



Daytona Beach, FL

VIA CERTIFIED MAIL & ONLINE PORTAL — safercar.gov

Date: April 9, 2026

To	National Highway Traffic Safety Administration Office of Defects Investigation 1200 New Jersey Ave SE, Washington, DC 20590
Phone	1-888-327-4236
Subject	Federal Safety Defect Complaint — Catastrophic Axle Failure 2023 Nissan Rogue FWD SV VIN: [REDACTED]

COMPLAINANT & VEHICLE INFORMATION

Full Name	[REDACTED]
Date of Birth	[REDACTED]
Address	[REDACTED], Daytona Beach, FL [REDACTED]
Phone	[REDACTED]
Representative	[REDACTED]
Vehicle	2023 Nissan Rogue FWD SV — Pearl White
VIN	[REDACTED]
Mileage at Incident	Approx. 24,958+ miles
Purchase State	Florida
Warranty Status	ACTIVE — Factory Warranty

INCIDENT INFORMATION

Incident Type	Catastrophic Axle Failure — Safety-Critical Component
Component	Front/Rear Axle Assembly
Inspection Date	March 10, 2026 — Dealer Certified PASSED
Failure Date	Shortly after March 10, 2026
Location	Daytona Beach, Florida
Fire	No

Injuries	Severe emotional distress [REDACTED] year-old vehicle operator
Accident	Near-incident — vehicle rendered unsafe for operation

DESCRIPTION OF SAFETY DEFECT

[REDACTED] resident of Daytona Beach, Florida. I am filing this federal safety complaint regarding a **catastrophic axle failure** on a 2023 Nissan Rogue FWD SV, VIN [REDACTED], currently under active factory warranty.

THE CRITICAL DEFECT SEQUENCE:

On [REDACTED] Daytona Nissan (950 N. Tomoka Farms Rd., Daytona Beach, FL 32124) performed a **27-Point Multi-Point Safety Inspection** and a **Voluntary Safety Recall Inspection (Campaign 2021-2023 Rogue KR15DDT)**. Both inspections resulted in a PASSED certification. The vehicle was declared safe and returned to [REDACTED]. **Despite this official written safety certification, the axle catastrophically failed shortly thereafter.**

THIS RAISES THE FOLLOWING FEDERAL SAFETY CONCERNS:

- Whether Nissan's 27-Point inspection protocol FAILS to adequately identify axle defects in 2021-2023 Rogue models
- Whether there is a systemic manufacturing defect in the axle assembly of 2021-2023 Nissan Rogues
- Whether Nissan's Recall Campaign KR15DDT is related to or connected with axle component failures
- Whether other consumers are unknowingly operating 2021-2023 Nissan Rogues with defective axle assemblies that pass standard dealership inspections
- Whether Nissan's inspection and recall protocols meet minimum federal safety standards

PUBLIC SAFETY RISK ASSESSMENT

This defect poses an **extreme public safety risk** for the following reasons:

- The axle failure occurred on a vehicle that PASSED all Nissan-certified safety inspections
- Standard inspection protocols demonstrably FAILED to detect the defect before failure
- Millions of 2021-2023 Nissan Rogues are currently operating on American roads
- An axle failure at highway speed can cause catastrophic accidents and fatalities
- [REDACTED] was placed at extreme physical risk despite dealer safety certification
- Other elderly and vulnerable consumers may be unknowingly at risk in identical vehicles

FEDERAL VIOLATIONS ALLEGED

- Federal Motor Vehicle Safety Standards (FMVSS) — Failure to meet minimum safety standards
- 49 U.S.C. § 30118 — Manufacturer's duty to notify and remedy safety defects
- 49 U.S.C. § 30119 — Failure to adequately notify owners of safety defects
- 49 C.F.R. Part 573 — Defect and noncompliance reporting requirements
- 49 U.S.C. § 30165 — Civil penalties for failure to notify owners of safety defects



Complaint Number: 11730754, submitted electronically to NHTSA on 4/13/2026, 9:56:08 AM.

1. Vehicle Information

Vehicle Identification Number (VIN)

[REDACTED]

2023 NISSAN ROGUE

2. Incident Information

Problem Parts

Other/I Am Not Sure

Which parts of your vehicle were affected?

What happened?

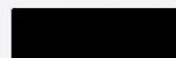
In your own words, tell us what happened.

1. Vehicle Purchase [REDACTED] resident of Daytona Beach, Florida, purchased a 2023 Nissan Rogue FWD SV (VIN [REDACTED]) from Daytona Nissan, delivered April 21, 2023. The vehicle remains under Nissan's factory bumper-to-bumper warranty. 2. March 10, 2026 – Certified Safety Inspection At 24,958 miles, Invoice [REDACTED] confirms Technician #3009 performed: (a) Voluntary Safety Recall Inspection – Campaign 2021-2023 Rogue KR15DDT – PASSED; (b) 27-Point Complementary Multi-Point Vehicle Inspection – PASSED; (c) Soft wear update and drive pattern check – PASSED. The dealership officially certified the vehicle as safe and returned it to [REDACTED]. 3. Catastrophic Axle Failure Shortly after the [REDACTED] inspection, the vehicle suffered a catastrophic axle failure – a critical safety component – despite the dealership's written certification of safety just days prior. 4. Dealer Acknowledgment via Loaner Vehicle Daytona Nissan issued [REDACTED] a loaner vehicle (RO: [REDACTED] dated 03/28/2026) – a 2025 Nissan Sentra – for 3 days at \$120.00, implicitly acknowledging the vehicle was inoperable due to a covered warranty defect. 5. Impact on Elderly Consumer [REDACTED] has suffered severe emotional distress, anxiety, debilitating fear of driving, and loss of independence and mobility – all directly caused by the dealership's negligent inspection and the resulting safety failure. 6. Full Maintenance Compliance Service history confirms 6 documented repair orders, demonstrating full compliance with all recommended maintenance schedules throughout ownership. • Florida Lemon Law – F.S. § 681.10 et seq. • Florida Deceptive & Unfair Trade Practices Act – F.S. § 501.201 • Breach of Express Warranty – F.S. § 672.313

DETAILED STATEMENT OF FACTS VIOLATIONS ALLEGED CONFIDENTIAL LEGAL DEMAND | Virdell Myers v. Daytona Nissan / Nissan North America | Page 2 • Breach of Implied Warranty of Merchantability – F.S. § 672.314 • Negligent Insp

Additional Details

When did this happen?



Was there a crash?

No

Was there a fire?

No

Was there an injury or fatality?

No

Was a police report filed?

No

State Code

FL

Location

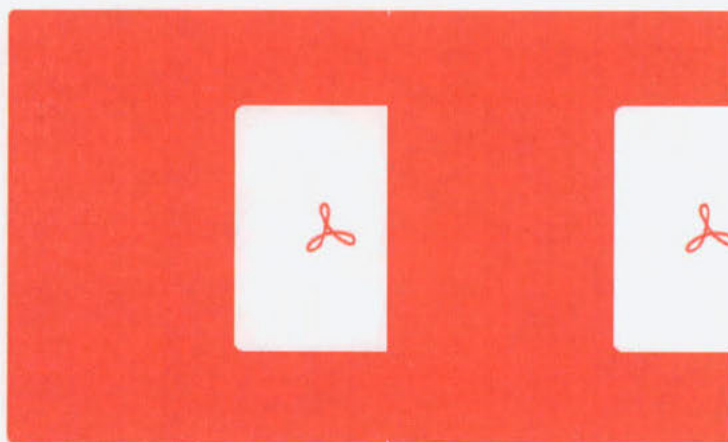
Daytona Beach Florida

Speed (in mph) at time of incident?
(optional)

Not answered

About how many miles were on the
vehicle at the time of the incident?
(optional)

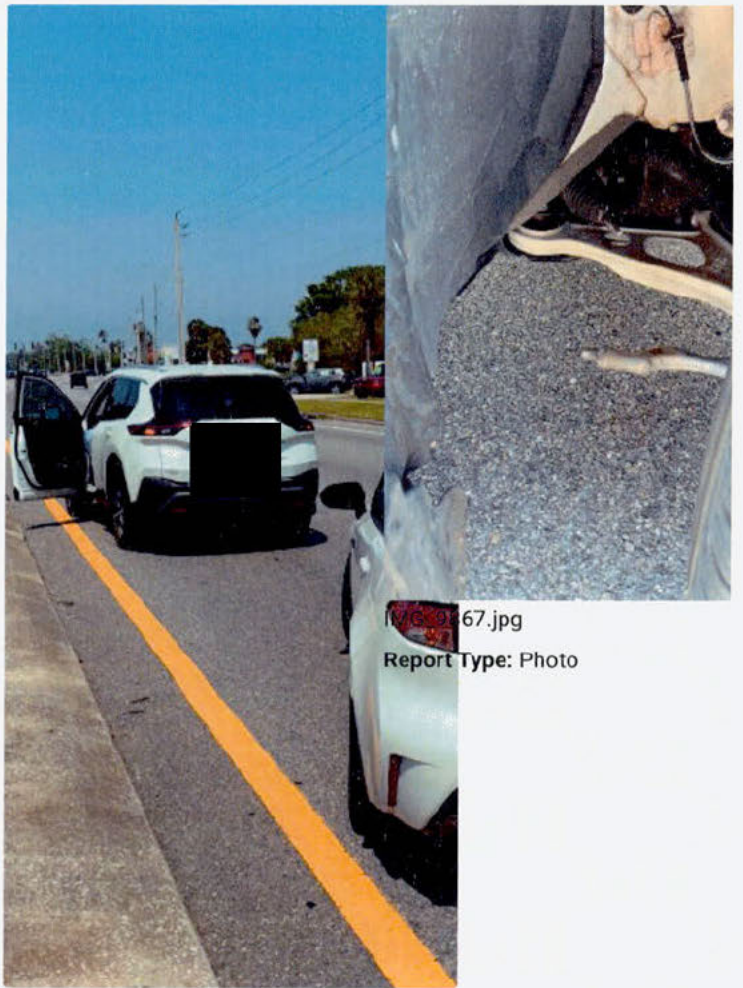
Not answered



Signed Complaint_NHTSA.pdf

NISSAN DOC.pdf

Report Type: Repair Invoice



IMG_9866.PNG

Report Type: Photo



IMG_9869.jpg

IMG_9870.jpg

Report Type: Photo

Report Type: Photo



IMG_9871.jpg

Report Type: Photo

3. Contact Information

This information is necessary in case we need to contact you for additional data or to clarify your entries.

Name:

[REDACTED]

Email:

[REDACTED]

Address:

[REDACTED]

East Point, GA 3

Phone:

[REDACTED]

Information Sharing Notice

NHTSA may share your complaint, including your name and contact information, with the vehicle or equipment manufacturer in the interest of safety. You can opt-out of this sharing below. However, NHTSA may still share your complaint with the manufacturer (even if you opt-out) if there is an official safety investigation or safety recall.

DO NOT share my personal information with the manufacturer prior to the start of a safety investigation or recall.

