

Office of Defects Investigation
National Highway Traffic Safety Administration
1200 New Jersey Avenue, SE
Washington, DC 20590

Date: April 20, 2026

RE: Vehicle Safety Complaint – 2017 Genesis G90 (VIN: [REDACTED])

Dear Office of Defects Investigation,

I'm writing to formally file a vehicle safety complaint about my 2017 Genesis G90 (VIN: [REDACTED] 99,000 miles). I believe there's a latent manufacturing defect in the engine.

VEHICLE INFORMATION:

- Year/Make/Model: 2017 Genesis G90
- VIN: [REDACTED]
- Mileage at Time of Failure: 99,000 miles
- Diagnosing Dealer: Huffines Genesis of Plano, TX

DESCRIPTION OF DEFECT:

My 2017 Genesis G90 suffered a catastrophic rod bearing failure, resulting in complete engine failure. Huffines Genesis of Plano, TX diagnosed the issue and quoted an engine replacement cost of \$17,500.

Rod bearing failure at 99,000 miles on a flagship luxury vehicle is unusual and suggests a latent manufacturing defect. Hyundai and Genesis have faced significant prior litigation and regulatory scrutiny related to engine failures, and I believe my vehicle's failure may be part of a broader pattern that warrants investigation.

This failure poses a serious safety risk. Engine failure can occur suddenly at highway speeds, endangering the driver, passengers, and other motorists.

I've contacted Genesis Motor America multiple times about this failure. I submitted two formal goodwill repair requests, but they were denied because I'm the second owner and the vehicle is past its warranty. I've also written to Genesis Motor America's executive leadership.

Genesis Motor America refuses to take responsibility for this manufacturing defect, leaving me with a \$17,500 repair bill for a failure that shouldn't happen on a well-maintained luxury vehicle at this mileage.

I respectfully request that the NHTSA:

1. Investigate rod bearing failures in the 2017 Genesis G90
2. Check if this failure pattern exists in other Genesis and Hyundai vehicles
3. Determine if a safety recall or technical service bulletin is needed
4. Notify Genesis Motor America of this complaint

I can provide any additional documentation, repair orders, or correspondence.

Thank you for your attention to this important safety matter.

Respectfully submitted

Sunny
Phone
Email:
VIN: K

Seamprade, 1X

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