

February 17, 2026

To Whom it May Concern:

In July 2025 it was brought to my attention that there was a warranty extension on the 2016 Honda Odyssey that I previously owned (VIN# [REDACTED]). A letter was mailed to my daughter, [REDACTED], who is the current owner of that vehicle. It stated that you needed to meet all the requirements to be eligible for reimbursement...

- Paid for repairs to address a condition of engine misfire due to piston ring deterioration (that triggers DTC's P0301 thru P0304).

- Did those repairs at a Honda dealership.

- Owned the vehicle at the time of the repair.

- Provided invoices.

This vehicle had multiple repairs trying to figure out what the problem was. It showed the Check Engine Light repeatedly along with the P0301 code. My spark plugs were fouled and replaced twice in a 7 week period.



I do not feel that, just because my Honda service was not yet aware that there was a problem with the pistons, I should be penalized and responsible for repairs that did not require the expense of trial and error and ultimately replacement of my engine since Honda is now offering reimbursement for that issue.

Honda's inability to correctly diagnose a problem that they were not yet aware of should not cause me financial hardship when they have put out a bulletin on the issue and I have met all requirements of reimbursement.

I have been following this online and am aware others with the same or similar repairs (engine) have been compensated. I purchased my 2013, 2016, and 2024 Odysseys all new from Honda and I have had all my repair work done at Honda. I have passed on each of my older Odysseys to my daughter and she has been sure to do all her repairs at Honda. I ask that Honda stand behind their vehicles, honor the bulletin/warranty, and do the right thing.

Thank you,

[REDACTED]
Marlborough, NH
[REDACTED]

HONDA
AUTOMOBILE DIVISION
American Honda Motor Co., Inc.
1919 Torrance Blvd., - P.O. Box 2215
Torrance, CA 90509-9870

This notice applies to a vehicle registered in your name:
2016 ODYSSEY

VIN [REDACTED]

July 2025

Warranty Extension: 2013–15 Pilot & 2013–17 Odyssey MIL Comes on with DTCs P0301 thru P0304

Dear [REDACTED]

What is the reason for this Warranty Extension?

On certain 2013–15 Pilot and 2013–17 Odyssey vehicles the piston ring function can deteriorate due to ring low wear toughness and sticking from sludge. Oil adheres to the spark plug leading to carbon fouling and misfire. This can set DTCs P0301 No. 1 cylinder misfire detected, P0302 No. 2 cylinder misfire detected, P0303 No. 3 cylinder misfire detected, P0304 No. 4 cylinder misfire detected, and cause the Malfunction Indicator Lamp (MIL) to come on.

American Honda is extending the powertrain warranty coverage to cover misfire conditions related to piston ring deterioration (that triggers DTCs P0301 thru P0304) from the original coverage of 5 years/60,000 miles to 10 years/150,000 miles, whichever comes first. To further ensure customer satisfaction and confidence, any affected vehicles from now until January 31, 2026 will be covered regardless of time in service or mileage.

This warranty extension provides coverage for the original owner and any subsequent owners. No action is required on your part unless you experience a problem.

What will Honda do?

If your vehicle is experiencing a misfire related to this condition, call any authorized Honda dealer and make an appointment to have your vehicle inspected. If the dealer determines the misfire is related to this condition, the repair will be done for FREE. Once you make an appointment for your vehicle, be advised that the total inspection and replacement process may take up to 10.5 hours. However, your dealer can provide you with a better estimate of the overall time for this service visit, as it may be necessary to make your vehicle available for a longer period of time.

If you previously paid to have your vehicle repaired due to this condition, you may be eligible for reimbursement, even if you no longer own the vehicle. Refer to the attached reimbursement instructions for eligibility requirements and the reimbursement procedure.

Emission Warranty

In order to ensure your full protection under the emission warranty provisions, it is recommended that you have the repairs done to your vehicle, if necessary, as soon as the concern appears. Failure to do so could be determined as lack of proper maintenance of your vehicle.

Lessor Information

Please forward a copy of this notice to the lessee.