Safety Recall Alerts

NHTSA will use the email address in this form to alert you if your vehicle could be subject to a safety recall.

I DO NOT wish to receive safety recall alerts from NHTSA.

If you have questions regarding your complaint, please contact NHTSA's Vehicle Safety Hotline at 888-327-4236 (TTY: 888-275-9171), Monday-Friday, 8 a.m. to 8 p.m. ET. You can also email us ([hyperlink nhtsa.webmaster@dot.gov](mailto:nhtsa.webmaster@dot.gov)) – be sure to include your complaint number in the email.



STATE OF FLORIDA REGISTRATION
MV03948

CELL

ADVISOR JOHN WRIGHT	2815	TAG NO. 1410	INVOICE DATE 03/10/26
LABOR RATE	LICENSE NO.	MILEAGE 24,958	COLOR PEARL WHITE
YEAR / MAKE / MODEL 23/NISSAN/ROGUE/FWD SV	DELIVERY DATE 04/21/23	DELIVERY MILES 9,544	PRODUCTION DATE
BUSINESS PHONE	COMMENTS	DATE 03/10/26	MO: 24958

JOB# 1 CHARGES

LABOR-----
J# 1 01NIZ-03K "THE DEAL" TECH(S):3009 29.97
 PERFORM SYNTHETIC ENGINE OIL AND FILTER SERVICE USING NISSAN QUALITY PARTS. INCLUDES REPLACEMENT OF ENGINE OIL AND FILTER PERFORM MULTI-POINT INSPECTION, TOP OFF FLUIDS WHERE WHERE APPLICABLE AND CHECK AND ADJUST TIRE PRESSURES TO MANUFACTURER SPECIFICATIONS.
 ROUTINE MAINTENANCE
 OEM Oil & Filter Change 1.5L T/C 2WD 21/25 Metal Drain Plug

PARTS-----QTY---FP-NUMBER-----DESCRIPTION-----UNIT PRICE-----
 1 15208-65F1E OIL FILTER 9.65 9.65
 1 11026-JA00A WASHER DRAIN 0.48 0.48
 5 999BK-00W20Q GENUINE 0W20 BUL 5.97 29.85
TOTAL - PARTS 39.98

MISC-----CODE-----DESCRIPTION-----CONTROL NO-----
 RSS REMOVE SHOP SUPPLIES -8.39
 LOF OIL CHANGE SHOP SUPPLIES 7.00
TOTAL - MISC -1.39

JOB# 1 TOTALS-----
 LABOR 29.97
 PARTS 39.98
 MISC -1.39
JOB# 1 JOURNAL PREFIX NICS JOB# 1 TOTAL 68.56

JOB# 2 CHARGES-----

SHOP SUPPLIES AND HAZARDOUS WASTE DISPOSAL CHARGES
 This charge represents costs and profits to the motor vehicle repair facility for items such as miscellaneous shop supplies and/or environmental compliance charges. (s. 559.904(4))

The State of Florida requires a \$1.00 fee to be collected for each new tire sold in the state (s. 403.718), and a \$1.50 fee to be collected for each new or remanufactured battery sold in the state (s. 403.7185).

All Genuine Nissan parts are warranted 12 months or 12,000 miles, from the date of installation or purchase, whichever is earlier.
 All vehicles must be picked up 3 business days after notification of repair, otherwise a storage fee of \$30.00 per day will be made for storage.

ALL PARTS NEW UNLESS OTHERWISE INDICATED.

JOB# 2 CHARGES-----

LABOR-----
J# 2 07NIZ MISC. RECALL TECH(S):3009 WARRANTY
 R25D1 ENGINE INSPECTION
 VOLUNTARY SAFETY RECALL CAMPAIGN2021-2023 ROGUE; KR15DDT ENGINE INSPECTION
 recall
 VOLUNTARY SAFETY RECALL CAMPAIGN2021-2023 ROGUE; KR15DDT ENGINE INSPECTION
 VOLUNTARY SAFETY RECALL CAMPAIGN2021-2023 ROGUE; KR15DDT ENGINE INSPECTION
 performed soft wear up-date and drive pattern. passed inspection

JOB# 2 TOTALS-----
JOB# 2 JOURNAL PREFIX NICS JOB# 2 TOTAL 0.00

JOB# 3 CHARGES-----

LABOR-----
J# 3 55NIZINSP MULTI POINT INSP TECH(S):3009 INTERNAL
 PERFORM COMPLEMENTARY NISSAN MULTI POINT INSPECTION
 COMPLEMENTARY NISSAN MULTI POINT VEHICLE INSPECTION
 27 Point Inspection All

DAYTONA NISSAN



950 N. TOMOKA FARMS RD.
DAYTONA BEACH, FLORIDA 32124
(386) 274-6800

STATE OF FLORIDA REGISTRATION
MV03948

CELL

ADVISOR JOHN WRIGHT		2815	TAG NO. 1410	INVOICE DATE 03/10/26
LABOR RATE	LICENSE NO.		MILEAGE 24,958	COLOR PEARL WHITE
YEAR / MAKE / MODEL 23/NISSAN/ROGUE/FWD SV			DELIVERY DATE 04/21/23	DELIVERY MILES 9,544
DAYTONA BEACH, FL		SELLING DEALER NO.		PRODUCTION DATE
NOEMAIL@YAHOO.COM		R. O. DATE 03/10/26		
BUSINESS PHONE	COMMENTS			MO: 24958

JOB# 3 TOTALS

JOB# 3 JOURNAL PREFIX NICS JOB# 3 TOTAL 0.00

MISC-----CODE-----DESCRIPTION-----CONTROL NO-----

JOB # A SS SHOP SUPPLIES 8.39

TOTAL - MISC 8.39

COMMENTS-----

RECOMMENDED NOT DONE/ DECLINED

SERVICES-----

46NIZ001 REPLACE 1 TIRE TECH: 3009

TOTALS-----

CASH() CHECK() CREDIT CARD() CHARGE() ONE TO ONE.....

ALL FACTORY REPLACEMENT PARTS CARRY A 12 MONTH OR 12,000 MILE PARTS WARRANTY.

WERE YOU KEPT INFORMED OF YOUR VEHICLES STATUS. YES / NO

DID YOUR ADVISOR EXPLAIN ALL WORK BEING PERFORMED. YES / NO

HAS YOUR VEHICLE READY WHEN PROMISED? YES / NO

ARE YOU OR ANYONE IN YOUR HOUSEHOLD IN THE MARKET FOR A NEW OR USED VEHICLE? YES / NO

WHAT ONE THING COULD WE DO TO MAKE YOUR EXPERIENCE BETTER?

SHOP SUPPLIES AND HAZARDOUS WASTE DISPOSAL CHARGES

This charge represents costs and profits to the motor vehicle repair facility for items such as miscellaneous shop supplies and/or environmental compliance charges. [s. 559.904(4)]

The State of Florida requires a \$1.00 fee to be collected for each new tire sold in the state [s. 403.718], and a \$1.50 fee to be collected for each new or remanufactured battery sold in the state [s. 403.7185].

All Genuine Nissan parts are warranted 12 months or 12,000 miles, from the date of installation or purchase, whichever is earlier.

All vehicles must be picked up 3 business days after notification of repair, otherwise a storage fee of \$30.00 per day will be made for storage.

**ALL PARTS NEW
UNLESS OTHERWISE
INDICATED.**

TOTAL LABOR.... 29.97

TOTAL PARTS.... 39.98

TOTAL SUBLET... 0.00

TOTAL G.O.G.... 0.00

TOTAL MISC CHG. 15.39

TOTAL MISC DISC -8.39

TOTAL TAX..... 5.01

TOTAL INVOICE \$ 81.96

CUSTOMER SIGNATURE _____

***** DUPLICATE INVOICE *****

Service History

Customer Name [REDACTED]

VIN [REDACTED]

Total ROs 6

Total Service Days 7

Make NI NISSAN

RO#	RO Date	Mileage	Adv/Tech	Job#	Sale Type	Operation Code	Operation Description	Customer Number	Customer Name
[REDACTED]	03/10/26	24,958	A - 2815					[REDACTED]	[REDACTED]
			T - 3009	1	C - CUSTOMER	01NIZ-03K	"THE DEAL"		
			T - 3009	2	W - WARRANTY	07NIZ	MISC. RECALL		
[REDACTED]	12/06/25	19,871	A - 2307					[REDACTED]	[REDACTED]
			T - 2934	1	C - CUSTOMER	01NIZ-07K	"THE BIG DEAL"		
			T - 2934	2	I - INTERNAL	13NIZ05	BATTERY CONCERN		
[REDACTED]	08/28/25	14,358	A - 2185					[REDACTED]	[REDACTED]
			T - 2947	1	C - CUSTOMER	01NIZ-07K	"THE BIG DEAL"		
			T - 2947	2	C - CUSTOMER	55NIZINSP-E	MULTI POINT INSP		
[REDACTED]	07/15/25	12,430	A - 2316					[REDACTED]	[REDACTED]
			T - 106	1	I - INTERNAL	01NIZ03	*REPLACE WIPER BLADE		
			T - 106	2	I - INTERNAL	55NIZINSP-E	MULTI POINT INSP		
[REDACTED]	05/27/25	9,543	A - 2868					[REDACTED]	[REDACTED]
			T - 2852	1	I - INTERNAL	48NIZ	USED VEHICLE INSPECT		
			T - 2852	2	I - INTERNAL	55NIZINSP	MULTI POINT INSP		
[REDACTED]	09/02/23	1,522	A - 2185					[REDACTED]	[REDACTED]
			T - 2884	1	I - INTERNAL	55NIZINSP-E	MULTI POINT INSP		
			T - 2884	2	C - CUSTOMER	46NIZ001	REPLACE 1 TIRE		

DAYTONA NISSAN



950 N. TOMOKA FARMS RD.
 DAYTONA BEACH, FLORIDA 32124
 (386) 274-6800

STATE OF FLORIDA REGISTRATION
 # MV03948

CELL [REDACTED]

[REDACTED]		ADVISOR MARITA WILSON	2411	TAG NO. 2175	INVOICE DATE 03/31/26	[REDACTED]
[REDACTED]		LABOR RATE	LICENSL NO.	MILEAGE 25,764	COLOR PEARL WHITE	STOCK NO. DT4495A
DAYTONA BEACH, FL		YEAR / MAKE / MODEL 23/NISSAN/ROGUE/FWD SV			DELIVERY DATE 04/21/23	DELIVERY MILES 9,544
NOEMAIL@YAHOO.COM		[REDACTED]			SELLING DEALER NO.	PRODUCTION DATE
[REDACTED]		F. T. L. NO.	P. O. NO.		R. O. DATE 03/28/26	
[REDACTED]		BUSINESS PHONE	COMMENTS			

MO: 25764

TOTALS-----

CASH() CHECK() CREDIT CARD() CHARGE() ONE TO ONE.....

ALL FACTORY REPLACEMENT PARTS CARRY A 12 MONTH OR 12,000 MILE PARTS WARRANTY.

