in Nevada and my car was diagnosed with lost power to make my part. I was stuck in a loop in Nevada and my car was diagnosed with lost power to make my part.

12/27

I would like to say this ^① is a very serious issue for myself as well as other Chevrolet owners of the 1994 model Chevrolet Cavalier 2.2 Engine. This particular alternator for the 2.2 is very difficult to find in stock and the part most always must be ordered + shipped in. The 2.4 is the only alternator available. Also have spoken to many manufacturers that have ordered many 2.2 alternators + have been told this alternator is a problem commonly on this make + model year due to the Amps in the alternator + not upgrade it.

This is my second Cavalier. My previous 1993 Chevy 4 door Cavalier RS was purchased at Fox Chevrolet in Resister, MD in 1993 and was a used car with about 8,800 miles at date of purchase. I kept this car till it was traded in at date

A letter to Mr. Kent Putt
Divisional General Manager
of Chemist Bristle Ltd

of new purchases on 5/19/96 from
of amount vehicle being the
course of ownership my partner
DR RS used thru 7 alternators
within 62,000 total mileage
at trade-in price. This was a
very large inconvenience + huge
financial strain. I purchased
4 rebuilt alternators, # 3
replacements (1 from Bob's Belle
Parts in the Dealership. This cost
me an average of 200+ each time
to part + labor. I have spoke to
Chevrolet, had a full investigation
done. I was sent a check for 701.00
my boss from my last alternator. I
repaid but after many hours of calls
+ letters in my part + no return to
addressing the problem. I wrote
a letter to Mr. Kent Patta
Divisional General Manager
of Chevrolet Division and

(2)
TROY, MI x never received any
response to my letter or request for
a recall on this part. I am
very angry over the disregard
of this part and although
I love the Cavalier style
and model, I will not purchase
another car in the future
unless they deal with the
problem with this model &
make. My dent seem

understand this puts the whole
owner and other drivers at a
major risk on a highway road
when they lose power & control
of the car & are left stranded
with no way to reach for help.
I would also like to add when
I did speak to Chevrolet about
checking into other vehicles
that have had alternate
problems they told me there were
some but not enough listed

Sincerely,
A. W. B. B. B.

particular attention to the
repair and go to the class
repair shop available through
needs to deal with the and
do not compromise any
percentage of warranty and are
filling the pad over
over when the other engine
parts are in very good
working condition and the
one part affects the whole
and operating functions of the
contact in the regard to
myself + neglect. I am determined
to get a solution to this problem
for the convenience of all.



These dealership repair shops
 do a recall of the time.
 Most don't almost always
 owners who have car trouble or
 a breakdown are not really
 in repair, they are in a desperate
 situation for immediate
 repair and go to the closest
 repair shop available. Chevrolet
 needs to deal with this and
 do not compromise on
 quality or of warranty and are
 still making the pad over
 over other car other engine
 parts are very good
 working condition and the
 one part affects the whole
 car operating functions. These
 contact in the regard of
 my letter + request. Don't determine
 for a solution to the problem
 for the consumer benefit.

