

National Highway Traffic Safety Administration (NHTSA)  
Office of Defects Investigation  
1200 New Jersey Avenue SE  
Washington, DC 20590

INFORMATION REDACTED  
PURSUANT TO THE FREEDOM OF  
INFORMATION ACT (FOIA), 5 U.S.C.  
552(B)(6)

Subject: Safety Defect Complaint- 2003 Toyota  
RAV 4 control Arm Failure resulting in Severe injury

To Whom It May Concern:

I am submitting this formal complaint to  
report a serious safety defect involving a  
2003 Toyota RAV4. The vehicle experienced  
a sudden and catastrophic failure of the  
control arm, causing the driver (me) to  
lose control and resulting in a major  
accident with severe injuries.

I have undergone three surgeries  
to date and continue to suffer from a  
[REDACTED] and  
additional complications. This incident has  
created significant medical, financial, and  
emotional hardship.

Vehicle Information

Year/Model 2003 Toyota RAV4 on back of  
Grange claim # [REDACTED] VIN # [REDACTED] second page

Date of Incident: [REDACTED]

Location: [REDACTED]

Summary of Defect

A post-accident inspection indicated a  
malfunction and failure of the control

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(car had less than 140,000 miles on it,  
no rust on body but some underneath.)  
car is registered to my son, [REDACTED]  
[REDACTED] I was driving it.

arm. This failure appears to have  
occurred without warning and  
directly contributed to the crash.  
Given the age of the vehicle, it  
is critical to determine whether  
this component failed prematurely, whether  
similar failures have been reported,  
and whether a broader safety issue exists.

Impact:

Loss of vehicle control

Severe bodily injury to the driver

Multiple surgeries and ongoing medical treatment  
Significant financial and emotional burden

Request for Investigation:

I respectfully request that NHTSA review  
this incident and determine whether this  
failure represents a systemic defect  
affecting the 2003 Toyota RAV4 or related  
models. I am prepared to provide photographs,  
mechanic assessments, medical documentation  
and the police report upon request.

Thank you for your attention to this  
matter and for your continued commitment  
to public safety.

Sincerely,  
Pataskaki, Otl.

over  
please

The Car VIN # D3 Toyota



Sorry I got my  
Grange claim # confused with  
the car's VIN #.

Sincerely,



Pataskala, OH.

COLUMBUS OH 430  
10 AUG 2026 PM 1 L



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