WERE YOU KEPT INFORMED OF YOUR VEHICLES STATUS. YES / NO

DID YOUR ADVISOR EXPLAIN ALL WORK BEING PERFORMED. YES / NO

WAS YOUR VEHICLE READY WHEN PROMISED? YES / NO

ARE YOU OR ANYONE IN YOUR HOUSEHOLD IN THE MARKET FOR A NEW OR USED VEHICLE? YES / NO

WHAT ONE THING COULD WE DO TO MAKE YOUR EXPERIENCE BETTER?

TOTAL LABOR.... 0.00
 TOTAL PARTS.... 0.00
 TOTAL SUBLET... 0.00
 TOTAL G.O.G.... 0.00
 TOTAL MISC CHG. 0.00
 TOTAL MISC DISC 0.00
 TOTAL TAX..... 0.00
TOTAL INVOICE \$ 0.00

SHOP SUPPLIES AND HAZARDOUS WASTE DISPOSAL CHARGES
 This charge represents costs and profits to the motor vehicle repair facility for items such as miscellaneous shop supplies and/or environmental compliance charges. (s. 359.904(4))

The State of Florida requires a \$1.00 fee to be collected for each new tire sold in the state (s. 403.718), and a \$1.50 fee to be collected for each new or remanufactured battery sold in the state (s. 403.7185).

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CUSTOMER SIGNATURE _____

DAYTONA NISSAN



950 N. TOMOKA FARMS RD.
DAYTONA BEACH, FLORIDA 32124
(386) 274-6800

STATE OF FLORIDA REGISTRATION
MV03948

CEL

CUSTOMER NO.	ADVISOR MARITA WILSON	2411	TAG NO. 2175	INVOICE DATE 03/31/26
	LABOR RATE	LICENSE NO.	MILEAGE 25,764	COLOR PEARL WHITE
	YEAR / MAKE / MODEL 23/NISSAN/ROGUE/FWD SV			STOCK NO. DT4495A
DAYTONA BEACH, FL	DELIVERY DATE 04/21/23			DELIVERY MILES 9,544
NOEMAIL@YAHOO.COM	SELLING DEALER NO.			PRODUCTION DATE
	R. O. DATE 03/28/26			
BUSINESS PHONE	COMMENTS			MO: 25764

JOB# 1 CHARGES

LABOR-----
J# 1 23NIZ SUSPENSION FRONT TECH(S):2830 WARRANTY
 CUSTOMER STATES RIGHT FRONT TIE ROD BROKE WHILE DRIVING
 tie rod snapped
 replaced tie rod and aligned vehicle

PARTS-----QTY---FP-NUMBER-----DESCRIPTION-----UNIT PRICE-----
 1 48521-6RZ08 SOCKET KIT - TIE
 TOTAL - PARTS
 0.00

MISC-----CODE-----DESCRIPTION-----CONTROL NO-----
 RC30 RENTAL 47
 TOTAL - MISC
 0.00

JOB# 1 TOTALS

JOB# 1 JOURNAL PREFIX NICS JOB# 1 TOTAL 0.00

JOB# 2 CHARGES

LABOR-----
J# 2 55NIZINSP MULTI POINT INSP TECH(S):2830 WARRANTY
 PERFORM COMPLEMENTARY NISSAN MULTI POINT INSPECTION
 COMPLEMENTARY NISSAN MULTI POINT VEHICLE INSPECTION
 COMPLETED COMPLEMENTARY NISSAN MULTI POINT INSPECTION

JOB# 2 TOTALS

JOB# 2 JOURNAL PREFIX NICS JOB# 2 TOTAL 0.00

COMMENTS-----
 RECOMMENDED NOT DONE/ DECLINED
 SERVICES-----

SHOP SUPPLIES AND HAZARDOUS WASTE DISPOSAL CHARGES
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UNLESS OTHERWISE
INDICATED.**

INTERNATIONAL CONFERENCE ON THE HISTORY OF THE AMERICAN WEST

The International Conference on the History of the American West, held in Santa Fe, New Mexico, from September 15-19, 1982, was a landmark event in the field of American history. It brought together scholars from a wide range of disciplines and countries to discuss the latest research and theories in the history of the American West.

CONFERENCE PROGRAM

The conference program was divided into several sessions, each focusing on a different aspect of the American West. The sessions were held in the historic Santa Fe Plaza, providing a unique setting for the discussions. The sessions included:

- Session 1: The Frontier and the West** - This session explored the role of the frontier in the development of the American West. Speakers discussed the impact of the frontier on American society and the role of the West in the nation's history.
- Session 2: The American West and the World** - This session examined the international context of the American West. Speakers discussed the influence of European and other foreign powers on the development of the West and the role of the West in the world economy.
- Session 3: The American West and the Environment** - This session focused on the relationship between the American West and the environment. Speakers discussed the impact of human activity on the West's natural resources and the role of the West in the development of environmental policy.
- Session 4: The American West and the Arts** - This session explored the role of the arts in the history of the American West. Speakers discussed the influence of the West on American literature, art, and film, and the role of the arts in the development of the West's cultural identity.
- Session 5: The American West and the Future** - This session looked at the future of the American West. Speakers discussed the challenges facing the West and the role of the West in the 21st century.



CONFERENCE VENUE

The conference was held in Santa Fe, New Mexico, a city with a rich history and a beautiful setting. The historic Santa Fe Plaza provided a unique and inspiring environment for the conference. The city's architecture, culture, and natural beauty were a constant reminder of the West's history and its role in the nation's development.

Daytona Nissan Multipoint

Customer: [REDACTED]
 Phone: [REDACTED]
 Service Advisor: MARITA WILSON

Vehicle Year/Model: 23 NISSAN ROGUE
 VIN: [REDACTED]
 Technician: DARION HARRIS


Printed: 03/31/2026 12:34:56
 Odometer: 25764
 RO: [REDACTED] Tag: 2175

INSPECTION RESULT - OK	WILL REQUIRE FURTHER ATTENTION	REQUIRES IMMEDIATE ATTENTION
------------------------	--------------------------------	------------------------------

Green Yellow Red Serviced

<input checked="" type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/>	Fill windshield washer fluid	<input type="checkbox"/>
<input checked="" type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/>	Inspect wipers/washers including front and rear blades	<input type="checkbox"/>
<input checked="" type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/>	Inspect exterior lamps/lights/bulbs (operation/damage)	<input type="checkbox"/>
<input checked="" type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/>	Warning lights	<input type="checkbox"/>
<input checked="" type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/>	Inspect dash lights/interior lights/horn operation	<input type="checkbox"/>
<input checked="" type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/>	Interior	<input type="checkbox"/>
<input checked="" type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/>	Inspect air cleaner element	<input type="checkbox"/>
<input checked="" type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/>	Inspect cabin air filter (if equipped)	<input type="checkbox"/>
<input checked="" type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/>	Inspect drive belts and hoses	<input type="checkbox"/>
<input checked="" type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/>	Inspect battery terminals and cables	<input type="checkbox"/>
<input checked="" type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/>	Check brake fluid level and condition	<input type="checkbox"/>
<input checked="" type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/>	Check engine coolant level and condition	<input type="checkbox"/>
<input checked="" type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/>	Check power steering fluid level and condition	<input type="checkbox"/>
<input checked="" type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/>	Check transmission fluid level and condition (most models)	<input type="checkbox"/>
<input checked="" type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/>	Under hood	<input type="checkbox"/>
<input checked="" type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/>	Inspect front/rear differential and transfer case (leaks)	<input type="checkbox"/>
<input checked="" type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/>	Inspect exhaust system (leaks/damage/loose parts)	<input type="checkbox"/>
<input checked="" type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/>	Inspect brake system components (leaks/wear/damage)	<input type="checkbox"/>
<input checked="" type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/>	Inspect steering system (leaks/wear/damage)	<input type="checkbox"/>
<input checked="" type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/>	Inspect cooling system (leaks/wear/damage)	<input type="checkbox"/>
<input checked="" type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/>	Inspect heating and air conditioning operation	<input type="checkbox"/>
<input checked="" type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/>	Inspect front suspension	<input type="checkbox"/>
<input checked="" type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/>	Inspect rear suspension	<input type="checkbox"/>
<input checked="" type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/>	Inspect axles/driveshaft(s)/U-joints/CV joints/boots	<input type="checkbox"/>
<input checked="" type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/>	Inspect transmission for leaks	<input type="checkbox"/>
<input checked="" type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/>	Inspect engine (leaks/wear/damage)	<input type="checkbox"/>
<input checked="" type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/>	Inspect fuel tank/lines/connections	<input type="checkbox"/>
<input checked="" type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/>	Time/mileage requirements	<input type="checkbox"/>

Front / Rear Brake Linings

LF		RF
<input checked="" type="checkbox"/> Green		Green <input checked="" type="checkbox"/>
<input type="checkbox"/> Yellow		Yellow <input type="checkbox"/>
<input type="checkbox"/> Red		Red <input type="checkbox"/>
LR		RR
<input checked="" type="checkbox"/> Green		Green <input checked="" type="checkbox"/>
<input type="checkbox"/> Yellow		Yellow <input type="checkbox"/>
<input type="checkbox"/> Red		Red <input type="checkbox"/>

Inspection Not Taken


6mm or greater remaining
4mm to 5mm remaining
3mm or less remaining

Check Tires / Tread Depth

LF		RF
<input checked="" type="checkbox"/> Green		Green <input checked="" type="checkbox"/>
<input type="checkbox"/> Yellow		Yellow <input type="checkbox"/>
<input type="checkbox"/> Red		Red <input type="checkbox"/>
LR		RR
<input checked="" type="checkbox"/> Green		Green <input checked="" type="checkbox"/>
<input type="checkbox"/> Yellow		Yellow <input type="checkbox"/>
<input type="checkbox"/> Red		Red <input type="checkbox"/>

7/32" or Greater
4/32" to 6/32"
3/32" or Less

Check Battery Performance

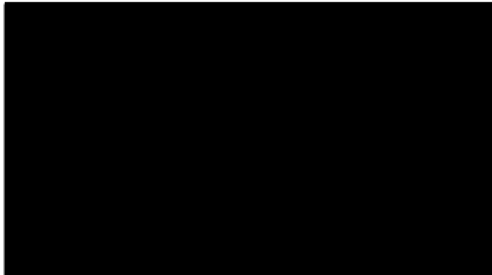
	<input checked="" type="checkbox"/> Good <input type="checkbox"/> Fair <input type="checkbox"/> Bad	
Actual Cold Cranking Amps		<input style="width:50px;" type="text"/>
Factory Cold Cranking Amps		<input style="width:50px;" type="text"/>

DAYTONA NISSAN



950 N. TOMOKA FARMS RD.
DAYTONA BEACH, FLORIDA 32124
(386) 274-6800

STATE OF FLORIDA REGISTRATION
MV03948



CELL [REDACTED]

[REDACTED]		ADVISOR JOHN WRIGHT	2815	TAG NO. 1410	INVOICE DATE 03/10/26	[REDACTED]
[REDACTED]		LABOR RATE	LICENSE NO.	MILEAGE 24,958	COLOR PEARL WHITE	STOCK NO. DT4495A
DAYTONA BEACH, FL [REDACTED]		YEAR / MAKE / MODEL 23/NISSAN/ROGUE/FWD SV			DELIVERY DATE 04/21/23	DELIVERY MILES 9,544
NOEMAIL@YAHOO.COM		[REDACTED]			SELLING DEALER NO.	PRODUCTION DATE
[REDACTED]		P. I. E. NO.	P. O. NO.		R. O. DATE 03/10/26	
[REDACTED]		BUSINESS PHONE	COMMENTS			

MO: 24958

TOTAL - MISC 8.39

COMMENTS-----
RECOMMENDED NOT DONE/ DECLINED SERVICES-----
46NIZ001 REPLACE 1 TIRE TECH: 3009

TOTALS-----

CASH() CHECK() CREDIT CARD() CHARGE() ONE TO ONE.....

