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Gray, Ga


7-06-2026

SUBJECT: Complaint regarding Kia Sportage 2021 ---Lemon Law---Class Action
Settlement

TO WHOM IT MAY CONCERN

I am writing to express my dissatisfaction with my Kia Sportage 2021 that was purchased in Austin Texas in October of 2025 at Austin Rising Fast Motor Cars who is also associated with Horizon Auto. At the time i also purchased warrenty insurance and was charged for that. The title was not switched to the state i live in when the sales contract was done hence when i had to register the car which i found out i had to do, i had to paid and enormous fine.

I started having trouble with this car in April and that is when i started calling all companies i felt were involved and was told i cn't get any help for repairs. The insurance first of all told me that this was a DOUBLE sold extended warrenty and was still under the previous owner name and mine at the same time. Since that was the case they cn't help me. Also i called the company who sold it several times an they are not willing to help. I then called the Attorney general of Texas about this and they said would take some time if they can do anything at all. I also called the dealership and they said they would check into it so i waited.

The symptoms of the car is as follows: it lunges when in traffic which will cause me to hit another vehicle if i dont keep my foot near the brake. It also lunges while waiting at a red light which will cause me to hit the car in front of me if i am not careful. It also has rpms at 2 and i am losing gas. I was told it was a timing issue by the dealership and would need to be fixed or a new engine would be necessary. I tried to trade it in and i can't since it is in

the condition that it is in. I was told it is a timing issue and would need repairs or a new engine. Also when going up a hill you lose power and cn't get it to go any faster until you finally reach the crest and then it will go faster.

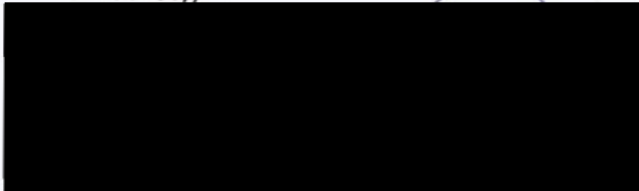
I have called the Attorney General of Texas about this due to the insurance being sold to me when it was under someone else's name and of course i have not been reimbursed for that. I called Austin Rising and they will not help. I also called Kia dealership due to all this plus the class action settlement which i found out about and at first they said they would look into it so i waited but no one got in touch. I finally paid an ernormous amount to repair it and it worked for 2 months then started all over again with the same symptoms.

To resolve this issue, i would like you to honor the warrenty and also do all repairs without me having to pay for it. I also want to be reimbursed for the warrenty i orignially paid for and also for the repair i paid for as well. I also want a new car or a new engine installed at no charge to me. I should not have to pay for a shoddy product and especially knowing there is a class action for these problems how you can sleep at night knowing you are ripping off people with this product is beyond me.

I also should not be treated like a second class citizen. If i had all the money in the world like some of these excutives lining their pockets, i would get an attorney. I would say give me a new vehicle but after purchasing this Kia product and the way I have been treated i dont know that i would want one.

Will somone treat me like a human being and help me!!!

Sincerely,



GRAY, GA

ATLANTA GA RPDC 302

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NHTSA Vehicle Safety Complaints
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