

Title: 2018 Ram 3500 safety recall unresolved since January 2025 because no parts are available

I own a 2018 Ram 3500 Longhorn diesel with open safety recall C4B / NHTSA 24V-896 involving the hydraulic control unit. This recall has been open on my vehicle since approximately January 2025.

I have made repeated attempts to have this recall repaired through Ram dealerships, but I continue to be told that no parts are available. Most recently, on [insert date], my local dealer advised me that no parts are currently available for my 2018 Ram 3500 Longhorn diesel and that there is no timeline for availability. As a result, my truck remains under an unresolved brake-related safety recall with no remedy date in sight.

This recall affects important safety systems, including ABS, traction control, and electronic stability control. I believe it is unsafe and unreasonable for a manufacturer to leave owners without a repair for so long after issuing a safety recall involving these systems.

I am filing this complaint because:

- I have made repeated attempts to obtain the recall repair.
- Multiple dealers have said the parts are unavailable.
- The vehicle remains under an open safety recall for an extended period.
- I believe the prolonged lack of an available remedy creates an ongoing safety concern.

I am asking that this matter be reviewed because owners should not be left indefinitely with an unresolved safety recall and no repair available.

Vehicle: 2018 Ram 3500 Longhorn diesel

Recall: C4B / NHTSA 24V-896

VIN: [REDACTED]

Mileage: 35048

Dealers contacted: (1) 4/2026 Byers Auto Group - 427 S Hamilton Rd, Columbus, OH (2) 4/9/2026 Bob Cadwell CDJ - 1888 Mores Rd, Columbus, Ohio

Outcome: The dealer stated that no parts are currently available and that there is no timeline for [REDACTED] their could not be completed.

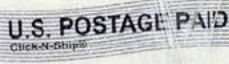
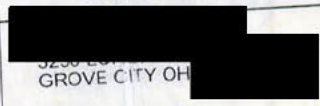
[REDACTED]
Grove City Ohio

Phone: [REDACTED]

Email: [REDACTED]

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W48-226

 UNITED STATES POSTAL SERVICE®		Click-N-Ship®	
	usps.com		
	\$9.78		
	US POSTAGE		
			
04/18/2026 0 lb 5 oz		Mailed from 43123 90	
USPS GROUND ADVANTAGE™			
 GROVE CITY OH		Created 2026-04-18	
		RDC 01	
		C000	
SIGNATURE REQUIRED			
	NHTSA DEFECTS WEST BUILDING 1200 NEW JERSEY AVE SE WASHINGTON DC 20590-0001		
USPS SIGNATURE TRACKING #			