ALL FACTORY REPLACEMENT PARTS CARRY A 12 MONTH OR 12,000 MILE PARTS WARRANTY.

WERE YOU KEPT INFORMED OF YOUR VEHICLES STATUS. YES / NO

DID YOUR ADVISOR EXPLAIN ALL WORK BEING PERFORMED. YES / NO

HAS YOUR VEHICLE READY WHEN PROMISED? YES / NO

ARE YOU OR ANYONE IN YOUR HOUSEHOLD IN THE MARKET FOR A NEW OR USED VEHICLE? YES / NO

WHAT ONE THING COULD WE DO TO MAKE YOUR EXPERIENCE BETTER?

CUSTOMER SIGNATURE

TOTAL LABOR.... 29.97
TOTAL PARTS.... 39.98
TOTAL SUBLET... 0.00
TOTAL G.O.G.... 0.00
TOTAL MISC CHG. 15.39
TOTAL MISC DISC -8.39
TOTAL TAX..... 5.01
TOTAL INVOICE \$ 81.96

SHOP SUPPLIES AND HAZARDOUS WASTE DISPOSAL CHARGES
This charge represents costs and profits to the motor vehicle repair facility for items such as miscellaneous shop supplies and/or environmental compliance charges. [s. 559.904(4)]

The State of Florida requires a \$1.00 fee to be collected for each new tire sold in the state [s. 403.718], and a \$1.50 fee to be collected for each new or remanufactured battery sold in the state [s. 403.7185].

All Genuine Nissan parts are warranted 12 months or 12,000 miles, from the date of installation or purchase, whichever is earlier.

All vehicles must be picked up 3 business days after notification of repair, otherwise a storage fee of \$30.00 per day will be made for storage.

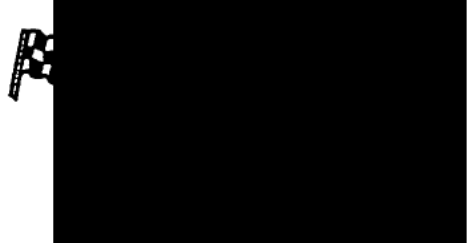
**ALL PARTS NEW
UNLESS OTHERWISE
INDICATED.**

DAYTONA NISSAN



950 N. TOMOKA FARMS RD.
DAYTONA BEACH, FLORIDA 32124
(386) 274-6800

STATE OF FLORIDA REGISTRATION
MV03948



CELL

ADVISOR JOHN WRIGHT		2815	TAG NO. 1410	INVOICE DATE 03/10/26
LABOR RATE	LICENSE NO.	MILEAGE 24,958	COLOR PEARL WHITE	STOCK NO. DT4495A
YEAR / MAKE / MODEL 23/NISSAN/ROGUE/FWD SV			DELIVERY DATE 04/21/23	DELIVERY MILES 9,544
DAYTONA BEACH, FL		SELLING DEALER NO.		PRODUCTION DATE
NOEMAIL@YAHOO.COM		O. DATE 03/10/26		
BUSINESS PHONE	COMMENTS			

MO: 24958

JOB# 1 CHARGES

LABOR-----
J# 1 01NIZ-03K "THE DEAL" TECH(S):3009 29.97
 PERFORM SYNTHETIC ENGINE OIL AND FILTER SERVICE USING NISSAN QUALITY PARTS. INCLUDES REPLACEMENT OF ENGINE OIL AND FILTER PERFORM MULTI-POINT INSPECTION, TOP OFF FLUIDS WHERE WHERE APPLICABLE AND CHECK AND ADJUST TIRE PRESSURES TO MANUFACTURER SPECIFICATIONS.
 ROUTINE MAINTENANCE
 OEM Oil & Filter Change 1.5L T/C 2WD 21/25 Metal Drain Plug

PARTS-----QTY---FP-NUMBER-----DESCRIPTION-----UNIT PRICE-----
 1 15208-65F1E OIL FILTER 9.65 9.65
 1 11026-JA00A WASHER DRAIN 0.48 0.48
 5 999BK-00W20Q GENUINE 0W20 BUL 5.97 29.85
TOTAL - PARTS 39.98

MISC-----CODE-----DESCRIPTION-----CONTROL NO-----
 RSS REMOVE SHOP SUPPLIES -8.39
 LOF OIL CHANGE SHOP SUPPLIES 7.00
TOTAL - MISC -1.39

JOB# 1 TOTALS
 LABOR 29.97
 PARTS 39.98
 MISC -1.39
JOB# 1 JOURNAL PREFIX NICS JOB# 1 TOTAL 68.56

SHOP SUPPLIES AND HAZARDOUS WASTE DISPOSAL CHARGES
 This charge represents costs and profits to the motor vehicle repair facility for items such as miscellaneous shop supplies and/or environmental compliance charges. [s. 559.904(4)]

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All Genuine Nissan parts are warranted 12 months or 12,000 miles, from the date of installation or purchase, whichever is earlier.
 All vehicles must be picked up 3 business days after notification of repair, otherwise a storage fee of \$30.00 per day will be made for storage.

ALL PARTS NEW UNLESS OTHERWISE INDICATED.

JOB# 2 CHARGES

LABOR-----
J# 2 07NIZ MISC. RECALL TECH(S):3009 WARRANTY
 R25D1 ENGINE INSPECTION recall performed soft wear up-date and drive pattern. passed inspection

JOB# 2 TOTALS
JOB# 2 JOURNAL PREFIX NICS JOB# 2 TOTAL 0.00

JOB# 3 CHARGES

LABOR-----
J# 3 55NIZINSP MULTI POINT INSP TECH(S):3009 INTERNAL
 PERFORM COMPLEMENTARY NISSAN MULTI POINT INSPECTION COMPLEMENTARY NISSAN MULTI POINT VEHICLE INSPECTION 27 Point Inspection All

JOB# 3 TOTALS
JOB# 3 JOURNAL PREFIX NICS JOB# 3 TOTAL 0.00

MISC-----CODE-----DESCRIPTION-----CONTROL NO-----
 JOB # A SS SHOP SUPPLIES 8.39

Daytona Nissan Multipoint

Customer: [Redacted]
 Phone: [Redacted]
 Service Advisor: JOHN WRIGHT


Vehicle Year/Model: 23 NISSAN ROGUE
 VIN: [Redacted]
 Technician: EDWIN CHRISTIANSEN

Printed: 03/10/2026 13:50:29
 Odometer: 24958
 RO [Redacted] Tag: 1410

INSPECTION RESULT - OK	WILL REQUIRE FURTHER ATTENTION	REQUIRES IMMEDIATE ATTENTION
------------------------	--------------------------------	------------------------------

	Green	Yellow	Red		
<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Fill windshield washer fluid	<input type="checkbox"/>
<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Inspect wipers/washers including front and rear blades	<input type="checkbox"/>
<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Inspect exterior lamps/lights/bulbs (operation/damage)	<input type="checkbox"/>
<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Warning lights	<input type="checkbox"/>
<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Inspect dash lights/interior lights/horn operation	<input type="checkbox"/>
<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Interior	<input type="checkbox"/>
<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Inspect air cleaner element	<input type="checkbox"/>
<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Inspect cabin air filter (if equipped)	<input type="checkbox"/>
<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Inspect drive belts and hoses	<input type="checkbox"/>
<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Inspect battery terminals and cables	<input type="checkbox"/>
<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Check brake fluid level and condition	<input type="checkbox"/>
<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Check engine coolant level and condition	<input type="checkbox"/>
<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Check power steering fluid level and condition	<input type="checkbox"/>
<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Check transmission fluid level and condition (most models)	<input type="checkbox"/>
<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Under hood	<input type="checkbox"/>
<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Inspect front/rear differential and transfer case (leaks)	<input type="checkbox"/>
<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Inspect exhaust system (leaks/damage/loose parts)	<input type="checkbox"/>
<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Inspect brake system components (leaks/wear/damage)	<input type="checkbox"/>
<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Inspect steering system (leaks/wear/damage)	<input type="checkbox"/>
<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Inspect cooling system (leaks/wear/damage)	<input type="checkbox"/>
<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Inspect heating and air conditioning operation	<input type="checkbox"/>
<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Inspect front suspension	<input type="checkbox"/>
<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Inspect rear suspension	<input type="checkbox"/>
<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Inspect axles/driveshaft(s)/U-joints/CV joints/boots	<input type="checkbox"/>
<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Inspect transmission for leaks	<input type="checkbox"/>
<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Inspect engine (leaks/wear/damage)	<input type="checkbox"/>
<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Inspect fuel tank/lines/connections	<input type="checkbox"/>
<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Time/mileage requirements	<input type="checkbox"/>

Front / Rear Brake Linings

LF		RF
<input checked="" type="checkbox"/> Green		Green <input checked="" type="checkbox"/>
<input type="checkbox"/> Yellow		Yellow <input type="checkbox"/>
<input type="checkbox"/> Red		Red <input type="checkbox"/>
LR		RR
<input checked="" type="checkbox"/> Green		Green <input checked="" type="checkbox"/>
<input type="checkbox"/> Yellow		Yellow <input type="checkbox"/>
<input type="checkbox"/> Red		Red <input type="checkbox"/>

Inspection Not Taken


6mm or greater remaining
4mm to 5mm remaining
3mm or less remaining

Check Tires / Tread Depth

LF		RF
<input checked="" type="checkbox"/> Green		Green <input checked="" type="checkbox"/>
<input type="checkbox"/> Yellow		Yellow <input type="checkbox"/>
<input type="checkbox"/> Red		Red <input type="checkbox"/>
LR		RR
<input type="checkbox"/> Green		Green <input checked="" type="checkbox"/>
<input checked="" type="checkbox"/> Yellow		Yellow <input type="checkbox"/>
<input type="checkbox"/> Red		Red <input type="checkbox"/>

7/32" or Greater
4/32" to 6/32"
3/32" or Less

Check Battery Performance

	<input checked="" type="checkbox"/> Good <input type="checkbox"/> Fair <input type="checkbox"/> Bad	
Actual Cold Cranking Amps		<input style="width:50px;" type="text"/>
Factory Cold Cranking Amps		<input style="width:50px;" type="text"/>

Daytona Nissan
950 N Tomoka Farms Rd
Daytona Beach, FL 32124
8669254805

03/10/2026

Customer Information:
[Redacted]

Invoice Details:
Invoice Date: Tuesday, March 10, 2026, 01:51 PM
Repair Order/Ref # [Redacted]

Description of Product/Services	Amount
Must present Photo ID and Credit Card when picking up your vehicle.	\$81.96

Payment Details:
Paid On: Tuesday, March 10, 2026, 01:52 PM
Payment Type: Chip
Creditcard [Redacted] Exp: XX/XXXX
Card Type: Visa
Cardholder Name: VISACARDHOLDER
Approval Cod [Redacted]
Dealer Assoc [Redacted]
Cashier: Han [Redacted]

Vehicle Information:
Tag #: 1410
License Plate:
VIN: [Redacted]

THANK YOU!

