

**TO:** Whom it may concern

**FROM:** [REDACTED] - West Dundee, IL

**RE:** My 2022 Jeep Wrangler - Vin# [REDACTED]

On May 26, 2022 I paid \$60,000 (cash) for my dream Jeep from Crystal Lake Chrysler Dodge Jeep Ram in Crystal Lake, IL. This is my third Jeep I have purchased and also bought a Jeep Renegade for my son.

A few months ago, I experienced what I now know is called the Jeep Death Wobble and it scared me to death. I took it to the Jeep Dealership and was told I needed A new Stablizer Bar, all four shocks were leaking and needed new tires. My car had just under 30,000 miles. They quoted me \$4,550.00. They could not do repairs at that time, so I took it to my mechanic who replaced the Stabilizer Bar. Two days later on the tollway the Death Wobble happened again, and I have not been on the tollway since as I felt like I was going to lose control.

My mechanic advised I go to Firestone and have them balance the tires and do an alignment. Their findings were: All four shocks were leaking, battery was dying and the suspension needed to be replaced. All for a Jeep with 30,000 miles. The invoice was for over \$4,000.00

I had my mechanic replace all four shocks for \$750.00. He could not believe all (4) shocks were leaking on a Jeep with such low miles.

My warranty is still current but after calling I was advised that none of the items, I am having problems with is covered.

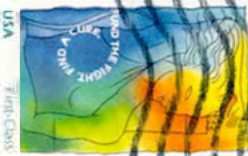
I don't feel safe driving my dream car any longer and I would like it replaced.

Regards,

[REDACTED]

*12*

West Dundee, IL



CAROL STREAM IL 601

2 MAR 2026 PM 4 L

MTS  
1200 Paul Taylor Ave Ste  
Washington, DC 20590

20590-

01/10/2026

