

March 18, 2026

[REDACTED]
[REDACTED]
South Mills, NC [REDACTED]
[REDACTED]

Administrator
National Highway
Traffic Safety Administration
1200 New Jersey Ave.
Washington, DC 20590

Dear Administrator,

I am writing you in desperation of the enclosed safety recall on my Dodge Ram. I have waited patiently for two years not being able to use my truck with 10,000 miles on it due to this safety recall that has no part available for a repair. I have had Dodge USA tell me to go buy a part on eBay and they will put it in at my expense. The person on the recall service says there is still no approved part it is being developed.

I can not drive this vehicle as the dash flashes and warning signals appear. If it was a non safety issue waiting two years would be tolerable, but this is ridiculous. I need a solution even if it means replacing my truck with a comparable one or giving me a loaner truck until a resolution has been made. In number {2} of the back side of this recall notice it clearly say I quote, "If your dealer fails or is unable to remedy this defect without charge and within a reasonable time, you may submit a written complaint to the Administrator, National Highway Safety Administration, 1200 New Jersey Ave, Washington, DC 20590." Which is exactly what I am doing today.

I am trusting after this lengthy amount of waiting time, that you will resolve this recall with a positive outcome. I will be awaiting your reply to the above contact information.

Sincerely,

[REDACTED]

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REPAIR REPAIR.COM

This notice applies to your vehicle,

2017 RAM 4500

VIN: [REDACTED]

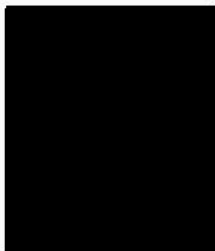
C4B/NHTSA 24V-896



RAM

YOUR SCHEDULING OPTIONS

1. Visit recalls.mopar.com to sign up for email or SMS notifications for when remedy parts become available. You will be asked to provide your Vehicle Identification Number (VIN), provided above.
2. Scan below using your smartphone or tablet to sign up to be notified when remedy parts become available.



3. Wait for FCA US to contact you again, by mail, with a follow-up recall notice when remedy parts are available.
4. Call the FCA Recall Assistance Center at 1-800-853-1403. An agent can sign you up to be notified when remedy parts become available, or answer any other questions you may have.

DEALERSHIP INSTRUCTIONS

Please reference Safety Recall C4B.

0002578/#110269/C4B-1ST

IMPORTANT SAFETY RECALL

Hydraulic Control Unit (HCU) ABS 7 9 1 PM

SEP 29

Dear WILLIAM GRISWOLD,

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

FCA US LLC has decided that a defect, which relates to motor vehicle safety, exists in certain 2017 RAM 4500 vehicles.

WHY DOES MY VEHICLE NEED REPAIRS?

The **brake hydraulic control unit (HCU)** on your vehicle ^[1] may be susceptible to failure or malfunction which may result in a reduction or change of Anti-Lock Brake System (ABS) /Electronic Stability Control (ESC) /Traction Control performance. A failing HCU will initially result in the intermittent loss of ABS/ESC/Traction control progressing to permanent loss. **The loss of ABS/ESC/Traction control may cause a vehicle crash without prior warning.**

HOW DO I RESOLVE THIS IMPORTANT SAFETY ISSUE?

The **remedy for this condition is not currently available**. We are making every effort to finalize the remedy, and will service your vehicle free of charge (parts and labor) when the remedy is available.

FCA US LLC will contact you again, by mail, with a follow-up recall notice when the remedy is available. Once you receive your follow-up notice, simply contact your Chrysler, Jeep, Dodge or RAM dealer right away to schedule a service appointment ^[2]. Additional options for your next steps are included on the left side of this notification. We appreciate your patience.

WHAT IF I ALREADY PAID TO HAVE THIS REPAIR COMPLETED?

If you have already experienced this specific condition and have paid to have it repaired, you may visit www.fcarecallreimbursement.com to submit your reimbursement request online ^[3]. Once we receive and verify the required documents, reimbursement will be sent to you within 60 days. If you have had previous repairs performed and/or already received reimbursement, you may still need to have the recall repair performed.

We apologize for any inconvenience, but are sincerely concerned about your safety. Thank you for your attention to this important matter.

Customer Assistance/Field Operations
FCA US LLC

800 399 2668

Fases.

JAN -26

Testing ready

REF #

CASE



FCA CHRYSLER AUTOMOBILES

000016-01102L

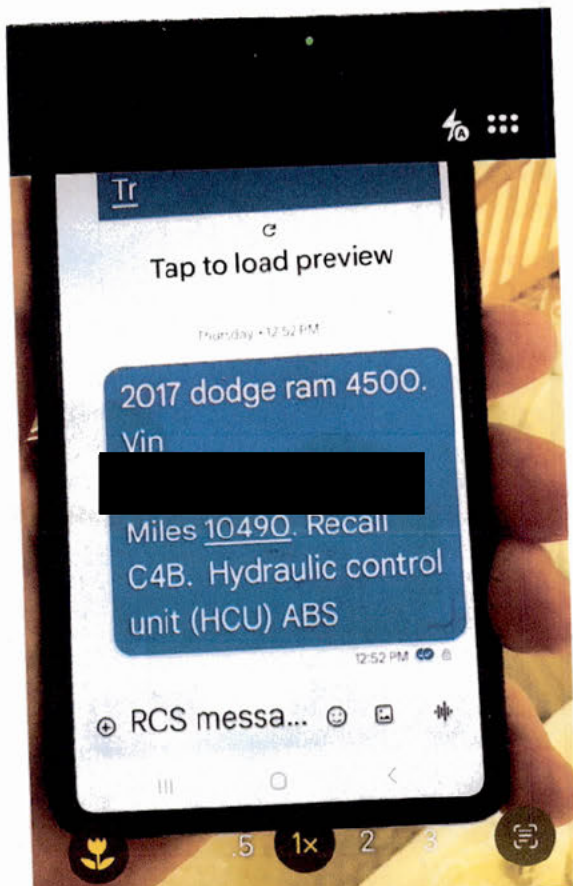
[REDACTED]
[REDACTED]
[REDACTED]
SOUTH MILLS, NC [REDACTED]
[REDACTED]
[REDACTED]

[1] If you no longer own this vehicle, please help us update our records. Call the FCA Recall Assistance Center at 1-800-853-1403 to update your information.

[2] If your dealer fails or is unable to remedy this defect without charge and within a reasonable time, you may submit a written complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave., S.E., Washington, DC 20590, or you can call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to safercar.gov.

[3] You can also mail in your original receipts and proof of payment to the following address for reimbursement consideration: FCA Customer Assistance, P.O. Box 21-8004, Auburn Hills, MI 48321-8007, Attention: Recall Reimbursement.

Note to lessors receiving this recall notice: Federal regulation requires that you forward this recall notice to the lessee within 10 days.



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Thursday • 12:52 PM

2017 dodge ram 4500.
Vin [redacted]

Miles 10490. Recall
C4B. Hydraulic control
unit (HCU) ABS

12:52 PM

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South Mills, NC

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19 MAR 2026 PM 5 L



Administrator
National Highway
Traffic Safety Administration
1200 New Jersey Ave.
Washington, DC 20590

