

[REDACTED]
Lincoln, Nebraska [REDACTED]

Home Email Address: [REDACTED]

November 10, 2025

National Highway Traffic Safety Administration
1200 New Jersey Avenue SE, West Building,
Washington, DC 20590

Dear NHTSA staff:

This letter with enclosures contains information about a new and very serious highway safety issue with our 2021 Subaru Legacy Touring XT sedan. We do not know how many Subaru vehicles this problem affects, but it is a safety matter that your office should investigate thoroughly.

I presented this information to Consumers Report, as that organization has been interested in our Subaru and ongoing problems. Last week I was invited to participate in their latest Survey. I had previously contacted your office about our 2021 Subaru top-of-the-line sedan and the serious ongoing problems, but we have a new safety issue.

As you may recall from my previous letters with attachments, we had problems with the "Safety" programs with this car from the day we bought it. Recently we had a different and very serious highway safety problem.

Basically, both rear struts leaked out completely. With the rear struts being dead, the car became unstable at speeds over 70 MPH because the tires were being ruined. Thus, it was a major safety issue of which we had no warning from Subaru headquarters or the local Subaru dealership.

A Goodyear Tire store said they had seen the leaky strut/ruined tires problem "in these vehicles" (meaning Subaru models). When the Goodyear mechanics heard about my experiences, they knew exactly what to look for and knew how to fix it.

I do not know if Subaru or if Goodyear Tire company issued a Service Bulletin on this issue. I, as an owner, was never warned of the potential disastrous highway-speed control problem and four tire destruction with my top-of-the-line Subaru sedan.

RE

I have enclosed copies of all pertinent documents from me and reactions by Subaru headquarters in Camden, New Jersey. I've heard nothing from the local dealership, DuTeau Subaru of Lincoln, Nebraska.

Thank you for your consideration.

Sincerely Yours,



[REDACTED]
Lincoln, Nebraska [REDACTED]

Home Email Address [REDACTED]

Saturday, October 25, 2025

Subaru of America, Inc.,
Subaru Plaza, P.O. Box 9800,
Camden, NJ 08103-9800

Dear Subaru headquarters staff:

A few months ago, I answered a Subaru survey about service performed by our local dealer on our 2021 Legacy Touring XT. The Subaru response letter said that if I had more information to add about our car in the future, I should use one of these options: "If you have any concerns, you can contact the **Subaru Customer Advocacy Department** directly at [1-800-SUBARU-3](tel:1-800-SUBARU-3) or *write us* at Subaru of America, Inc., Subaru Plaza, P.O. Box 9800, Camden, NJ 08103-9800 or *e-mail us* by going to the Web address www.subaru.com." That is why I am sending this letter to your address now.

Our car has been plagued with a major safety problem since at least June, 2025. The problem may have started much earlier. I did not discover the magnitude of the problem until fairly recently. Enclosed please find a WORD document entitled *Email 10-23-2025 to family friend [REDACTED]* - Subject: *The Subaru Myth*.

Please read that narrative carefully. Please note that I have also enclosed a two-page sales receipt from the Graham Tire Store of Lincoln, Nebraska to verify the information in the Email of 10-24-2025.

Your office should have many letters written to your office and/or to the local dealer, DuTeau Subaru of Lincoln, Nebraska where we purchased the vehicle new in March, 2021. The car has a long history of bizarre behaviors. Those deeply disturbing problems included such things as the Reverse Automatic Braking (RAB) that we could not turn off but which sometimes slammed on brakes when I was trying to slowly back out of our garage. The warning sounds and loud bang (of brakes) and strong jolt were so powerful that the whole car shook and somehow activated the door locks. Thus, my wife and I were prevented from backing out of the garage AND the car locked us in the car while in the garage. Those incidents continued until some new buttons (to shut off RAB and to STOP emergency loud warning noises when we backed up) appeared on the Subaru.

Those new buttons were added to the main center display (by Satellite? not by the Subaru dealership) when the car was over 4 years old!

