

[REDACTED]
[REDACTED]
Columbia, NJ [REDACTED]

Cell [REDACTED]

Email [REDACTED]

RE: 2018 Jeep Renegade VIN# [REDACTED]

Jeep Case# [REDACTED]

CC: NHTSA

Vehicle Safety Complaint

1200 New Jersey Avenue, SE

Washington, DC 20590

nhtsa.webmaster@dot.gov

1-888-327-4236

November 28, 2025

To Whom it May Concern,

Our 2018 Jeep Renegade began to stall Tuesday 11/18/2025. It became unsafe to drive so I had it towed to my local mechanic. He was unable to diagnose the problem, identified two recalls for the vehicle. Friday 11/21/2025 I had my car towed to a local Jeep service center at Johnson Dodge, Chrysler Jeep, 481 Route 46, Budd Lake, NJ 07828. On Monday 11/24/2025 they called with the diagnosis that it needed a new Fuel Pump Module and Purge Control Valve. I inquired about the recalls for these items Safety Recalls:

UB2/NHTSA 18V-731 Fuel Pump Module

U87/NHTSA 18V-524 Powertrain Control Module

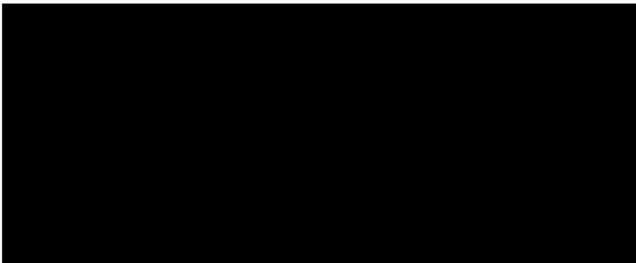
Copies of the recall notice are included and well as the paid bill for the repairs.



Although there was recall for the exact same issue that I was experiencing on my 2018 Jeep Renegade I was told that the recalls do NOT apply. Seems very coincidental and suspicious that I would experience the same problems on the same make and model and year Renegade and it does not apply???

I am asking for reimbursement of the \$3,302.51 for this repair as clearly it is faulty and the responsibility of the manufacturer.

I spent nearly an hour on the phone with Jeep customer service and their recall department with no satisfaction and the call being disconnected by Jeep on the two occasions I called. Extremely poor customer service.



2018 Jeep Truck Renegade 4WD L4-2.4L

Vehicle > Technical Service Bulletins

SAFETY RECALL UB2 / NHTSA 18V-731 FUEL PUMP MODULE



April 2019

Dealer Service Instructions for:

Safety Recall UB2 / NHTSA 18V-731 Fuel Pump Module

Remedy Available

2017 - 2018 (BU) Jeep® Renegade

NOTE: This recall applies only to the above vehicles equipped with a 2.4L engine sales code ED6 and E85 fuel system compatible sales code XKN.

NOTE: Some vehicles above may have been identified as not involved in this recall and therefore have been excluded from this recall.

IMPORTANT: Some of the involved vehicles may be in dealer new vehicle inventory. Federal law requires you to complete this recall service on these vehicles before retail delivery. Dealers should also consider this requirement to apply to used vehicle inventory and should perform this recall on vehicles in for service. Involved vehicles can be determined by using the VIP inquiry process.

Subject

The fuel pump module on about 21,000 of the above vehicles may experience cavitation which will cause loss of fuel pressure under certain environmental conditions while using standard 10% Ethanol (E10) fuel. In some cases, an engine Malfunction Indicator Lamp (MIL) may illuminate, and the engine may operate roughly, hesitate and/or experience reduced engine power. A loss of fuel pressure may lead to an engine stall resulting in a sudden loss of motive power, which may cause a vehicle crash without prior warning.

PCM

2018 Jeep Truck Renegade 4WD L4-2.4L

Vehicle > Technical Service Bulletins

SAFETY RECALL U87 / NHTSA 18V-524 POWERTRAIN CONTROL MODULE



FIAT CHRYSLER AUTOMOBILES

Dealer Service Instructions for:

Revision 2 October 2018

Safety Recall U87 / NHTSA 18V-524 Powertrain Control Module

NOTE: Added additional sales code (ED8) to CSBKU878AA 2018 - BU, FB (2.4L) sales code ED6, ED8

