

November 3, 2025

PLEASE ADVISE!

In August of 2025 we received an important Safety Recall on our 2023 Nissan Rogue Vehicle -----copy enclosed.

As of yet our car hasn't been fixed and having a car with an engine that contains a manufacturing set of defects is alarming. Note----- the letter implied that if the engine fails while driving it--- the result would be loss of power. Can't tell you our concern of having a crash and engine fire.

We contacted our Nissan dealer twice now and was told Nissan Company has not gotten the part needed and how to administer it .

This is our third Nissan Vehicle which is paid off. Please don't make us "get rid" of our vehicle with this problem of worry!

It is now as you know November 3, 2025 with no remedy in site.

We don't like traveling on the road knowing what could happen to us and our family at any time. We don't want to make this a public issue for Nissan but we don't see any effort from your company.

We bought over the years Nissan vehicles as we valued their safety and service. Nissan's performance is showing failure meeting its standards unacceptable!

Worried Owner

[Redacted Name]
[Redacted Address]
Omaha, Nebraska [Redacted]

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2nd Request
12/8/2025
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IMPORTANT SAFETY RECALL

Consumer Affairs Department
P.O. Box 685003
Franklin, Tennessee 37068-5003

[Redacted]
[Redacted]
Omaha, NE [Redacted]

2nd Request
12/8/2025

INTERIM OWNER NOTIFICATION NOTIFICACIÓN PROVISIONAL AL PROPIETARIO

NHTSA RECALL 25V-437

This notice applies to your vehicle [Redacted]

August 22, 2025

Dear Nissan Rogue Owner:

This interim notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act. Nissan has decided that a defect which relates to motor vehicle safety exists in certain model year 2023 Nissan Rogue vehicles. Our records indicate that you own or lease the Nissan vehicle identified by the VIN on the inside of this notice.

Reason for Recall Motivo del Retiro

Your vehicle may be equipped with an engine that contains a manufacturing defect that affects specific engine bearings and/or engine components. As a result, these components may progressively fail over time, leading to engine damage and engine failure. If the engine fails while driving, it can result in a loss of power, increasing the risk of a crash. In certain cases, a bearing failure may cause a breach in the engine block, allowing hot oil to be discharged, increasing the risk of an engine fire.

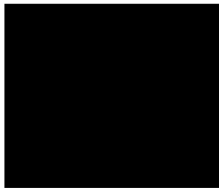
What Nissan Will Do Qué Hará Nissan

Nissan is continuing to prepare parts to remedy your vehicle. New parts for your model year 2023 Nissan Rogue vehicle is anticipated to be available beginning in Q4 2025. When a sufficient quantity of final remedy parts is available, Nissan will send a letter asking you to bring your vehicle to a Nissan dealer for the repair, which will be free of charge for parts and labor.

What You Should Do Qué Debes Hacer

If you notice unusual engine noises, rough engine performance, illumination of the malfunction indicator light (MIL), or warning messages displayed in the instrument cluster, please contact your Nissan dealer to arrange an appointment for diagnosis.

Si nota ruidos inusuales en el motor, un rendimiento irregular del motor, la iluminación de la luz indicadora de mal funcionamiento (MIL) o mensajes de advertencia en el grupo de instrumentos, comuníquese con su concesionario Nissan para concertar una cita de diagnóstico.



For more information about the recall, please scan the code or visit <https://nna.secure.force.com/recall?camp=R25A8>

Para obtener más información sobre el retiro (recall), por favor escanee el código o visite <https://nna.secureforce.com/recall?camp=R25A8>.

If the dealer fails to or is unable to make the necessary repairs free of charge, you may contact the National Consumer Affairs Department, Nissan North America, Inc. P.O. Box 685003, Franklin, TN 37068-5003. The toll free number is 1-800-867-7669.

Si el concesionario no cumple, o no le es posible realizar las reparaciones necesarias sin cargos, puedes contactar al Departamento Nacional de Asuntos del Consumidor a: National Consumer Affairs Department, Nissan North America, Inc. P.O. Box 685003, Franklin, TN 37068-5003. El número libre de cargos es 1-800-867-7669.

You may also submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE, Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-888-275-9171); or go to <http://www.safercar.gov>.



If you have paid previously to have your engine replaced because of rough engine performance, illumination of the malfunction indicator light (MIL), and warning messages displayed in the instrument cluster, you may be eligible for reimbursement of the related expense. For more information, visit www.safercar.gov.

CHANGE OF INFORMATION POSTCARD

RETURN THIS POSTAGE PAID CARD TO NISSAN IF ANY INFORMATION (NAME OR ADDRESS) HAS CHANGED. DETACH CARD AT PERFORATIONS.

VEHICLE IDENTIFICATION NUMBER [REDACTED]

If you have moved or no longer own this vehicle, please check the appropriate box.

- 1) Name or address has changed 2) Never owned this vehicle
(print your updated name and address below)

If no longer own this vehicle. It was:

- 3) Sold 4) Destroyed 5) Stolen

25V-437 R25A8

R25A8A9 263610 0201476

Bowen T. M
13415 Carpenter St
Omaha, NE 68138-4354

LAST NAME	FIRST NAME	MIDDLE
ADDRESS		
CITY		
STATE	ZIP	

If you have any questions regarding the data NISSAN may collect or disclose about you, please visit our Privacy Policy at: <https://www.nissanusa.com/privacy.htm>

Detach this Card and Keep it in Your Vehicle

OPEN RECALL INFORMATION FOR YOUR
2023 NISSAN ROGUE IS AVAILABLE BY SCANNING
THE CODE BELOW AND ENTERING YOUR VIN:
5N1BT3CB2PCTZ7778



RECALL REPAIRS ARE FREE.



PLEASE REVIEW ENCLOSED NOTICE FOR IMPORTANT
INFORMATION REGARDING YOUR NISSAN VEHICLE

IMPORTANT CUSTOMER CARE WARRANTY INFORMATION
Please save this letter-keep it with your Warranty Information Booklet

NISSAN NORTH AMERICA, INC.
P.O. Box 4417
Bridgton, MO 63044-9730



Omaha, Nebraska

Attention:
Administrator



National Highway Traffic
Safety Administration
1200 New Jersey Avenue SE
Washington, DC 20590

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