

FCA US LLC
PO Box 21-8007
Auburn Hills, MI 48321-8004

RE: Mopar part #68237098AA

Sir or Madam:

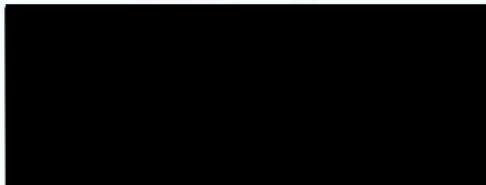
I am writing to your Company regarding the lack of availability of this part, the ABS Control Module for 2014 Chrysler 300.

My car, like those of numerous other Chrysler 300 owners, has a malfunctioning ABS Control Module. Because of this malfunction, the ABS and cruise control do not work. In turn, this places me and other owners of this vehicle in an unsafe situation in that lack of an operating ABS system is conducive to skidding and accidents. Some owners have even reported that they cannot drive their vehicles due to locked brakes which resulted from this malfunction.

I have tried every source in existence in my efforts to find a replacement module, but I have been totally unsuccessful. I have been told by one of your Customer Service representatives that your Company is "...unable to maintain a complete inventory for an indefinite period of time and the lower the demand, the less likely it is we will have stocked parts. As such, the part you are requesting is no longer in our inventory."

This is absolutely appalling. Apparently, several thousand Chrysler owners who paid tens of thousands of dollars for their cars are not important enough to your Company for it to provide very necessary support for their products.

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cc: National Highway Transportation Safety Administration

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WASHINGTON, DC 20950

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