Remedy Available

2017 - 2018 (JK) Jeep® Wrangler
2018 (JL) Jeep® Wrangler
2018 - 2019 (KL) Jeep® Cherokee
2018 (LA) Dodge Challenger
2018 (LD) Dodge Charger
2017 - 2018 (RT) Dodge Caravan
2018 (RU) Chrysler Pacifica
2018 (RU) Chrysler Pacifica-Hybrid
2018 (DX) RAM Truck (Mexico)
2018 (DS) RAM 1500 Pickup
2018 (BU) Jeep® Renegade
2018 (FB) FIAT 500X
2018 (JC) Dodge Journey
2018 (LX) Chrysler 300
2018 (MP) Jeep® Compass
2018 (VF) RAM Promaster
2018 (WD) Dodge Durango
2018 (WK) Jeep® Grand Cherokee

2018 Jeep Truck Renegade 4WD L4-2.4L

Vehicle > Technical Service Bulletins

SAFETY RECALL U87 / NHTSA 18V-524 POWERTRAIN CONTROL MODULE



Revision 2 October 2018

Dealer Service Instructions for:

Safety Recall U87 / NHTSA 18V-524 Powertrain Control Module

NOTE: Added additional sales code (ED8) to CSBKU878AA 2018 -
BU, FB (2.4L) sales code ED6, ED8

Remedy Available

2017 - 2018 (JK) Jeep® Wrangler
2018 (JL) Jeep® Wrangler
2018 - 2019 (KL) Jeep® Cherokee
2018 (LA) Dodge Challenger
2018 (LD) Dodge Charger
2017 - 2018 (RT) Dodge Caravan
2018 (RU) Chrysler Pacifica
2018 (RU) Chrysler Pacifica-Hybrid
2018 (DX) RAM Truck (Mexico)
2018 (DS) RAM 1500 Pickup
2018 (BU) Jeep® Renegade
2018 (FB) FIAT 500X
2018 (JC) Dodge Journey
2018 (LX) Chrysler 300
2018 (MP) Jeep® Compass
2018 (VF) RAM Promaster
2018 (WD) Dodge Durango
2018 (WK) Jeep® Grand Cherokee

NOTE: This recall applies only to the above vehicles equipped with a 2.0L (sales code EC1), 2.4 L I4 DOHC 16V Dual VVT (sales code ED3), 2.4L I4 MultiAir w/ESS (sales code EDD), 2.4L I4 Zero Evap. m-Air w/ESS (sales code EDE), 2.0L I4 DOHC Turbo eTorque (sales code EC3), 2.4L I4 E22 DOHC 16V Dual VVT (sales code ED7), 3.2L V6 24V VVT w/ESS (sales code EHK), 3.6L (sales codes ERB, ERF, ERC), 3.6L V6 Hybrid (sales code EH3), 5.7L (sales code EZH), 2.4L (sales code ED6), and 2.4L (sales code ED8) engine built from August 30, 2017 through June 27, 2018 (MDH 083006 through 062709).

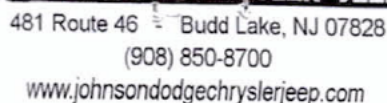
IMPORTANT: Some of the involved vehicles may be in dealer new vehicle inventory. Federal law requires you to complete this recall service on these vehicles before retail delivery. Dealers should also consider this requirement to apply to used vehicle inventory and should perform this recall on vehicles in for service. Involved vehicles can be determined by using the VIP inquiry process.

Subject

The Powertrain Control Module (PCM) about 12,766 of the above vehicles may have been manufactured with a suspect voltage regulator chip on the electronic circuit board. If the powertrain control module fails, you may experience a no-start, a start-and-immediate stall condition, or an engine stall while driving. An engine stall while driving resulting in loss of motive power can cause vehicle crash without prior warning.

Repair

The PCM on all of the above vehicles must be replaced and reprogrammed.



SERVICE DEPARTMENT HOURS
8:00 a.m. to 7:00 p.m. Mon-Thurs
8:00 a.m. to 6:00 p.m. Fri
8:00 a.m. to 2:00 p.m. Sat

R/O Open Date	R/O Number
11/21/25	
R/O Close Date	Status
11/26/25	Pre-Invoice
Mileage In	Mileage Out
61596	61597
Service Advisor / Tag #	
BRIANA CHAPMAN/9297	
Vehicle Identification Number	
Delivery Date	In-Service Date
Color	License Number
DK. GRAY	

