

Financial Fraud - FACT SHEET HYUNDAI 2012 SONATA 2.0L

[REDACTED]
Englewood CO
[REDACTED]

My Car: 2012 Sonata 2.0L Turbo VIN [REDACTED]

Registered in Colorado (no lienholder)

Dates:

13 May 2026 check engine light illuminated (immediately went to Arapahoe Hyundai took possession of Sonata and refused to release it) odometer 166,000 miles.

18 May 2026 loaner Santa Fe issued by Arapahoe Hyundai

28 May 2026 loaner Santa Cruz issued by Arapahoe Hyundai

FACTS: Federal investigations and whistleblower reports indicate that Hyundai was aware of Theta II engine defects as early as 2015. Internal documents and whistleblower reports revealed the company knew about knocking noises, power loss, and potential failures as early as August 2016 while intentionally delaying recalls to the National Highway Traffic Safety Administration. U.S. regulators discovered that Hyundai downplayed the severity and delayed recalling the vehicles for years, actively concealing internal knowledge from government agencies.

WHAT DID HYUNDAI know and when did they know it?

April 2011: Hyundai's Montgomery, Alabama plant modified the engine manufacturing process and changed the way it cleaned metallic machining debris from the crankshafts of newly built Theta II GDI engines. This inadvertently introduced machining debris into the engine's oil passages and later blocked oil flow to the connecting rod bearings, causing premature engine wear and seizures.

September 2015: Customer complaints peaked in Sept 2015. Hyundai finally acknowledged the defect, issuing its first recall for 470,000 Sonatas (2011-2012 models) with 2.4L and 2.0L Theta II engines. At this time, they claimed the issue was strictly limited to cars built before April 2012.

14980 E. Alameda Dr.
Aurora, CO 80012

Colorado Elder Abuse
Financial Exploitation Division
1200 Federal Blvd.
Denver, CO 80204

Colorado Attorney General's Consumer Fraud Unit
Ralph L. Carr Colorado Judicial Center
1300 Broadway, 10th Floor
Denver, CO 80203

Denver District Attorney Office
Consumer Protection
201 W. Colfax Ave.
Denver, CO 80202

US Federal Secret Service
Fraud and Financial Crimes Reporting
6430 S. Fiddlers Green Circle, Suite 350
Greenwood Village, CO 80111

Federal Trade Commission
Consumer Fraud and Response Center
600 Pennsylvania Avenue, NW
Washington, DC 20580

U.S. Department of Commerce
Office of Inspector General
1401 Constitution Ave, N.W.
Washington, DC 20230

Better Business Bureau - Denver

Better Business Bureau - Boulder

Better Business Bureau - National

U.S. Department of Transportation
NHTSA Fraud Complaint Section
Room W55-301
1200 New Jersey Avenue SE
Washington, DC 20590

HYUNDAI SAFETY RECALLS AND SERVICE CAMPAIGNS

2012 HYUNDAI SONATA There are no open Safety Recalls or Service Campaigns for this vehicle.

VIN: [REDACTED] Schedule Appointment Reimbursement

Open Campaigns

Campaign #	NHTSA Recall #	Description	Safety Risk	Remedy	Status	Campaign Date
There are no open campaigns for this VIN						

Closed Campaigns

HYUNDAI

What is Hyundai trying to do?

- Trying to coerce me to signing an "Option Letter" to relinquish my ownership of my 2012 Sonata 2.0L Turbo and waive any claim to the Lifetime Warranty for the engine.
- Telling me that my Sonata is too old (over 8 years) and has too many miles (more than 150,000).
- Obfuscate the fact that my 2012 Sonata was well within the Lifetime Warranty limits while they were fraudulently hiding the facts of the engine safety problems from me, other customers, and the National Highway Traffic Safety Administration.

What I want: Hyundai to honor the Lifetime Warranty on the engine.

[REDACTED]

5/28/2026

Englewood CO

[REDACTED]

My Car: 2012 Sonata 2.0L Turbo VIN

[REDACTED]

My standing – age [REDACTED] – elder crimes statutes?

Colorado defines financial elder abuse under "exploitation," which occurs when someone uses deception, intimidation, or undue influence to permanently or temporarily deprive an at-risk elder (typically defined as **age 70 or older**) of their **money or property**.

