

December 1, 2025

Via US Mail

Mr. Jonathan Morrison,  
Administrator  
National Highway Traffic Safety Administration  
1200 New Jersey Ave. S.E.  
Washington, D.C. 20590

Re: Safety Recall Notice 24S [REDACTED]  
2017 Ford Explorer, VIN [REDACTED]

Dear Mr. Morrison,

I'm writing to voice my concerns about my inability to have my vehicle repaired. I've received these safety recall notices for years. Every year I call both local Ford dealerships (Classic Ford of Columbia, Dick Smith Ford) and both tell me I must leave my vehicle for **7 to 10 days or longer** and without access to a loaner vehicle.

Any assistance that you can provide to have the Safety Recall repairs completed on my vehicle will be appreciated.

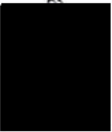
Respectfully,  
[REDACTED]

[REDACTED]  
[REDACTED] h Carolina  
[REDACTED]

Cc: Hon. Sean Duffy  
Julie Vallese

*Handwritten initials*

Blythewood, South Carolina



COLUMBIA SC 290

2 DEC 2025 PM 4 L



1775-25

FREEDOM

Mr. Jonathan Morrison, *NEFF-J*  
National Highway Traffic Safety Administration  
1200 New Jersey Ave. S.E.  
Washington, D.C. 20590

*W42-308*