Customer Signature

Processed by myKaarma

Daytona Nissan



DAYTONA NISSAN
950 N TOMOKA FARMS RD
DAYTONA BEACH, FL 32124
386-274-6800

**VEHICLE
USE AGREEMENT**
FACE PAGE

CUSTOMER INFORMATION				RO#	Unit#	RA#
[REDACTED]				[REDACTED]	37416	673
[REDACTED]				Service Advisor Marita Wilson PO		
VEHICLE INFORMATION						
City DAYTONA BEACH	State FL	[REDACTED]	Date and Time OUT 03/28/2026 3:36pm	Date and Time IN		
[REDACTED]	State FL	Expires 05/05/2030	Date and Time DUE IN 03/31/2026 1:00pm	Electric Vehicle <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No		
E-Mail Address			Vehicle VIN	[REDACTED]		
ONLY THE BELOW NAMED PERSONS ARE AUTHORIZED AS ADDITIONAL DRIVERS. IF NONE, PRINT "NONE" ACROSS THIS SECTION AND HAVE SIGNED BY CUSTOMER.				Plate/Tag	State FL	
Additional Driver's Name NONE		Birth Date		Year 2025	Make Nissan	
Driver's License No.		State	Expires	Model Sentra	Color	
Additional Driver's Name NONE		Birth Date		Please select one: <input type="checkbox"/> Service Replacement Vehicle <input type="checkbox"/> Other Vehicle		
Driver's License No.		State	Expires	Miles Allowed		
CUSTOMER INSURANCE INFORMATION				INSURANCE VERIFIED		
Insurer GEICO	[REDACTED]	Exp. Date 06/13/2026	Full Coverage Including Liability and Physical Damage: <input type="checkbox"/> Yes <input type="checkbox"/> No	FUEL OUT F 7/8 3/4 5/8 1x2 3/8 1/4 1/8 E		
Agent	[REDACTED]	Telephone		FUEL IN F 7/8 3/4 5/8 1/2 3/8 1/4 1/8 E		
Insured Vehicle Year/Make/Model/Color				EV OUT _____ % Battery Charge		
License No.	State			EV IN _____ % Battery Charge		
<p>You are required to return the Vehicle with at least the same amount of fuel (gas-powered vehicle) or electrical charge/range (EV) as when rented. If you do not return the Vehicle with at least the same amount of fuel or charge/range, you will be charged a refueling fee of \$0.00 plus fuel @ \$4.00 per gallon (gas-powered vehicle), or a recharging fee of \$0.00 (EV).</p> <p>The valid and collectible liability insurance and personal injury protection insurance of any authorized rental or leasing driver is primary for the limits of liability and personal injury protection coverage required by §§ 324.021(7) and 627.736, Florida Statutes.</p> <p>Failure to return rented property or equipment upon expiration of the rental period and failure to pay all amounts due (including costs for damage to the property or equipment) are evidence of abandonment or refusal to redeliver the property, punishable in accordance with section 812.155, Florida Statutes.</p>						
Customer's Initials				VM		
<p>The following are "Prohibited Uses": Use by an unauthorized driver; smoking, vaping or use of tobacco products in the Vehicle; use of the Vehicle by anyone under the influence of alcohol or prescription or non-prescription drugs; and carrying persons or property for hire or providing transportation network company or other transportation services. See Paragraph 6 of the Terms and Conditions for other Prohibited Uses and additional information.</p> <p>By signing below, you: agree to the terms and conditions of this Agreement as set forth on this Face Page, the Vehicle Condition Report, and all pages of the Vehicle Use Agreement Terms and Conditions; acknowledge that you had an opportunity to read the entire Agreement before signing; represent that you are a capable and validly licensed driver; authorize us to process a separate payment card voucher in your name for all Charges, including Tolls and Violations, and to release your billing/rental information to third parties for billing/processing and other legitimate purposes; permit us to reserve against your payment card the amount noted in the Charges column; agree that binding consideration exists, as further described in Section 2 of the Vehicle Use Agreement Terms and Conditions; authorize us to adjust your payment card account to reflect changes in amounts due or overpaid as a result of our final audit; and agree to our collection and use of vehicle data and texting and calling terms as described in Paragraphs 12 and 13 of the Vehicle Use Agreement Terms and Conditions. ALL CHARGES SUBJECT TO FINAL AUDIT.</p>						
Customer _____				Date _____		
				RATES DO NOT INCLUDE FUEL CHARGES		
HOURS: _____ @ \$_____ PER HOUR						
DAYS: 3 (0 @ \$40.00) (3 @ \$40.00)				\$120.00		
WEEKS: _____ @ \$_____						
MILES: 0 @ \$0.00 PER MILE				\$0.00		
TOLLS				\$0.00		
TOTAL TIME & MILEAGE CHARGES →				\$120.00		
TAXABLE FUEL _____ GAL @ \$_____						
EV RECHARGING FEE: _____						
CLEANING FEE: -				GENERIC FEE: -		
DAMAGE FEE: -				FUEL CONVEN FEE: -		
FACILITY FEE: -				RENTAL FEE \$8.00		
RD. SAFETY FEE: -				LIC. RCVRV FEE: -		
TRANSP. FEE: -				TRIP FEE: -		
WARRANTY FEE: -				TICKETS & VIOLATIONS: -		
DAILY RATE FEE: -				FUEL CHARGE FEE: -		
EX MILEAGE FEE: -				TOTAL FEES		
				\$6.00		
TAXABLE SUB-TOTAL →				\$126.00		
LUXURY TAX: -				VENUE TAX: -		
STATE TAX: -				TOURISM TAX: -		
NON-TAXABLE FUEL 0 GAL @ \$4.00				\$0.00		
SALES TAX: -				CITY TAX: -		
EVENT TAX: -				COUNTY TAX: -		
RENTAL TAX: -				TOTAL TAX		
				\$0.00		
ESTIMATED TOTAL CHARGES				\$126.00		
CUSTOMER DEPOSIT				\$0.00		
SUB-TOTAL →				\$126.00		
REFUND DUE CUSTOMER						
TOTAL CHARGE →						
METHOD OF PAYMENT				REFUNDED		
\$ _____				\$ _____		
/ / EXPIRES				CUSTOMER INITIALS		
# _____				x VM		
<input type="checkbox"/> CARD VERIFIED						

VEHICLE REPORT

Condition OUT:

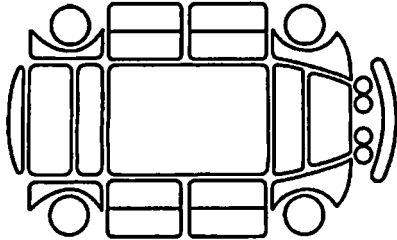
CUST INT: VM

DATE: 03/28/2026

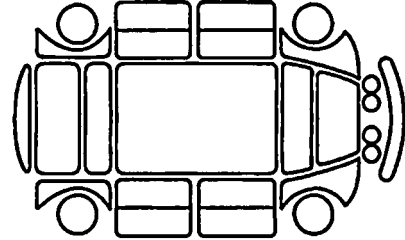
Condition IN:

CUST INT:

DATE:



Interior Damage: _____



Interior Damage: _____

Multi-State Vehicle Use Agreement Terms and Conditions ("Terms and Conditions")