What to do if you feel this notice is in error

Our records show that you are the current owner or lessee of a 2013-15 Pilot or 2013–17 Odyssey vehicle involved in this warranty extension. If this is not the case, or the name/address information is not correct, please fill out and return the enclosed, postage-paid Information Change Card. We will then update our records.

What to do if you feel this notice is in error

If you have any questions about this notice, or need assistance with locating an Honda dealer, please call American Honda's Customer Support & Campaign Center at 1-888-234-2138. You can also visit AskDave.honda.com to use our 24/7 virtual agent or locate a dealer online at mygarage.honda.com. Customers in U.S. territories, please contact your local distributor/dealer.

We apologize for any inconvenience this campaign may cause you.

Sincerely,

American Honda Motor Co., Inc.

Before February 1, 2026: Service Bulletin #25-060 or 25-061 / Defect #6Z6 / Symptom #GLU, QLT

From February 1, 2026: Service Bulletin #26-001 or 26-002 / Defect #6V5 / Symptom #QLW, NLV

CO-147706 QLT-ODYSSEY-03-0005274-CO-147706

Instructions for Reimbursement Honda Warranty Extension 6Z6 or 6V5

Eligibility Requirements

You may be eligible for reimbursement if you meet all the requirements:

- You paid for repairs to address a condition of engine misfire due to piston ring deterioration (that triggers DTCs P0301 thru P0304).
- The repairs were completed or started prior to the notice date; repairs made after the notice date must be administered by a Honda dealer.
- You owned the vehicle at the time of repair. You are still eligible if you no longer own the vehicle.
- You provide a paid invoice.

Please complete this form and attach the items listed below. Failure to include all requested information will result in delays and possible denial of your request.

Your invoice must include:

1. Vehicle Identification Number (VIN)
2. Name and Address of facility, mileage, and date of repair
3. Diagnosis and itemized cost of repair – parts and labor
4. Proof of Payment – proof of payment that identifies the amount paid for the repair. For example: cashed check, credit card receipt/invoice, cash withdrawal receipts. (Note: Please black out any personal information)

Repairs were performed at (check one): ☐ Authorized Honda Dealer ☐ Independent Repair Facility

Return Your Reimbursement Request Form and Requested Documents

Via QR: Scan code, select Topic Recalls/Campaigns
Sub-Topic Recalls/Campaigns: Reimbursement Request

OR

Via Web: mygarage.honda.com/s/send-an-email
Select Topic Recalls/Campaigns
Select Sub-Topic Recalls/Campaigns: Reimbursement Request

(Fill-in the information below – Please print)

Your Name:	
Home Address:	
Apt. #:	
City:	State:
ZIP:	
Primary Phone:	Secondary Phone:
Vehicle Identification Number	
Email Address:	
Total Amount Requested: \$	

Repair cost only. Incidental expenses (rental, fuel, loss of wages, etc.) are not covered.

If you have any questions about this form, please contact American Honda's Customer Support & Campaign Center at 1-888-234-2138

CUSTOMER #:

INVOICE



WILLIAM F. FENTON INC., d.b.a.

HONDAOF
KEENE, NH

567 Monadnock Highway Rte. 12

East Swanzey, NH 03446

PH: (603) 354-6000 · FAX: (603) 719-0348

www.hondaofkeene.com

PAGE 1

SERVICE ADVISOR: 1200 JOHN J DAMICO

		VIN		LICENSE	MILEAGE IN / OUT	TAG	
16 HONDA ODYSSEY					91239/91239	T7645	
DEL. DATE	PROD. DATE	WARR. EXP.	PROMISED	PER NO.	RATE	PAYMENT	INV. DATE
01JAN16 DD			17:00 19DEC23		129.00	CASH	19DEC23
R.O. OPENED		READY	OPTIONS: ENG:3.5 Liter				

R.O. OPENED READY OPTIONS: ENG:3.5_Liter

12:35 19DEC23 16:21 19DEC23

LINE OPCODE TECH TYPE HOURS

LIST NET TOTAL

A CEL LIGHT ON AND FLASHING

MISC DIAG FLASHING CEL LIGHT

793 CP

125.00 125.00

PARTS: 0.00 LABOR: 125.00 OTHER: 0.00 TOTAL LINE A: 125.00

91239 FOUND MULTIPLE CYLINDER MISFIRE, INSPECTED PLUGS AND

RECOMMEND REPLACING THEM.

