

24 February 2026

Dear National Highway Traffic Safety Administration,

I am providing a copy of a letter that has been sent to Dodge Corporate the same time this notification is being sent to your office.

Please note, the letter identifies a major safety concern with my 2013 Dodge Challenger R/T and the lack of availability of replacement parts.

My contact information is in the attached letter if needed, thank you.

A handwritten signature in black ink, consisting of stylized, cursive letters, likely representing the sender's name.

24 February 2026

Dear Dodge Customer Care,

I am writing to formally file a complaint regarding my 2013 Dodge Challenger R/T and the ongoing mechanical issues I have experienced, specifically related to the failure of the ABS module. This issue has not only affected the vehicle's braking system but has also caused additional safety and performance concerns.

Vehicle Information:

2013 Dodge Challenger R/T

VIN: [REDACTED]

Mileage: 97,466

For an extended period, my vehicle has experienced ABS-related failures, including warning lights, system malfunctions, and related drivability issues to include the speedometer dropping to zero while driving causing the vehicle to appear to be operating in limp mode. After proper diagnosis, I was informed that the ABS module requires replacement. However, I have been unable to locate the part through dealerships, authorized service centers, or standard parts channels. I have been told the part is unavailable or discontinued, leaving my vehicle unsafe to operate and without a viable repair solution. This situation has rendered my vehicle unsafe, unreliable, and effectively unrepairable through no fault of my own.

This situation is extremely concerning for several reasons:

- The ABS system is a critical safety component.

- The lack of parts availability renders the vehicle unreliable and unsafe.

- I have made repeated efforts to resolve this without success.

- This has caused significant inconvenience, stress, and financial hardship.

This is not a cosmetic or convenience issue - this is a federally mandated safety system. The inability to repair the vehicle due to failure of supplying a critical safety component places me and my family at risk and demonstrates a serious lapse in long-term parts support and customer responsibility.

As the manufacturer, Dodge has an obligation to ensure that critical safety components remain available or that an approved replacement solution exists. Leaving owners without repair options for essential safety systems is unacceptable and exposes customers to unnecessary danger, financial hardship, and loss of vehicle use.

This is my first Dodge product I have ever owned as I was a loyal Chevy fan prior to marrying my husband, who is a die-hard Dodge owner. I was excited when my vehicle arrived in August of 2022, however, now I am disappointed that a vehicle of this caliber cannot properly be repaired due to the unavailability of a critical safety component. I respectfully request immediate assistance from Dodge Corporate in one or more of the following ways:

- Assistance locating a replacement module

Providing an updated or compatible replacement solution
Offering goodwill repair assistance
Escalating this matter to ensure a timely and appropriate resolution

I ask that this matter be treated with urgency, as it directly impacts the safety and usability of my vehicle.

Sincerely,

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

Key West, FL [REDACTED]

Ken West, FL

MIAMI FL 330

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National Highway Traffic Safety Administration
1200 New Jersey Avenue, SE
Washington, DC 20590



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