Another very odd problem was the car was afraid of certain road signs and afraid of mail boxes on posts near curbs. When I slowly turned a corner in our neighborhood (any corner, anytime, at random in our neighborhood). The Legacy would flash red warning lights rapidly or make noises as if to warn us the Forward automatic braking would slam on immediately.

The car was also deathly afraid of evergreen hedges around parking lots. Parking in those spaces didn't bother other vehicles, but our "Smart" Legacy sometimes slammed on the brakes and nearly threw us through the windshield (i.e., in parking lots of a Hy-Vee grocery store and a local "Don & Millie's restaurant" (which we believe is a Berkshire Hathaway/Warren Buffet owned enterprise).

Those incidents were extremely annoying...and they always terrified my wife. Soon after we bought the car, she became so frightened that she would not drive it. Also, even though some of those "crazy" and scary problems were eventually fixed (after 4 years - a year after the warranty expired) my wife adamantly refused to learn to drive the problem-plagued top-of-the-line Legacy sedan. She is still reluctant to just ride in the car with me driving.

There were numerous times over the years when my wife was so upset and scared, she would get out of the car, slam the door, and scream to the top of her lungs, "GET RID OF IT! I DON'T CARE HOW MUCH IT WOULD COST, JUST GET RID OF IT!"

The fairly recent discovery (by Graham Tire Company) of the causes of car control issues at highway speeds (as described in the *Email to our Friend*, [REDACTED]) has renewed and reinforced my wife's determination to never in her life drive this Subaru that was promised to be a very safe and reliable car - but it proved to be the opposite for the entire 4+ years and 29,000 miles we have owned it. Now we have concrete proof it had an unseen and inherent issue that made it dangerous to drive at Interstate highway speeds (posted at 75 MPH in Nebraska but most vehicles of all kinds exceed that limit.)

I will also enclose some documents I wrote in answer to your routine surveys to remind you of the many and varied problems as I've mentioned in this letter) and the very poor and unreliable (often totally crazy behavior) of the Tom Tom built-in navigation system. It is not nearly as "nuts" as when it was new. Your latest electronic system updates by DuTeau Subaru of Lincoln improved it somewhat. Yet the navigation program is still no good compared to other products like WAZE on our cell phones.

I look forward to your comments, especially about the latest analysis and repair work by the mechanics of Graham Tire company (a Goodyear dealership with an outstanding reputation) of Lincoln, Nebraska.

More to the point, **what are you going to do about a "family car" that has been so troublesome - so unnerving - that my wife understandably refuses to drive it and remains reluctant to even ride in it?**

Sincerely,

A solid black rectangular box used to redact the signature of the sender.

Email 10-23-25 to family friend [REDACTED] whose daughter [REDACTED] owned a Subaru SUV with over 250,000 miles on the odometer. [REDACTED] said her Outback had no major repair issues in all the years she owned it (yet she recently replaced it with a new 2025 Chevy SUV).

SUBJECT: The Subaru Myth.

Subaru always had a reputation for high reliability and longevity. Notwithstanding the multiple problems we had with our 2021 Legacy Touring XT during the initial 4 years we owned it, I also believed the testimonials I heard from other Subaru owners.

Recent experiences on trips to Kansas City last June, 2025, and to the Safari Park and to downtown Ashland on October 20th, have dramatically changed my mind.

Going to and from the Kansas City, MO, and Overland Park, KS area and driving extensively on Interstate Highways for 4 days, I noticed the car would develop a nervous, jittery, resistance to stay in the center of my lane at speeds over 70 MPH although the car was stable up to about 70 MPH. I had to hold the steering wheel tightly with both hands to keep the car moving in a straight line.

If I encountered strong side winds, the car also wanted to "Float" like it was slightly airborne and not in complete contact with the ground.

The recent trip (10-20-25) to Ashland, Nebraska (about 45 miles each way) and surrounding areas made me even more aware of these highway-speed instabilities on I-80.

I took the car to the Graham Tire Store about 66th and O Street in Lincoln. I described my concerns about how the car behaved at over 70 MPH. The mechanic understood. I suspected I needed to have all 4 wheels balanced (especially for highway driving) and also a 4-wheel alignment.

He disagreed. He said I had a tire problem at those speeds. What I requested would not solve the problem.