B COMPLIMENTARY MULTI-POINT INSPECTION. PLEASE SEE ATTACHED VEHICLE STATUS REPORT.

MPI COMPLIMENTARY MULTI-POINT INSPECTION. PLEASE SEE ATTACHED VEHICLE STATUS REPORT.

793 CP

0.00 0.00

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE B: 0.00

C** REPLACE SPARK PLUGS 6 CYLINDER

PLUGS6 REPLACE SPARK PLUGS 6 CYLINDER

793 CP

100.00 100.00

6 12290-R71-L01 88028898070 S/PLG

(DILZKR7A11G)

33.72 33.72 202.32

PARTS: 202.32 LABOR: 100.00 OTHER: 0.00 TOTAL LINE C: 302.32

ESTIMATE: 0.00

19DEC23 14:23 SA: 1200

CONTACT:

CUSTOMER PAY SHOP SUPPLIES FOR REPAIR ORDER

18.00

WE APPRECIATE YOUR BUSINESS! YOU MAY BE CONTACTED BY AMERICAN HONDA ABOUT YOUR VISIT IF FOR ANY REASON YOU ARE UNABLE TO GIVE TOP MARKS REGARDING THIS VISIT, PLEASE CONTACT OUR GENERAL MANAGER JASON MCLEAN AT 603-354-6010 OR AT JMCLEAN@FENTONAUTOSALES.COM

WARRANTY DISCLAIMER: ALL PARTS AND ACCESSORIES ARE SOLD AND ALL REPAIRS ARE PROVIDED BY THE DEALERSHIP AS-IS. THE DEALERSHIP HEREBY EXPRESSLY DISCLAIMS ALL WARRANTIES, EXPRESS AND IMPLIED, INCLUDING ANY IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, AND NEITHER ASSUMES NOR AUTHORIZES ANY OTHER PERSON TO ASSUME FOR IT ANY LIABILITY IN CONNECTION WITH THE SALE OF PARTS OR PRODUCTS OR THE REPAIR. THE ONLY WARRANTIES ON PARTS AND ACCESSORIES OR REPAIRS ARE THOSE WHICH MAY BE OFFERED BY THE MANUFACTURER OR THE ORIGINAL PARTS DISTRIBUTOR AND ONLY SUCH MANUFACTURER OR DISTRIBUTOR SHALL BE LIABLE FOR PERFORMANCE UNDER SUCH WARRANTIES. CUSTOMER SHALL NOT BE ENTITLED TO RECOVER FROM THE DEALERSHIP ANY CONSEQUENTIAL DAMAGES, DAMAGES TO PROPERTY, DAMAGES FOR LOSS OF USE, LOSS OF TIME, LOSS OF PROFIT OR INCOME, OR ANY OTHER INCIDENTAL DAMAGES.

By signing below, you acknowledge that you were notified of and authorized the Dealership to perform the services/repairs itemized in this invoice and that you received (or had the opportunity to inspect) any replaced parts as requested by you. The vehicle is being returned to you in exchange for your payment of the Amount Due.

ALL PARTS ARE NEW
UNLESS OTHERWISE
INDICATED.

