

Complaint Packet – 2025 Lincoln Navigator Black Label

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Jupiter, FL

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This packet includes the following letters:

1. BBB Complaint Letter
2. NHTSA Safety Complaint Letter
3. Florida Attorney General Complaint Letter
4. Ford/Lincoln Complaint Letter

Signature

Vehicle

VIN:

Purchase Date: September 4, 2025

Dealer: Al Packer Ford Lincoln – West Palm Beach, FL

[REDACTED]
Jupiter, FL [REDACTED]
Phone [REDACTED]
Email [REDACTED]

Subject: Safety Defect Report – 2025 Lincoln Navigator Black Label (VIN [REDACTED])

I am reporting multiple safety-related issues on my 2025 Lincoln Navigator Black Label purchased new on September 4, 2025:

1. Passenger airbag system shows disabled even with an adult seated.
2. Misalignment of hood, fender, and headlight assembly; hood vibrates at highway speeds.
3. Recall recorded as completed prior to my ownership.

These issues raise concerns regarding vehicle safety and the integrity of required recall repairs.

[REDACTED]

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