

U.S. Department
of TransportationNational Highway
Traffic Safety
Administration

POSTER

DOT Auto Safety Hotline

COPIED

Vehicle Owner's Questionnaire

TO REPORT VEHICLE SAFETY DEFECT

1-888-DASH-2-DOY

1-800-327-4236

INTERNET: <http://www.nrtba.dot.gov>

Date Received
RECEIVED

00 JAN -3 AM 9:03

QC'd

Reference No.

OWNER INFORMATION (Type or Print)

2002

Shaw

City

OFFICE
DEFECTS INVESTIGATION

550168

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☒ YES ☐ NO
in the absence of a written request from the manufacturer, your name and address to the vehicle manufacturer.

Signature of C:

Date 12/17/99**VEHICLE INFORMATION**

Vehicle Ident. No. (VIN) (17 Digits)	(Located at bottom of windshield on driver's side)	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
1FTRP15X1RA47594		FORD	RANGER	1994	84000

Purchased Date FEB 1, 1975	Dealer's Name South Bay Ford	Engine Size (GROSS) 4.0L	☐ Turbo
☒ New ☐ Used	Dealer's City San Antonio	State TX	☐ Diesel
	Zip Code 78217	No. Cylinders 6	☒ Gas ☐ Fuel Injection

Transmission Type	AntiLock Brakes	Restraint System	Cruise Control	Drive/Steer	Vehicle Type	Body Style
☒ Manual	☒ Yes	☐ Driverside Airbag ☐ Microbelt	☒ No	☐ Front	☐ Car ☐ Sport Util.	☐ 2-Door
☐ Automatic	☐ No	☐ Passengerside Airbag ☐ 2-Point Belt		☐ Rear	☐ Van ☒ Truck	☐ 4-Door
		☒ 3-Point Belt		☒ 4-Wheel	☐ Minivan ☐ Motorcycle	☐ Stationwagon
					☐ Other _____	☐ Pick Up Truck
						☐ Other _____

FAILED COMPONENT(S)/PART(S) INFORMATION

Component THERMOSTAT	Part Name(s) THERMOSTAT	Location ☐ Left ☒ Right ☐ Front ☐ Rear	Failed Part(s) ☒ Original ☐ Replacement
No. of Failures 3	Date(s) of Failure(s) 01-18-97 11-18-97 12-8-99	Failed Part(s) Available? ☒ Yes ☐ No	NHTSA Previously Contacted? ☐ Yes ☒ No
	Mileage at Failure(s) 35000 49000/51000 84000		
	Vehicle Speed at Failure(s) 73		

APPLICABLE INCIDENT INFORMATION

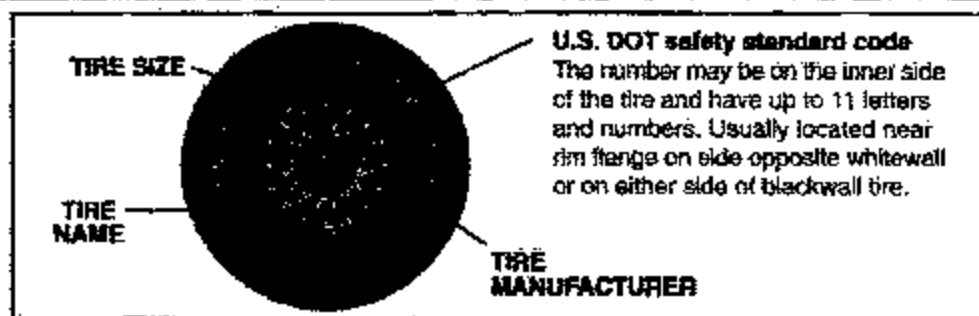
(Please describe in detail the incident(s), Failure(s), Crash(es), and Injury(ies) on the back of this form)

Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number Persons Injured 2	Number of Fatalities 2	Estimated Property Damage \$ 2	Reported to Police ☐ Yes ☒ No
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INFORMATION ON TIRE FAILURE(S) (IF APPLICABLE)

To report defective or failed tires provide the following: DOT Number, Tire Manufacturer, Tire Name, Tire Size (include all numbers and letters).
Note: This information not required for normal operation tires.

DOT										Manufacturer	Tire Name	Complete Tire Size
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The Privacy Act of 1974 - Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administration enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

Thermostat failure causes failure of the
Snoe components -
This is hard to diagnose
in warm climate

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300

BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
DOT Auto Safety Hotline, NSA-10.1
400 7th Street, SW
Washington, DC 20590

NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES

**VEHICLE
OWNER'S
QUESTIONNAIRE**

DOT AUTO SAFETY HOTLINE

TO REPORT VEHICLE SAFETY DEFECTS
COMPLETE THIS FORM

OR

DASH2DOT

and dial toll free at

1-888-DASH-2-DOT

1-888-327-4236

DOT Auto Safety Hotline
(DASH) 2 DOT



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