DESCRIPTION	TOTALS
LABOR AMOUNT	225.00
PARTS AMOUNT	202.32
GAS, OIL, LUBE	0.00
SUBLET AMOUNT	0.00
SHOP SUPPLY	18.00
TOTAL CHARGES	445.32
LESS INSURANCE	0.00
SALES TAX	0.00
PLEASE PAY THIS AMOUNT	445.32

DATE CUSTOMER SIGNATURE AUTHORIZED DEALERSHIP REPRESENTATIVE SIGNATURE

Honda of Keene
567 Monadnock Hwy
Swansey New Hampshire 03446
6033546002

Customer information

Street:

Zip Code:

Cardholder Signature

Transaction information

Sale

Date:

Amount:

Card Number:

Merchant ID:

Terminal ID:

Auth Code:

Auth Mode:

Processed as:

Reference No:

Trace No:

Invoice No:

826947_HOK-S

Response Msg

Entry Method

Match AVS

Match CVV

Match ZIP

Chip Card AID

TVR

IAD

TSI

ARC

Client ID

59c46e7a340919

1dc2

App. Name

User ID

I Agree to Pay Above Total Amount According to Card Issuer Agreement (Merchant Agreement if Credit Voucher).

CUSTOMER #

INVOICE


 WILLIAM F. FENTON INC., d.b.a.
HONDA
 KEENE, NH

PAGE 1

 567 Monadnock Highway Rte. 12
 East Swanzey, NH 03446
 PH: (603) 354-6000 · FAX: (603) 719-0348
 www.hondaofkeene.com

SERVICE ADVISOR: 2266 KARL BAUSHA

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN / OUT	TAG
	16	HONDA ODYSSEY			92440/92441	T7645
DEL. DATE	PROD. DATE	WARR. EXP.	PROMISE	RATE	PAYMENT	INV. DATE
01JAN16 DE			13:00 24JAN24	129.00	CC	24JAN24

R.O. OPENED READY OPTIONS: ENG:3.5_Liter

09:15 19JAN24 13:54 24JAN24

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
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A C/S: ENGINE LIGHT FLASHED ON WEDNESDAY AND RESET AFTER TRIP (CHECK ENGINE LAMP ON NOW WITH TRACK OFF, LDW & FCW ON). PLEASE ADVISE MISC R & R COIL #1 PER RECC TECH 263

263	CP				129.00	129.00	129.00
1	30520-R70-S01	30500	COIL, PLUG HOLE		118.23	118.23	118.23
PARTS:	118.23	LABOR:	129.00	OTHER:	0.00	TOTAL LINE A:	247.23

92298
 CHECKED FOR CODES, FOUND CODE P0301 FOR MISFIRE ON CYLINDER #1.
 CHECKED LIVE DATA WITH SCAN TOOL, NO MISFIRE AT THIS TIME. RECOMMEND STARTING WITH IGNITION COIL.
 R & R COIL CYL# 1 BY TECH 263

B MULTI-POINT VEHICLE INSPECTION
 MPI DEFAULT

263	CP				0.00	0.00	0.00
PARTS:	0.00	LABOR:	0.00	OTHER:	0.00	TOTAL LINE B:	0.00

C** MISC

MISC R & R COIL #1 LABOR ONLY

263	CP				64.50	64.50	64.50
PARTS:	0.00	LABOR:	64.50	OTHER:	0.00	TOTAL LINE C:	64.50

92298 REPLACED CYLINDER #1 COIL

ESTIMATE: 0.00 19JAN24 11:48 SA: 2266
 CONTACT:

CUSTOMER PAY SHOP SUPPLIES FOR REPAIR ORDER

15.48

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 ALL PARTS ARE NEW
 UNLESS OTHERWISE
 INDICATED.

DESCRIPTION	TOTALS
LABOR AMOUNT	
PARTS AMOUNT	
GAS, OIL, LUBE	
SUBLET AMOUNT	
SHOP SUPPLY	
TOTAL CHARGES	
LESS INSURANCE	
SALES TAX	
PLEASE PAY THIS AMOUNT	

DATE	CUSTOMER SIGNATURE	AUTHORIZED DEALERSHIP REPRESENTATIVE SIGNATURE
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WILLIAM F. FENTON INC., d.b.a.
HONDA
OF
KEENE, NH

