

NHTSA Safety Complaint Letter

**National Highway Traffic Safety Administration 1200 New Jersey Avenue SE
Washington, DC 20590**

Date: February 25, 2026

Subject: Safety Complaint – Recurrent Dangerous Engine Stalling – 2023 Hyundai Sonata
(VIN [REDACTED])

To the National Highway Traffic Safety Administration:

I am submitting this safety complaint regarding a 2023 Hyundai Sonata, VIN [REDACTED], which is registered and operated in Arizona. The vehicle has experienced three separate, dangerous incidents of sudden engine stalls while in motion. These events occurred on:

Date 1: __ November 11, 2023

Date 2: __ October 7, 2025

Date 3: _ February 24, 2026

In each case, the car completely lost power and had to be towed, creating situations that could easily have resulted in severe injury or worse. The vehicle is rarely driven outside local errands and has never been abused or driven erratically. The risk to my elderly family member, [REDACTED], has made continued use of this vehicle extremely concerning.

Despite prior repair attempts, the problem persists, and no permanent solution has been provided by Hyundai or the dealership. I am requesting urgent review and investigation, as this defect poses a direct safety threat to both my family and other drivers.

Thank you for your attention. [REDACTED]

Sincerely,
[REDACTED]

Phoenix, AZ [REDACTED]
[REDACTED]
[REDACTED]



Pharmika K2

PLACE STICKER AT TOP OF ENVELOPE TO THE RIGHT
OF THE RETURN ADDRESS, FOLD AT DOTTED LINE
CERTIFIED MAIL

RETURN RECEIPT
REQUESTED



PHOENIX AZ 852
26 FEB 2026 PM 9 L

CPD



U.S. POSTAGE IMI
\$10.48
FCML RDC 99
Orig: 85253
Dest: 20590
02/26/26
20000052288
02 8W

WH734

W41-303

1200 New Jersey Ave. SE
Washington DC 20003

20590-

SENDER: COMPLETE THIS SECTION

- Complete items 1, 2, and 3.
- Print your name and address on the reverse so that we can return the card to you.
- Attach this card to the back of the mailpiece, or on the front if space permits.

1. Article Addressed to:

*WHTSA
1200 New Jersey Ave SE*



COMPLETE THIS SECTION ON DELIVERY

A. Signature Agent
 Addressee

B. Received by (*Printed Name*) C. Date of Delivery

D. Is delivery address different from item 1? Yes
 If YES, enter delivery address below: No

3. Service Type

- Adult Signature
- Adult Signature Restricted Delivery
- Certified Mail®
- Certified Mail Restricted Delivery
- Collect on Delivery
- Collect on Delivery Restricted Delivery
- Insured Mail
- Insured Mail Restricted Delivery (over \$500)
- Priority Mail Express®
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- Registered Mail Restricted Delivery
- Signature Confirmation™
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Domestic Return Receipt