- 1. Definitions.** "Agreement" means all terms and conditions found on the "Face Page" and on all pages of these Terms and Conditions. "Charges" means the fees and charges that are incurred under this Agreement. "Daily Vehicle Rate" means your daily time and mileage fee. For Service Replacement Vehicles, the Daily Vehicle Rate is the daily time and mileage fee that we typically charge for vehicles of the same type as the Vehicle. "Diminished Value" means the actual or perceived loss in market value or resale value which results from a direct or accidental loss. "Including" or "Includes" means "including (or includes), but not limited to," "including (or includes) without limitation," and similar constructions. "Loss of Use" means the loss of our ability to use the Vehicle for any purpose due to damage to it or loss of it during the Rental Period, including uses other than for rental, such as display for rent or sale, opportunity to upgrade or sell, or transportation of employees. "Rental Period" means the period from the time you take possession of the Vehicle until the time that the Vehicle is either returned to or recovered by and checked in by us. "Vehicle" means the automobile or truck identified in this Agreement and each vehicle we substitute for it, and all its tires, tools, accessories, equipment, keys and documents. The Vehicle may be a temporary substitute for a Customer-owned or Customer-leased vehicle that you have given us the opportunity to service or repair ("Service Replacement Vehicle"). "Vehicle License Fee" means our estimate of the average per day per vehicle portion of our total annual vehicle licensing, titling, and registration costs. "We," "us" or "our" means the independent automobile dealer or its affiliate named elsewhere in this Agreement. "You" or "your" means the person identified as the Customer on the Face Page, each person signing this Agreement, every Authorized Driver and each person or organization to whom charges are billed by us at its or the Customer's direction. You are jointly and severally bound by this Agreement.
- 2. Nature of Contract: Consideration.** This Agreement is a contract for rental of the Vehicle offered to you, and is a transfer of possession and use of the Vehicle only. You agree that you are not our agent for any purposes, and that you may not assign or transfer your obligations or sublease the Vehicle. By signing the Face Page, you agree to all terms and conditions of this Agreement and acknowledge that binding consideration exists, as follows: our opportunity to service or repair a vehicle you left with us; financial benefits we receive from others for the service/repair work; financial benefits we receive from others to obtain and use this Vehicle as a Service Replacement Vehicle; a fee you pay us; and/or the rights and obligations of this Agreement.
- 3. Authorized Drivers.** You understand that for purposes of this Agreement, "Authorized Driver" means: (a) the Customer and the Customer's spouse or domestic partner; (b) additional drivers listed by us in this Agreement; (c) if the Customer is a business entity, "Authorized Driver" includes Customer employees who are permissible drivers on the business entity's auto insurance policy; and (d) any person specifically authorized to drive the Vehicle under applicable motor vehicle rental law. Each Authorized Driver must possess a valid driver's license and be at least age 21, except that if the Vehicle is a Service Replacement Vehicle, and the Customer is the registered owner of a vehicle left with us for service or repair, then the Customer and the Customer's spouse or domestic partner must be at least age 18. Authorized Drivers are the only persons who are permitted to drive the Vehicle.
- 4. Inspection: Condition and Return of Vehicle; No Warranties.** You agree that you are renting the Vehicle "As Is," and that you had an opportunity to inspect it before leaving the premises. You must return the Vehicle: (a) to our office on the date and time specified on the Face Page (or sooner upon our demand); (b) in the same condition that you received it (except for ordinary wear); and (c) with at least as much fuel as when rented (unless we offer, and you purchase, pre-paid fuel). If the Vehicle is returned after closing hours, you remain responsible for all damage to or loss of it until we inspect it on reopening for business, and Charges may continue to accrue. You may extend the Rental Period for up to one week if you obtain our consent before the date due (and we may require you to return the Vehicle to our office for inspection). The total Rental Period may not exceed 30 days under any circumstances. You must obtain our prior written approval before servicing the Vehicle or replacing parts or accessories. You will check and maintain Vehicle fluid levels. You grant us, our agents, assigns and each person with a financial interest in the Vehicle the right to inspect the Vehicle during the Rental Period. To the extent permitted by law, we make no warranties, express, implied or apparent, regarding the Vehicle, no warranty of merchantability and no warranty that the Vehicle is fit for a particular purpose.
- 5. Responsibility for Damage or Loss; Reporting to Police.** Regardless of fault, you are responsible for theft or loss of the Vehicle and all damage to it, including damage caused by collision, weather, road conditions, acts of nature, theft, and vandalism. Your responsibility includes: (a) all physical damage to the Vehicle measured as follows: (i) if determined that the Vehicle is a total loss, the actual cash value of the Vehicle; (ii) if determined that the Vehicle is repairable: (A) the difference between the value of the Vehicle immediately before the damage and the value immediately after the damage; or (B) the reasonable estimated retail value or actual cost of repair plus Diminished Value (which, subject to state law and policy terms and conditions, is measured by calculating the actual cash value of the Vehicle just prior to damage less the value of the Vehicle after repair); (b) Loss of Use, which is measured by multiplying the Daily Vehicle Rate by the actual or estimated number of days from the date the Vehicle is damaged until it is replaced or repaired, which you agree represents a reasonable estimate of Loss of Use damages and not a penalty. Loss of Use is payable regardless of fleet utilization; (c) a reasonable administrative fee; (d) towing, storage, and impound charges and other reasonable incidental and consequential damages; and (e) all costs associated with our enforcement of this Agreement or collection of Charges, including attorneys' fees, collection fees, and costs whether or not litigation is commenced. You are responsible for replacing missing equipment and Vehicle documents and keys. You must report all Vehicle accidents and incidents of theft or vandalism to us and the police upon discovery. You understand that you will remain primarily responsible and liable to pay us for any loss or damage to the Vehicle incurred during the Rental Period (as provided in this Agreement) to the extent that your insurance company or another source of coverage does not pay us on your behalf.
- 6. Prohibited Uses; Repossession.** The following uses of the Vehicle are prohibited and constitute material breaches of this Agreement. The Vehicle must not be used: (a) by anyone who is not an Authorized Driver or not licensed to drive, or by anyone whose driving license is suspended; (b) by anyone impaired by or under the influence of alcohol, narcotics, intoxicants, or prescription or non-prescription medications that affect vehicle operation; (c) by anyone who obtained the Vehicle or extended the Rental Period by giving us false, fraudulent or misleading information; (d) for an illegal purpose or in the commission of a felony or other crime; (e) to carry persons or property for hire, which includes any period of time the Vehicle is being used by anyone who is logged into either: (i) a transportation network platform (whether or not a passenger is occupying the Vehicle); or (ii) a delivery network platform (whether or not goods, items, or products to be delivered are in the Vehicle); (f) to tow an object in excess of the manufacturer's weight specifications, or to push anything; (g) in a race or speed contest; (h) to teach anyone to drive; (i) outside the United States or Canada, or outside the geographic area described elsewhere in this Agreement, if any; (j) on an unpaved surface; (k) when the odometer has been tampered with or disconnected; (l) when it is reasonable to expect you to know that further operation of the Vehicle would damage it; (m) if applicable, by anyone who lacks experience driving a vehicle with manual transmission; (n) to transport an animal (other than a service animal); (o) to carry more passengers than the number of existing seatbelts; (p) to transport children without safety restraint systems required by law, which are installed in accordance with law and manufacturer's specifications; (q) by anyone driving or operating the Vehicle while using a hand-held wireless communication device (or other device that is capable of receiving or transmitting telephonic communications, electronic data, mail or text messages) while not in a hands-free mode; (r) in a willful or reckless manner or to intentionally damage the Vehicle or cause injury or property damage to others; (s) by anyone who is smoking, vaping, or using tobacco products in the Vehicle; or (t) if you leave the Vehicle and fail to remove keys, key fobs, close and lock all doors, and close all windows and the trunk - and the Vehicle is stolen or vandalized. **PROHIBITED USE OF THE VEHICLE VIOLATES THIS AGREEMENT AND VOIDS ALL LIABILITY AND OTHER INSURANCE COVERAGE (TO THE FULLEST EXTENT PERMITTED BY LAW).** We may repossess the Vehicle at your expense without notice to you if the Vehicle is abandoned or used in violation of law or this Agreement.
- 7. Responsibility to Others.** You are responsible for all damage or loss you cause to others. You agree to maintain automobile insurance during the term of this Agreement which provides to the owner, to us, and to you, the following primary coverage: (a) Bodily injury ("BI") and property damage ("PD") liability coverage; (b) Personal injury protection ("PIP"), no-fault, or similar coverage where required; and (c) Uninsured/underinsured ("UM"/"UIM") coverage where required. Your insurance coverage will provide at least the minimum limits of coverage required by the financial responsibility laws of the state where the loss occurs. Because you are providing auto insurance, we are not. In states where the law requires us to provide insurance, your insurance will be primary. Any insurance we are required to provide applies only to claims of accidental BI and PD resulting from the use of the auto, and is excess to any other valid and collectible insurance (whether primary, secondary, excess or contingent) up to the minimum limits required by law. To the extent permitted by law, by signing this Agreement, you reject UM, UIM, and supplemental no-fault or PIP coverages. If we are required to provide such coverage, you hereby select the minimum limits required by law. Our insurance policy contains exclusions, conditions, and limitations applicable to anyone claiming coverage. You agree to cooperate with our insurer if any claim is made, and give us immediate notice of damage, claim, or lawsuit against you. Our insurance applies only in the United States and Canada. Engaging in a Prohibited Use described in paragraph 6 or any other material breach of this Agreement will void any insurance coverage.

The first part of the paper discusses the general theory of the firm, focusing on the relationship between the firm's internal structure and its performance. It examines how the firm's organizational structure, including its hierarchy and communication channels, influences its ability to coordinate activities and respond to market changes. The author argues that a well-structured firm is better equipped to handle uncertainty and complexity, leading to higher productivity and profitability.

The second part of the paper presents empirical evidence on the relationship between firm structure and performance. It uses data from a large sample of firms to test the theoretical predictions. The results show that firms with more decentralized structures tend to have higher growth rates and profitability, particularly in industries characterized by rapid technological change and high uncertainty. This finding supports the idea that a flexible organizational structure is more effective in dynamic environments.

The paper concludes by discussing the implications of these findings for firm management and policy. It suggests that firms should carefully consider their organizational structure when making strategic decisions, especially in industries where uncertainty and change are prevalent. The author also notes that further research is needed to explore the long-term effects of organizational changes and the role of external factors in firm performance.

Multi-State Vehicle Use Agreement Terms and Conditions ("Terms and Conditions")

8. Indemnification. To the extent permitted by law, you agree to indemnify us, defend us and hold us harmless from all claims, liability, costs and attorney fees we incur resulting from, in connection with, or arising out of this Agreement, from the rental transaction, or the use of the Vehicle by you or any other person.

9. Reserve Charges. You permit us to reserve against your payment card at the time of rental a reasonable amount in addition to estimated total charges. We may use the reserve to pay all Charges. We will authorize the release of any excess reserve upon the completion of your rental. Your payment card issuer's rules will apply to your credit line or account being credited for the excess, which may not be immediately released by your card issuer. You will pay us all Charges, including: (a) applicable time and mileage fee; (b) taxes, surcharges, and other fees; (c) a return check fee if you pay us with a check returned unpaid; (d) all expenses we incur recovering the Vehicle if it is not returned to the renting location on the date and time promised; (e) all costs we incur collecting payment from you or otherwise enforcing our rights under this Agreement; (f) a late fee on all Charges that are not paid when due; (g) a reasonable fee to clean the Vehicle if it is returned with evidence of smoking, vaping, or animals or otherwise substantially less clean than when received by you; (h) fuel and a refueling fee if you return the Vehicle with less fuel than when received by you; (i) a mileage charge based on our experience if the odometer is tampered with; (j) towing, storage charges, Tolls, Violations, forfeitures, court costs, penalties and all other costs we incur resulting from your use of the Vehicle; (k) a reasonable fee if you lose the keys, key fob, or toll transponder to the Vehicle; and (l) a surcharge if you do not return the Vehicle on the date and time and to the location specified on the Face Page. All Charges are subject to our final audit.

10. Responsibility for Tolls, Traffic Violations, and Other Charges. You are liable for all tolls ("Tolls") and parking citations, photo enforcement fees, fines for toll evasion, and other fines, fees, and penalties (each a "Violation") assessed against you, us or the Vehicle during the Rental Period. If we are notified by charging authorities that we may be responsible for payment of a Toll or Violation, you agree that we or a processing firm ("Processor") may, in our sole discretion and without prior notice to you, pay the Toll or Violation plus applicable taxes on your behalf directly to the appropriate authority. If we or a Processor elect to pay a Toll or Violation, you may not be able to challenge the validity of the Toll or Violation before the charging authority. We or the Processor will charge you the face value of the Toll or Violation and any taxes, plus an administrative fee per Toll and Violation. If we or a Processor, in our sole discretion, elect to transfer liability for a Toll or Violation assessed against the Vehicle during the Rental Period to you personally, we or the Processor will charge you an administrative fee per Toll or Violation. You authorize us to release your rental and payment card information to the charging authorities and the Processor for processing and billing purposes. If we or the Processor pay a Toll or Violation, you authorize us and the Processor to charge all payments and administrative fees to the payment card you used in connection with this Agreement. Certain toll roads do not accept cash. To avoid toll violations and associated fines, fees, and taxes (and our administrative fees), you must pay all Tolls with a personal transponder that is accepted on the road; use only cash lanes and pay cash; plan a route to avoid Tolls; or consult local authorities for other payment methods.