INVOICE

PAGE 2

567 Monadnock Highway Rte. 12
East Swanzey, NH 03446
PH: (603) 354-6000 • FAX: (603) 719-0348
www.hondaofkeene.com

SERVICE ADVISOR: 2266 KARL BAUSHA

MARLBOROUGH NH

VIN		LICENSE		MILEAGE IN / OUT		TAG	
16		HONDA ODYSSEY		92440/92441		T7645	
DEL. DATE	PROD. DATE	WARR. EXP.	PROMIS	DATE	PAYMENT	INV. DATE	
01JAN16 DD			13:00 24JAN24	129.00	CC	24JAN24	
R.O. OPENED		READY		OPTIONS: ENG:3.5 Liter			
09:15 19JAN24		13:54 24JAN24					

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
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CREATED 2024-01-19 08:10:00AM
TAKEN BY CHARLETT E NASON

WE APPRECIATE YOUR BUSINESS! YOU MAY BE
CONTACTED BY AMERICAN HONDA ABOUT YOUR VISIT
IF FOR ANY REASON YOU ARE UNABLE TO GIVE TOP
MARKS REGARDING THIS VISIT, PLEASE CONTACT
OUR GENERAL MANAGER JASON MCLEAN AT 603-354-
6010 OR AT JMCLEAN@FENTONAUTOSALES.COM

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INDICATED.

DESCRIPTION	TOTALS
LABOR AMOUNT	193.50
PARTS AMOUNT	118.23
GAS, OIL, LUBE	0.00
SUBLET AMOUNT	0.00
SHOP SUPPLY	15.48
TOTAL CHARGES	327.21
LESS INSURANCE	0.00
SALES TAX	0.00
PLEASE PAY THIS AMOUNT	327.21

DATE CUSTOMER SIGNATURE AUTHORIZED DEALERSHIP REPRESENTATIVE SIGNATURE

Honda of Keene
567 Monadnock Hwy
Swansey New Hampshire 03446
6033546002

Customer information

Street

Zip Code

Transaction information

Sale

Date: 1/1/2011
Amount: \$ 100.00
Card Number: *
Merchant ID: 4
Terminal ID: 0
Auth Code: 0
Auth Mode: Is
Processed as: V
Reference No: 2
Trace No: 0
Invoice No:
827664_HOK-S_2011
Response Msg: A
Entry Method: M
Match AVS: M
Match CVV: M
Match ZIP: M
Client ID:
59c46e7a3409197fe
1de2
User ID: c

I Agree to Pay Above Total Amount According to Card Issuer Agreement (Merchant Agreement if Credit Voucher).

CUSTOMER

ENGINE



WILLIAM F. FENTON INC., d.b.a.
HONDA
OF
KEENE, NH

567 Monadnock Highway Rte. 12
East Swanzey, NH 03446
PH: (603) 354-6000 · FAX: (603) 719-0348
www.hondaofkeene.com

PAGE 1

SERVICE ADVISOR: 2266 KARL BAUSHA

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN / OUT	TAG
	16	HONDA ODYSSEY			92529/92529	T7645
DEL. DATE	PROD. DATE	WARR. EXP.	PROMISE	RATE	PAYMENT	INV. DATE
01JAN16 DD			WAIT 26JAN24	129.00	CASH	06FEB24
R.O. OPENED		READY	OPTIONS: ENG:3.5 Liter			

09:06 26JAN24 10:32 06FEB24

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
------	--------	------	------	-------	------	-----	-------

A C/S ENGINE LIGHT IS ON (SEE HISTORY), VEHICLE RUNS DIFFERENT AFTER SHUTTING DOWN AND RESTARTING VEHICLE. IT RUNS POORLY AT TIMES AFTER RESTARTING VEHICLE. PLEASE ADVISE

