

March 6, 2026

Administrator
National Highway Traffic Safety Administration
1200 New Jersey Ave. S.E.
Washington, DC 20590

[REDACTED]
[REDACTED]
Lexington, KY [REDACTED]

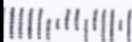
I am writing about a Toyota Sienna Hybrid vehicle VIN [REDACTED], NHTSA recall No. 25V-688, Toyota recall No. 25TA12 (Interim Notice 25TB12) which has a recall because the seat rails may have been improperly welded. My notice states that if the seats are occupied in certain high speed collisions, the seat may lose structural integrity, increasing the risk of injury. Conveniently for Toyota, there is no date on the recall notice, but this has been going on for at least 2 months, if not more. Meanwhile, I have a vehicle that cannot be used for the purpose we bought it for, which was to carry 7 passengers. I can't trade it in for another dealers' mini van, because mine is essentially a lemon at this point. There has been no communication from Toyota. I feel that if they were taking this recall seriously, they would have a solution by now. I am asking that your office put pressure on Toyota to get the remedy done as fast as possible.

Sincerely,

[REDACTED]

Handwritten signature

Lexington, KY



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