11. Personal Property and Information. To the extent permitted by law, you release us, our agents, and our employees from all claims for loss of or damage to personal property that was left with us or carried in the Vehicle. If you fail to claim property left in the Vehicle for more than 30 days, we may dispose of that property in a manner we choose. You understand that, to the extent permitted by law, we may collect and maintain copies of your valid driver's license and insurance information presented at the time of and in relation to this Agreement. You agree that we may disclose personally identifiable information about you to applicable law enforcement agencies or to our affiliates or third parties in connection with enforcement of our rights under this Agreement and for other legitimate purposes. The Vehicle may be equipped with an infotainment system that permits you to connect your personal device and pre-set radio stations and GPS locations. If you use an infotainment system, the Vehicle may automatically load personal information from your device. Follow the steps displayed on the Vehicle system screen to delete this information and the device from the Vehicle's memory. We are not responsible for assuring the privacy of that information and cannot guarantee that other persons will not have access to this information after you return the Vehicle.

12. Telematics and GPS Tracking. (a) You acknowledge that the Vehicle may be equipped with global positioning satellite ("GPS") technology, a telematics system, and/or an event data recorder (collectively, "Telematics Systems"). Your use of this Vehicle may be remotely monitored by us or on behalf of us through Telematics Systems to the extent permitted by law. This remote monitoring may include the collection of Vehicle data, such as: location, odometer, oil life, fuel level, tire pressure, battery state of charge, diagnostic trouble codes, as well as other elements we may deem necessary as permitted by law. Once collected, the Vehicle data may be combined with other information that you have provided to us and used to generate safety, performance, and other similar information so that we can deliver better services. Our use of the information collected from the Vehicle may include sharing the data with third parties (such as our service providers), as well as storage of this information after the expiration of your rental agreement. You agree to inform any and all drivers and passengers of the Vehicle of the terms of this paragraph 12. We are not responsible for the operability of any Telematics System included with the Vehicle. (b) If your Vehicle has active Telematics System equipment, you understand that your use of the Vehicle is subject to the third-party Telematics System operator's terms and conditions, which may include system and service limitations, warranty exclusions, limitations of liability, and privacy practices relating to the collection, use, and sharing of information about you and the Vehicle. If the Vehicle does not have an active Telematics System, you agree not to activate it. If you do activate a service in violation of this Agreement, you will be responsible for all subscription fees. (c) We also reserve the right to use the Vehicle Telematics System in connection with your smart phone or other device to process the rental, including the start and end time, fuel levels, and mileage (to the extent permitted by law).

13. Electronic Communications and Consent: Transactional Emails and Texts. (a) **Generally.** To the fullest extent permitted by law, we may provide this Agreement and any notices or other communications (including by e-mail) regarding this Agreement, reservations, or rental of Vehicles ("Communications") to you electronically, and you agree to receive Communications from us in an electronic form. We may deliver Electronic Communications to the email address that you provide to us when entering into this Agreement or otherwise. All Communications in either electronic or paper format will be considered to be in "writing." All Communications will be considered to have been received no later than five (5) business days after dissemination, whether or not you have received or retrieved the Communications. Although we reserve the right to provide Communications in paper format to you at the postal address you provide to us, you expressly agree that any notice or other Communications due under this Agreement may be given in email form to the email address that you provide to us. Your consent to receive Communications electronically is valid until you revoke your consent. (b) **Texting & Calling.** By executing this Agreement, you consent to us and/or our representatives contacting you at the phone number(s) provided in connection with this Agreement for the purpose of delivering informational or transactional outreach, including customer surveys, via live, pre-recorded, or autodialed calls or texts. Your consent to receiving these calls or texts is not a condition of this Agreement or any other agreement with us.

14. Electric Vehicle Terms. The terms in this Paragraph 14 apply to the rental of an electric vehicle ("EV"). An EV is defined as a vehicle that exclusively uses battery power rather than gasoline or diesel fuel. (a) **Battery Life and Charging the EV.** You understand that the battery life of the EV is impacted by a number of factors including weather, driving and road conditions, and we cannot guarantee the range of your EV. You may recharge the EV at public or private charging locations at your own cost. You may have to register at some of these locations, and you will be responsible for any registration requirements (such as accepting terms and conditions and privacy policy) and all fees. You can locate charging stations through the vehicle's navigation system, if equipped. Also, to find charging stations near you or on your route, visit <https://www.plugshare.com>. You will be liable for the cost of any tow if the EV is not drivable due to a low battery. You are not authorized to call a private tow or otherwise make arrangements to tow the EV on our behalf. (b) **Additional Information.** For additional information about the EV, including information on range, charging, performance, and driving tips, visit <https://www.nissanusa.com>.

15. Miscellaneous. No term of this Agreement can be waived or modified except by a writing that we have signed or on a form that we provide. This Agreement constitutes the entire agreement between you and us. All prior representations and agreements between you and us regarding the use of the Vehicle are void. Our waiver of a breach of this Agreement, our acceptance of payment from you, or our failure, refusal or neglect to exercise our rights under this Agreement does not constitute a waiver of another provision of this Agreement. **TO THE FULLEST EXTENT PERMITTED BY LAW, YOU: (A) RELEASE US FROM ALL LIABILITY FOR CONSEQUENTIAL, SPECIAL OR PUNITIVE DAMAGES IN CONNECTION WITH THIS TRANSACTION OR THE RESERVATION OR USE OF A VEHICLE; AND (B) WAIVE ALL RECOURSE AGAINST US FOR CRIMINAL PROSECUTIONS WE TAKE AGAINST YOU FOR BREACH OF THIS AGREEMENT.** Unless otherwise provided, any reference to a statute or regulation will be deemed to be a reference to that statute or regulation as amended from time to time or to a newly adopted statute or regulation replacing a repealed statute or regulation. If a provision of this Agreement is deemed void the remaining provisions are valid and enforceable.

