

INFORMATION REDACTED PURSUANT TO THE FREEDOM OF INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

Ford Recall

From: [REDACTED]

Cc: [REDACTED]

Bcc: [REDACTED]

Date: Monday, January 12, 2026 at 03:51 PM EST

On August 2025, my daughter received a letter from Ford Motor Company concerning a safety recall notice on her 2021 Bronco (25S01) indicating a problem with rear shock absorbers.

I made an appointment to bring the vehicle in for inspection at:

Stevens Ford
717 Bridgeport Ave.
Milford CT. 06614

They determined that the shocks were leaking badly and should be replaced. They ordered the items and said they would call me when they came in.

Months passed and no one ever called. When I called the service department, they said that Ford had closed out the recall for that vin # and that no more parts would be allowed.

The vehicle is still being used with defective shocks.

What is Fords position on this situation?

The vehicle vin is [REDACTED]

The owner is : [REDACTED]

[REDACTED]
[REDACTED]
[REDACTED]
[REDACTED]

[REDACTED]

[REDACTED] cell [REDACTED] email a [REDACTED]

Hard Copy of this letter to:

Stevens Ford
717 Bridgeport Ave.
Milford Ct 06614

National Highway Traffic Safety Administration
1200 New jersey Ave. S.E.
Washington DC 20590

Attorney Daniel Greenberg



Stratford, CT

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