MISC DEFAULT

1148 CP

263 CP

1	LKQ-127K-ENGINE 127K-12/12WARR-LKQ ENGINE	2550.00	3130.00	3130.00
1	15400-PLM-A02 66639915400 FILTER, OIL	8.67	8.00	8.00
4	0W20I FS020-BAS-NOL 0W20 FULL SYNTHETIC (PINT)	3.00	3.00	12.00
1	94109-14000 01718790400 WASHER, DRAIN (14MM)	1.00	0.42	0.42
1	0W20 FS020-BAS-NOL 0W20 FULL SYNTHETIC OIL (GALLON)	22.00	22.00	22.00
1	OL999-9011 7792400L999 COOLANT (TYPE-2)	22.00	22.00	22.00
12	10MM 06120290200 HARDWARE	5.00	5.00	60.00
1	44512-SZA-A00 91750 BASE	67.55	67.55	67.55
1	17228-RV0-A00 91400 TUBE, AIR FLOW	39.30	39.30	39.30
2	491 0058362-90700 COTTER PINS	2.99	2.99	5.98
1	08200-9009B DW-1 ATF BULK PINT	7.00	7.00	7.00
1	90471-PX4-000 33009390400 WASHER, DRAIN (18MM)	6.00	6.00	6.00
3	08200-9009A DW-1 ATF BULK QUART	16.00	15.00	45.00
1	08206-9002 374728R2999 FLUID, P-S-	6.00	6.00	6.00

PARTS: 2851.25 LABOR: 3130.00 OTHER: 0.00 TOTAL LINE A: 5981.25

92529 FOUND CODE PO301 REMOVED LUG AND COIL FOUND PLUG TO BE OIL FOULED. REPLACED LONG BLOCK WITH USED ONE. SWAPPED OVER TIMING BELT WATER PUMP TENSIONER AND SPARK PLUGS ALOS NOTE HAD TO REPLACED RIGHT FRONT AXLE CARRIER AND ZIP TUBE THE TUBE WAS SPLIT OPEN

CUSTOMER PAY SHOP SUPPLIES FOR REPAIR ORDER

18.97

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ALL PARTS ARE NEW UNLESS OTHERWISE INDICATED.

DATE	CUSTOMER SIGNATURE	AUTHORIZED DEALERSHIP REPRESENTATIVE SIGNATURE	DESCRIPTION	TOTALS
			LABOR AMOUNT	
			PARTS AMOUNT	
			GAS, OIL, LUBE	
			SUBLET AMOUNT	
			SHOP SUPPLY	
			TOTAL CHARGES	
			LESS INSURANCE	
			SALES TAX	
			PLEASE PAY THIS AMOUNT	

OMER #

INVOICE



WILLIAM F. FENTON INC., d.b.a.
HONDA
OF
KEENE, NH

PAGE 2

567 Monadnock Highway Rte. 12
East Swanzey, NH 03446
PH: (603) 354-6000 · FAX: (603) 719-0348
www.hondaofkeene.com

SERVICE ADVISOR: 2266 KARL BAUSHA

DEL. DATE	PROD. DATE	WARR. EXP.	PROMISE	RATE	PAYMENT	INV. DATE
01JAN16 DD	16	HONDA ODYSSEY	WAIT 26JAN24	129.00	CASH	06FEB24
R.O. OPENED	READY	OPTIONS: ENG:3.5_Liter				
09:06	26JAN24	10:32	06FEB24			

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
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CREATED 2024-01-26 08:08:00AM
TAKEN BY CHARLETT E NASON

WE APPRECIATE YOUR BUSINESS! YOU MAY BE
CONTACTED BY AMERICAN HONDA ABOUT YOUR VISIT
IF FOR ANY REASON YOU ARE UNABLE TO GIVE TOP
MARKS REGARDING THIS VISIT, PLEASE CONTACT
OUR GENERAL MANAGER JASON MCLEAN AT 603-354-
6010 OR AT JMCLEAN@FENTONAUTOSALES.COM

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ALL PARTS ARE NEW
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INDICATED.