My opinion is that Hyundai exploited me when they:

September 2015 (my Sonata was 3 years old): falsely **claimed the issue was strictly limited to cars built before April 2012**

August 2016 (my Sonata was 4 years old): the Hyundai engineer from Korea went directly to the National Highway Traffic Safety Administration (.gov) to report that Hyundai was aware of severe issues long **before Hyundai was admitting it publicly**. Hyundai disciplined this engineer (whistleblower) for sharing internal corporate information about Hyundai's fraudulent practices.

2017 (my Sonata was 5 years old) - **2021**: Following investigations, regulators found that Hyundai **hid critical facts from the government and customers**.

Key Legal Protections & Statutes

- **Criminal Penalties (C.R.S. § 18-6.5-103)**: Financial exploitation of an at-risk adult is a criminal offense in Colorado. Depending on the value of the stolen property, perpetrators can be charged with crimes ranging from a misdemeanor to severe felonies, carrying penalties that include heavy fines and mandatory prison sentences.
- **Mandatory Reporting Laws**: Colorado law requires certain professionals (including medical personnel, bank employees, and care providers) to report suspected financial exploitation of at-risk adults to local law enforcement within 24 hours. Willful failure to report is a class 3 misdemeanor.
- **Financial Institution Protections**: Colorado legislation, such as the ASSET Act and related banking protections, authorizes broker-dealers and financial institutions to temporarily delay suspicious disbursements or wire transfers if they suspect financial exploitation, and requires them to notify Adult Protective Services (APS) or law enforcement. [[1](#), [2](#), [3](#), [4](#), [5](#), [6](#), [7](#)]

How to Get Help

- **Immediate Danger:** Call 911 or your [Local Law Enforcement Agency](#) immediately.
- **Adult Protective Services (APS):** To report ongoing financial exploitation or abuse, contact the Colorado County Department of Social Services where the elder resides or where the exploitation occurred.
- **Civil Action:** Victims or their representatives (like those holding Power of Attorney) can also pursue civil lawsuits against abusers to recover monetary damages, or work with the courts to establish a guardianship

Thank you for your support with this matter,

Englewood CO

CC:

Hyundai Customer Care
P.O. Box 20850
Fountain Valley, CA 92728

Investigative reporters –
FOX31 Denver FOX31 Problem Solvers page (Rob.Low@KDVR.com)
Denver 7 Investigates portal (investigates@denver7.com or call (303) 832-TIPS)
9NEWS (KUSA) Consumer page (9NEWS Contact Page)
CBS Colorado CBS CO problem solvers: senior investigator Brian Maass at yourreporter@cbs.com
Denver Post Sam Tabachnik at Denver Post Submit a Tip

Colorado Attorney General Stop Fraud Colorado and 800-222-4444 and Denver District Attorney
Denver DA Consumer Protection 720-913-9179 and

Colorado Elder Abuse
Financial Exploitation Division
4400 Castleton Court
Castle Rock, CO 80109

Colorado Elder Abuse
Financial Exploitation Division

14980 E. Alameda Dr.
Aurora, CO 80012

Colorado Elder Abuse
Financial Exploitation Division
1200 Federal Blvd.
Denver, CO 80204

Colorado Attorney General's Consumer Fraud Unit
Ralph L. Carr Colorado Judicial Center
1300 Broadway, 10th Floor
Denver, CO 80203

Denver District Attorney Office
Consumer Protection
201 W. Colfax Ave.
Denver, CO 80202

US Federal Secret Service
Fraud and Financial Crimes Reporting
6430 S. Fiddlers Green Circle, Suite 350
Greenwood Village, CO 80111

Federal Trade Commission
Consumer Fraud and Response Center
600 Pennsylvania Avenue, NW
Washington, DC 20580

U.S. Department of Commerce
Office of Inspector General
1401 Constitution Ave, N.W.
Washington, DC 20230

Better Business Bureau - Denver

Better Business Bureau - Boulder

Better Business Bureau - National

U.S. Department of Transportation
NHTSA Fraud Complaint Section
Room W55-301
1200 New Jersey Avenue SE
Washington, DC 20590

ENGLEWOOD CO

DENVER CO 802

28 MAY 2026PM 5 L

U.S. Department of Transportation
NHTSA Fraud Complaint Section
Room W55-301
1200 New Jersey Avenue SE
Washington, DC 20590



FOREVER

20590-