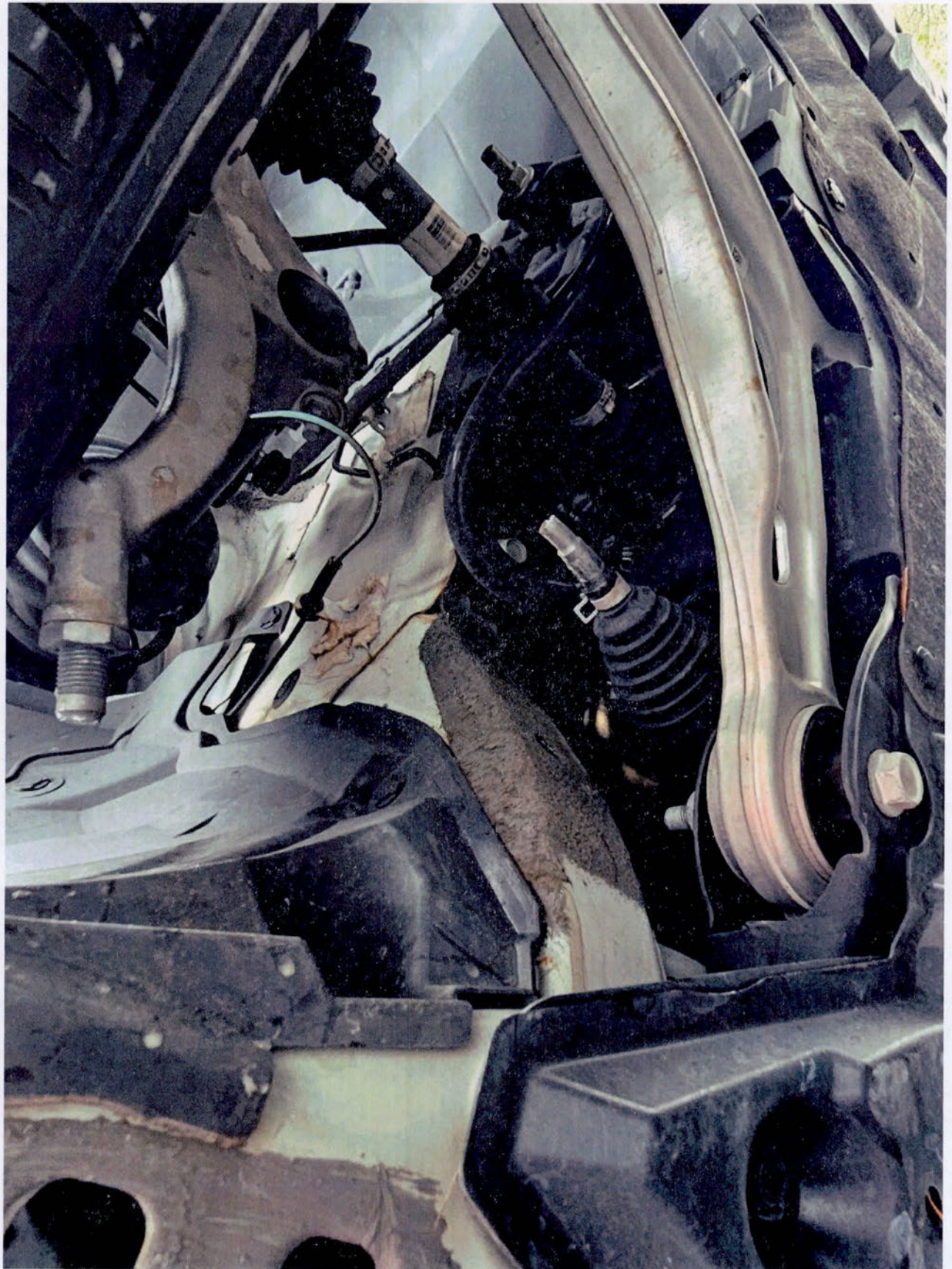
Customer Initial VM

ADDITIONAL DISCLOSURES

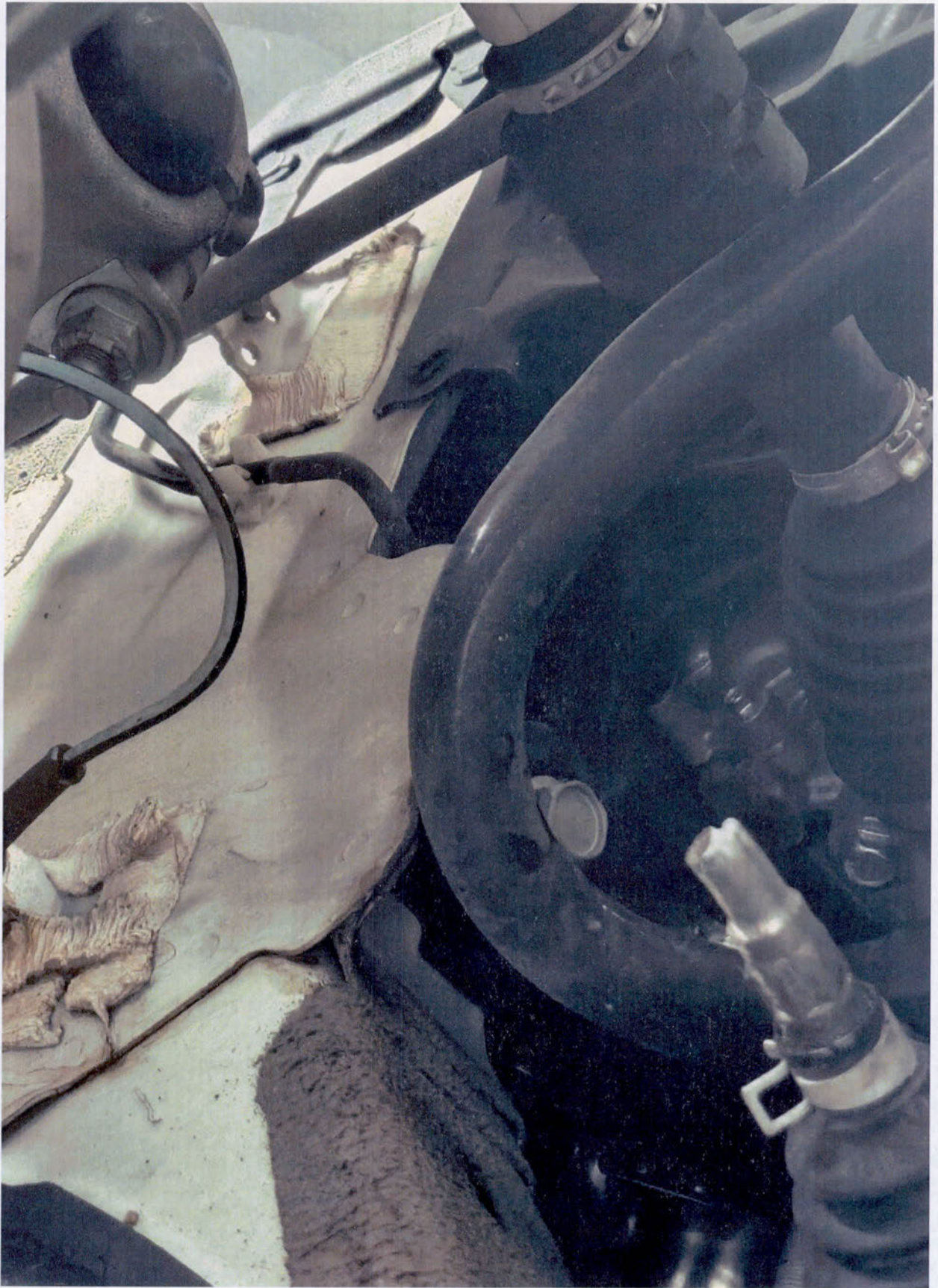
The following additional disclosures are intended to highlight some of your obligations under the Vehicle Use Agreement. Please review the Vehicle Use Agreement (VUA) terms and conditions carefully for information about all of your obligations under the VUA.

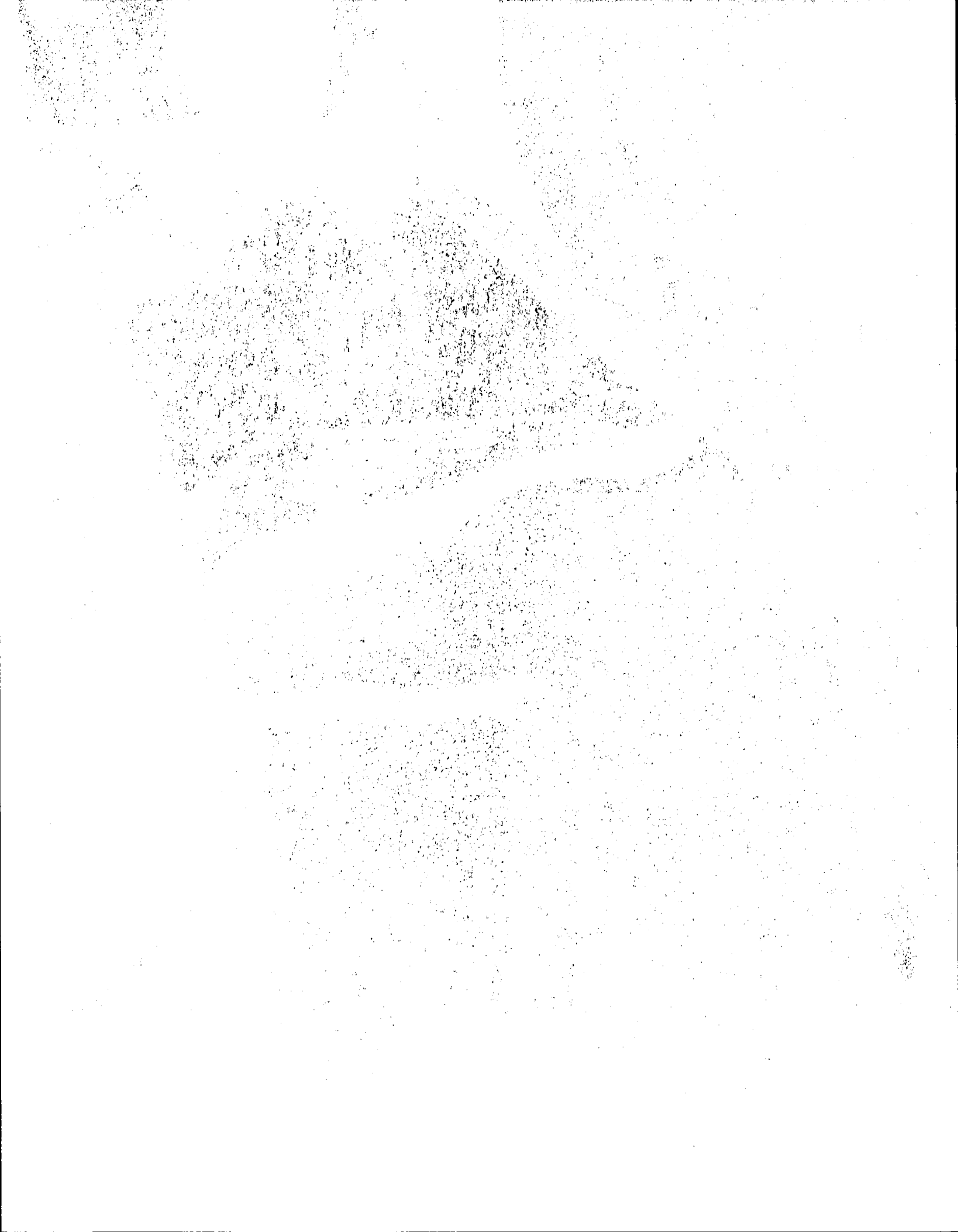
1. You understand that, to the extent permitted under applicable law and subject to the terms set forth in Section 5 of the VUA Terms & Conditions, you are ultimately responsible for any loss or damage to the Vehicle during the Rental Period, regardless of whether you are at fault for the loss or damage, and regardless of your insurance company paying for the damage.
2. You understand that you are responsible for all tolls and traffic violations incurred during the rental period. See Paragraph 10 of the Terms & Conditions for additional information.
3. The dealership is not responsible for personal property. See paragraph 11 of the Terms & Conditions for additional information.
4. Allotted (0.0) miles per day; excess mileage will be charged a fee of \$0.0 per mile.



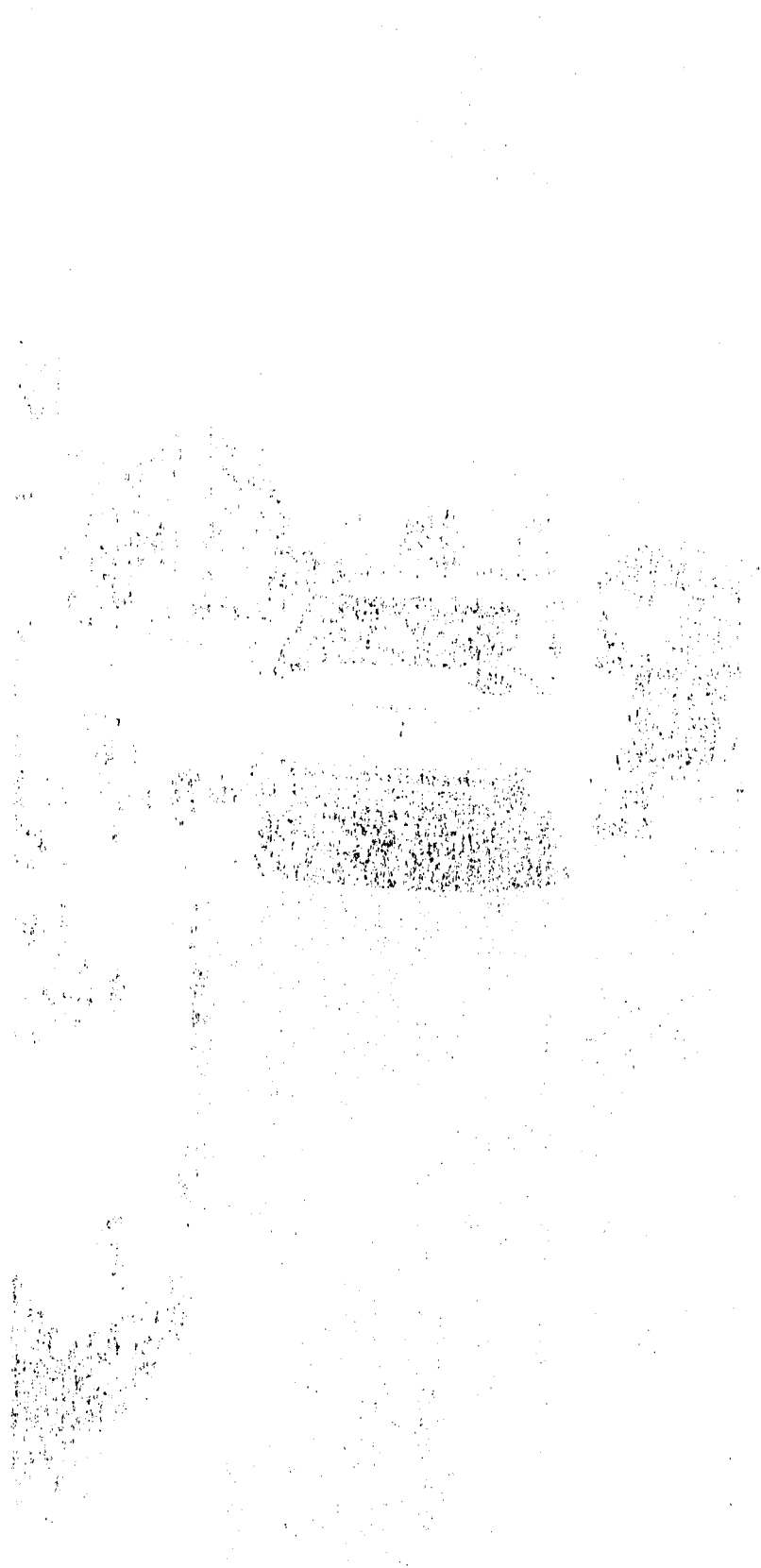














CERTIFIED MAIL

3042
East Point, GA.



W48-226

National Highway Traffic Safety Administration
 Office of Defects Investigation
 1200 New Jersey Ave SE
~~Washington~~ Washington DC. 20590