DESCRIPTION	TOTALS
LABOR AMOUNT	3130.00
PARTS AMOUNT	2851.25
GAS, OIL, LUBE	0.00
SUBLET AMOUNT	0.00
SHOP SUPPLY	18.97
TOTAL CHARGES	6000.22
LESS INSURANCE	0.00
SALES TAX	0.00
PLEASE PAY THIS AMOUNT	6000.22

DATE CUSTOMER SIGNATURE AUTHORIZED DEALERSHIP REPRESENTATIVE SIGNATURE

7:24

50%



Done

Downloaded Documents ▾

ACCOUNT ACTIVITY (CONTINUED)

Date of
Transaction

\$ Amount

01/30	26.00
01/31	20.00
01/31	19.46
01/31	19.85
02/01	587.62
02/01	3.59
02/01	11.60
02/01	23.64
02/01	19.99
02/01	6.97
02/01	26.98
02/01	13.70
02/01	117.00
02/01	52.89
02/01	11.00
02/02	27.94
02/01	9.47
02/03	112.94
02/02	38.23
02/02	32.54
02/03	25.29
02/04	4.26
02/02	13.73
02/03	13.59
02/02	56.11
02/02	33.99
02/03	34.43
02/03	11.56
02/03	2.99
02/02	42.87
02/03	87.88
02/03	83.34
02/05	18.20
02/06	1.50
02/05	169.98
02/05	19.99
02/06	14.99
02/06	14.95
02/06	194.40
02/06	20.39
02/06	13.99
02/06	6,000.22
02/07	27.00
02/07	10.92
02/07	35.00
02/07	4.00
02/08	1.00
02/07	14.06
02/08	76.47
02/09	35.05
02/08	15.99
02/08	3.78
02/08	18.49
02/08	9.99
02/08	27.96
02/08	90.00
02/08	14.98
02/08	256.64
02/08	55.96
02/10	99.00
02/09	10.00
02/09	14.99



INVOICE
DUPLICATE 2
PAGE 1

DEALERSHIP'S HONDA
567 Monadnock Highway Rte. 12
East Swanzey, NH 03446
PH: (603) 354-6000 FAX: (603) 719-0348
www.hondaofkeene.com

SERVICE ADVISOR: 1200 John Damico
VIN: [REDACTED] LICENSE: [REDACTED]
MILEAGE IN / OUT: [REDACTED] TAG: [REDACTED]
94317/94317 T7645
RATE: 129.00 PAYMENT: CASH INV. DATE: 08AUG24

HONDA 603-202
BUS: 603-202
COLOR: [REDACTED] YEAR: 16 MAKE/MODEL: HONDA ODYSSEY
DEL. DATE: 01JAN16 DE PROD. DATE: 01JAN2016 WARR. EXP: 17:00 08AUG24
R.O. OPENED: [REDACTED] READY: [REDACTED] OPTIONS: [REDACTED]

10:04 08AUG24 15:53 08AUG24
LINE OPCODE TECH TYPE HOURS
A CAS: REPLACE SPOOL VALVE VALVE COVER GASKET PER LAST RO. 832589
WITH CUSTOMER 1711
MISC DEFAULT
1711 CP
1 15810-R70-A04 90870 VALVE, FR- SPOOL 297.31 171.23 171.23
1 12341-R70-A00 12341 GSKE, FR- HEAD COVER 31.02 31.02 31.02
328.33 LABOR: 171.23 OTHER: 0.00 TOTAL LINE A: 499.56

PARTS: 94317
REPLACED SPOOL VALVE AND VALVE COVER GASKET
TOTAL TIME 5.2 HOURS

B SPLIT BILL PER SC
MISC SPLIT BILL PER SCOTT
1711 ISP
PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE B: 0.00 (N/C)

TOTAL BILL \$999.12
\$499.56 EACH

CREATED 2024-07-30 02:33:00PM
TAKEN BY SCOTT CASHMAN
WE APPRECIATE YOUR BUSINESS! YOU MAY BE CONTACTED BY AMERICAN HONDA ABOUT YOUR VISIT IF FOR ANY REASON YOU ARE UNABLE TO GIVE TOP MARKS REGARDING THIS VISIT, PLEASE CONTACT OUR SERVICE MANAGER SCOTT CASHMAN AT 603-354-6042 OR SCASHMAN@FENTONAUTOSALES.COM