DE:	ND PARTS	AMOUNT
Cell:	Email:	
#1 - 26CHZ27PT: !!! PERFORM MULTI POINT INSPECTION Caused by perform multi point inspection Tech: ANTONIO GARCIA (685)		Internal
#2 - 01CHZ: DIAGNOSIS/ADJUSTMENT CUSTOMER REQUESTS DIAGNOSIS O F ADJUSTMENTS CUSTOMER STATES CAR KEEPS STALLING OUT WHEN DRIVING Caused by FOUND FUEL PUMP MODULE SHORTED AND ESIM STUCK OPEN PART OF THE VAPOR CANISTER Tech: ANTONIO GARCIA (685)		
Installed 52029625AA :MODULE: FUEL PUMP/LEVEL UNIT 1@1082.62		1410.48
Installed 68079799AA :O RING: FUEL PUMP AND LEVEL 1@73.08		1082.62
Installed 68608959AA :CANISTER: VAPOR 1@457.32		73.08
Installed 4627182AA :VALVE: PURGE CONTROL 1@148.81		457.32
REPLACED FUEL PUMP MODULE AND VAPOR CANISTER OK NOW		148.81
Sub Total: 3172.31		
10% LABOR & PARTS DISCOUNT		
***** * ALL PRICE QUOTES VALID FOR CURRENT MONTH ONLY ALL * * EXCHANGE PARTS MUST BE RETURNED IN ORIGINAL PACKAGING TO *		-100.00

TERMS: STRICTLY CASH UNLESS ARRANGEMENTS ARE MADE. "I hereby authorize the repair work hereinafter to be done along with the necessary material and agree that you are not responsible for loss or damage to vehicle or articles left in the vehicle in case of fire, theft, or any other cause beyond your control or for any delays caused by unavailability of parts or delays in parts shipments by the supplier or transporter. I hereby grant you or your employees permission to operate the vehicle herein described on streets, highways, or elsewhere for the purpose of testing and/or inspection. An express mechanic's lien is hereby acknowledged on above vehicle to secure the amount of repairs thereto."

DISCLAIMER OF WARRANTIES. Any warranties on the products sold hereby are those made by the manufacturer. The seller hereby expressly disclaims all warranties either express or implied, including any implied warranty of merchantability or fitness for a particular purpose, and the seller neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of said products. Any limitation contained herein does not apply where prohibited by law.

LABOR		
PARTS		
DEDUCTIBLE		
SUBLET		
SHOP SUPPLIES		
HAZARDOUS MATERIALS		
SALES TAX OR TAX I.D.		
SPECIAL ORDER DEPOSIT		
DISCOUNTS		
TOTAL DUE		

NO RETURN ON ELECTRICAL OR SAFETY ITEMS OR SPECIAL ORDERS.

X



481 Route 46 - Budd Lake, NJ 07828
(908) 850-8700
www.johnsondodgechryslerjeep.com

SERVICE DEPARTMENT HOURS
8:00 a.m. to 7:00 p.m. Mon-Thurs
8:00 a.m. to 6:00 p.m. Fri
8:00 a.m. to 2:00 p.m. Sat

R/O Open Date	11/21/25	Status	
R/O Close Date	11/26/25	Pre-Invoice	
Mileage In	61596	Mileage Out	61597
Service Advisor / Tag #			
BRIANA CHAPMAN/9297			
Vehicle Identification Number			
Delivery Date		In-Service Date	
Year	Make	Model	Body
2018	JEEP	RENEGADE (2.4	
Color		License Number	
DK. GRAY			

DESCRIPTION OF SERVICE AND PARTS		AMOUNT
* RECEIVE CORE CREDIT *		

TERMS: STRICTLY CASH UNLESS ARRANGEMENTS ARE MADE. "I hereby authorize the repair work hereinafter to be done along with the necessary material and agree that you are not responsible for loss or damage to vehicle or articles left in the vehicle in case of fire, theft, or any other cause beyond your control or for any delays caused by unavailability of parts or delays in parts shipments by the supplier or transporter. I hereby grant you or your employees permission to operate the vehicle herein described on streets, highways, or elsewhere for the purpose of testing and/or inspection. An express mechanic's lien is hereby acknowledged on above vehicle to secure the amount of repairs thereto."		
DISCLAIMER OF WARRANTIES. Any warranties on the products sold hereby are those made by the manufacturer. The seller hereby expressly disclaims all warranties either express or implied, including any implied warranty of merchantability or fitness for a particular purpose, and the seller neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of said products. Any limitation contained herein does not apply where prohibited by law.		
LABOR		1410.48
PARTS		1761.83
DEDUCTIBLE		.00
SUBLET		.00
SHOP SUPPLIES		25.00
HAZARDOUS MATERIALS		.00
SALES TAX OR TAX I.D.		205.20
SPECIAL ORDER DEPOSIT		.00
DISCOUNTS		-100.00
TOTAL DUE		3302.51

NO RETURN ON ELECTRICAL OR SAFETY ITEMS OR SPECIAL ORDERS.

X

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12/1/2025 1:11:03 PM

NHSTA

Vehicle Safety

1200 New Jersey Ave SE

Washington, DC 20590