Before I took my Subaru back to Graham Tire store, I checked the Tire Inflation. I used the car's built-in inflation sensor program. Whereas my Owner's manual specifies 33 pounds front and 32 pounds rear; the Car's Sensor Program showed my tires measured only 29 pounds in the left front and only 28 pounds for the 3 other tires. (Possibly caused by overnight low temps of 35 and 32 degrees) and I verified those readings with my two hand-held, Digital tire gauges (that always read exactly the same as the car's tire system).

I made an appointment for Graham Tire Store this morning. I told them about the under-inflated tires that I had corrected. They said tire pressure didn't make any difference. It wasn't the cause.

Their mechanics inspected and measured the car for a long time and reached a decision I didn't expect.

They said (1) both rear struts had leaked dry. They had no fluid; but the front struts were still good. (2) The dead rear struts had caused all four wheels to wear unevenly. They were all "cuffed." (3) "That caused the lack of stability and difficult control over 70 MPH. The salesman and mechanics didn't have to tell me; I knew it was dangerous. They said I had to immediately replace the two rear struts. Otherwise, the problem would continue and get worse. (4) I also had to replace all four tires that were ruined.

The car just turned exactly 29,000 miles when I pulled into Graham Tire store lot. I thought that was way too early for such a massive and expensive chain reaction.

Unfortunately, the car was four years old last March - thus the original 3-year warranty had expired.

The mechanic said "We've seen it before on these cars." He didn't indicate if he meant all Subaru vehicles or just newer Subaru Legacy XT Touring sedans. He also said, to paraphrase, Rear Struts leaking to completely dry was one of the things they immediately suspect "in these cars."

I trust the mechanics at Graham Tire. They have been very helpful to us over the past few years with maintaining Kathy's car.

I will pick up my ill-fated Subaru Legacy XT Touring Sedan tomorrow morning. I believe the price he quoted was \$1,775 for the whole job with tire balance and alignment, two new rear struts (good quality but not the most expensive) and four new Goodyear all season tires that were on Sale (good quality, but not nearly the most expensive tires among top brands). If I had taken the car to *DuTeau Subaru* or a tire dealer that sells the most expensive parts, this job could have cost FAR more. All things considered, it was good quality at good prices. I knew the work would be done right by Graham Tire.

Nonetheless, I was SHOCKED at having to pay so much to bring this problem-prone, LOW-mileage, top-of-the-line Subaru to become a SAFE vehicle to drive at highway speeds. I never suspected this Subaru (a so-called *Top Safety Pick*) was unsafe to drive over 70 MPH or that it had multiple mechanical things to fix.



GOODYEAR

KELLY K'S TIRES
A GOOD DEAL FOR A GREAT YEAR

GRAHAM
YOUR TIRE STORE NEXT DOOR

DUNLOP
PERFORMANCE TIRES

HANKOOK
PERFORMANCE TIRES

COOPER TIRES

INVOICE # [REDACTED]

GRAHAM TIRE LIN.EAST

PAGE: 2

CUSTOMER: [REDACTED]

PRODUCT	MECHANIC	QUANTITY	PRICE	LABOR	EXTENSION
---------	----------	----------	-------	-------	-----------

MERCHANDISE:	1085.84
LABOR:	579.99
OTHER:	29.92
SALES TAX:	78.43
INVOICE TOTAL:	1774.18

Acct #: [REDACTED] CREDIT CARD [REDACTED] 1774.18
Auth: SALE: [REDACTED]

TENDERED BY 703

***A COPY OF THIS INVOICE HAS BEEN EMAILED**

** Thank you from your friends at Graham Tire **
** Come see us for all of your automotive needs **

X

(MERCHANDISE RECEIVED IN GOOD CONDITION)

All accounts not paid by the 10th of the following month will be past due and will be applicable to a FINANCE CHARGE on the statement balance. The FINANCE CHARGE WILL BE 1.50% per month (ANNUAL PERCENTAGE RATE 18% on the unpaid balance, or maximum allowed by law. Minimum charge of \$1.00).



