

Formal Demand for Resolution of Continuing Vehicle Defects

[REDACTED]
[REDACTED]
Castro Valley, CA
[REDACTED]

March 30, 2026

Subject: URGENT – 2019 Nissan Altima SV (VIN #
[REDACTED] **Still Exhibiting Defects – Check Engine Light**
and Malfunction Warning Light

To whom it may concern:

I am writing to notify you that although the starting issue on my 2019 Nissan Altima SV has been addressed, the car is still not functioning correctly. The check engine light and the malfunction warning continues to come on, indicating that there are ongoing system or engine related defects that have NOT been resolved.

The MALFUNCTION – SEE OWNERS MANUAL appears multiple times during normal operation and the CHECK ENGINE light stays on. This very concerning given the vehicles recent history of serious defects, including repeated failure to start required multiple daily jump-starts.

Despite prior repair attempts the vehicle continues to show signs of defect that substantially impairs the use, value and safety of the vehicle – and persist after reasonable repair attempts – QUALIFIES the consumer for a replacement or refund.

I am requesting the following:

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1. A comprehensive diagnostic inspection to determine the cause of the check engine light and malfunction warning.
2. Written documentation of ALL findings, repairs, and test results.
3. Confirmation of whether these on-going issues qualify the vehicle for replacement or buyback under California Lemon Law.

Please respond within 10 business days to confirm how you intend to resolve this matter. Thank you for your prompt attention.

Sincerely,



Cc: Ford Motor Company
National Highway Traffic Safety Administration (NHTSA)
Bureau of California Automotive Repair



Castro Valley, CA

01/12/2015

NATIONAL Highway Traffic Safety
Administration (NHTSA)

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