WARRANTY DISCLAIMER: ALL PARTS AND ACCESSORIES ARE SOLD AND ALL REPAIRS ARE PROVIDED BY THE DEALERSHIP AS-IS. THE DEALERSHIP HEREBY EXPRESSLY DISCLAIMS ALL WARRANTIES, EXPRESS AND IMPLIED, INCLUDING ANY IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, AND NEITHER ASSUMES NOR AUTHORIZES ANY OTHER PERSON TO ASSUME FOR IT ANY LIABILITY IN CONNECTION WITH THE SALE OF PARTS OR PRODUCTS OR THE REPAIR. THE ONLY WARRANTIES ON PARTS AND ACCESSORIES OR REPAIRS ARE THOSE WHICH MAY BE OFFERED BY THE MANUFACTURER OR THE ORIGINAL PARTS DISTRIBUTOR AND ONLY SUCH MANUFACTURER OR DISTRIBUTOR SHALL BE RESPONSIBLE FOR PERFORMANCE UNDER SUCH WARRANTIES. CUSTOMER SHALL NOT BE ENTITLED TO DAMAGES FROM THE DEALERSHIP ANY CONSEQUENTIAL DAMAGES, DAMAGES TO PROPERTY, DAMAGES FOR LOSS OF USE, LOSS OF TIME, LOSS OF PROFIT OR INCOME, OR ANY OTHER INCIDENTAL DAMAGES.
By signing below, you acknowledge that you were notified of and authorized the dealership to perform the services/repairs itemized in this invoice and that you received the opportunity to inspect any replaced parts as requested by you. The vehicle was returned to you in exchange for your payment of the Amount Due.

ALL PARTS ARE NEW
UNLESS OTHERWISE
INDICATED.

DESCRIPTION	TOTALS
LABOR AMOUNT	171.23
PARTS AMOUNT	328.33
GAS OIL LUBE	0.00
SUBLET AMOUNT	0.00
SHOP SUPPLY	0.00
TOTAL CHARGES	499.56
LESS INSURANCE	0.00
SALES TAX	0.00
PLEASE PAY THIS AMOUNT	499.56

CUSTOMER SIGNATURE

AUTHORIZED DEALERSHIP REPRESENTATIVE SIGNATURE

11 P...
Keene New Hampshire 03451
6033546000

Merchant ID:

Date:

Terminal ID:

Invoice No:

Amount:

Card Number:

Exp. Date:

Auth Code:

App. Name:

Auth Mode:

Accessed as:

Reference No:

Trace No:

Method:

Auth AVS:

Auth CVV:

Auth ZIP:

Auth AID:

Auth TVR:

Auth TA:

Auth TS:

Auth TR:

Auth TRV:

Auth TRV:

Auth TRV:

Auth TRV:

Auth TRV:

Auth TRV:

Auth TRV:

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Auth TRV:

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Auth TRV:

Auth TRV:

[REDACTED]

Thank you for contacting American Honda Motor Co., Inc. regarding the request on your 2016 Honda ODYSSEY, VIN: [REDACTED]. We appreciate the opportunity to review your case and value you as a customer.

After a thorough review of your case and the repair invoice you provided, we found that your claim does not currently qualify for reimbursement for the following reason(s) for the piston rings:

- Repair Order # [REDACTED] indicates that the engine long block was replaced.
- Repair Order # [REDACTED] indicates spool valve cover gasket was replaced
- Repair Order # [REDACTED] indicates spark plugs was replaced.
- Repair Order # [REDACTED] indicates ignition coil was replaced.

Please note that campaigns only cover specific parts and/or repairs. Based on the reasons listed above, the repairs are not eligible for reimbursement at this time.

If you have any new supporting documentation that was not previously submitted for review, please reply directly to this email with those documents. Once we receive the additional information, we will reopen your case for further review.

Thank you for your understanding and cooperation. We look forward to your response.

AMERICAN HONDA MOTOR CO., INC.

Case # [REDACTED]

U.S. MAIL
CERTIFIED MAIL®



U.S. POSTAGE
FCM LG ENV
MARLBOROU
FEB 18, 2026

\$7.74

RDC 99

S2324N50264

Marleborough NH

NHTSA Head quarters
1200 New Jersey Ave. SE
West Building
Washington, DC 20590

W41-304