GOODYEAR

KELLY K Tires
A GOOD DEAL ON A GREAT TIRE

DUNLOP
SPORTS

HANKOOK
PERFORMANCE TIRES



INVOICE #

GRAHAM TIRE LIN.EAST
6800 'O' STREET

LINCOLN, NE 68510

402/467-2555

NONSIG #:

PAGE: 1

TIME STARTED: 09:25:11
TIME CLOSED: 14:25:51

LINCOLN, NE

BUSINESS: 0
PRIMARY: 0
SALESMAN: 00707
EXT PHN 402/489-2528 3

VEHICLE: 2021 SUBARU LEGACY TOURING XT
LICENSE: YKK627 NE MILEAGE: 29028
COLOR: BLUE ENGINE: Turbo H4
VIN:

INVOICE DATE: 10/24/25
PICKUP AT STORE: Y

TERMS: CASH

PRODUCT	MECHANIC	QUANTITY	PRICE	LABOR	EXTENSION
TOP OFF UNDERHOOD FLUIDS 077285000		1			0.00
CHECK VIBRATION GOING 75 MPH. BOTH REAR STRUTS 042200000		2	134.52		269.04
INSTALL REAR STRUTS 042100000	LABR	757 1		477.00	477.00
COMP 4-WHL ALIGN-MECH W/ADJ 078162000	1.0 757 1			59.99	59.99
* INSPECT SUSPENSION COMPONENTS FOR WEAR * ADJUST CASTER AND CAMBER, IF PROVIDED BY MANUFACTURER * ADJUST TOE-IN * CENTER STEERING WHEEL WHILE ADJUSTING TOE-IN * SET REAR WHEEL CAMBER AND TOE-IN, AS PROVIDED BY MANUFACTURER					
225/50R18 95V ASSUR COMFRTDRIVE 413003582		4	213.95		855.80
NEBRASKA STATE TIRE FEE NEBSTATEFEE		4	1.00		4.00
GRAHAM ROAD HAZARD WARRANTY PROADHAZ		4			0.00
Registration: Serial 14B78KT1R1125 Quantity 4 TIRE INSTALLATION PACKAGE TIP4		4 1	100.00		100.00
* ADDITIONAL CHARGES MAY APPLY FOR TIRE DISPOSAL & TPMS					
INSTANT REBATE \$100 INSTANT\$100		-1	100.00		-100.00
G S R LABOR	757	4.00			0.00
MISC SHOP SUPPLIES 046880000			29.92		29.92

X

(MERCHANDISE RECEIVED IN GOOD CONDITION)

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[REDACTED]
Lincoln, Nebraska 68506 [REDACTED]

Home Email Address [REDACTED]

October 23, 2024
Additional comments added
October 27, 2025

Tanner Reed
DuTeau Subaru Service
2750 Jamie Lane
Lincoln, NE 68516

Dear Tanner:

I misplaced the email I received to complete a survey about your service to our 2021 Blue Subaru Legacy Touring XT sedan on 8/20/24 Invoice [REDACTED]

Your actions were based on an Email I received on 8/15/24 from Subaru of America headquarters in Camden, New Jersey. Part of that email said:

"Hi [REDACTED]

A software update for the Subaru STARLINK in-vehicle touchscreen is available in your **Abyss Blue Pearl 2021 Legacy**, with VIN [REDACTED]. This update is at no cost to you.

Updating your STARLINK software will enhance the functionality of your system and improve your driving experience. This includes:

- Improved functionality
- Software enhancements and bug fixes"

Tanner, I had also submitted a list of problems with the car since it was purchased new at DuTeau Subaru, Lincoln, to Subaru of Camden, NJ, and also gave *you a few pages of recurring issues before your work began.*

As I read the Invoice, I see your work consisted of updates to the Audio Sound software and other updates to the Navigation system (Tom Tom) software.

The results of the software updates were not spectacularly good. The Tom Tom navigation system is marginally improved. Now, when driving around Lincoln, it does NOT completely lose its mind and go on wild discursions around and through strange neighborhoods while attempting to lead me home from across town. Now it will guide us on long adventures that actually do eventually find our house. When we were only a few blocks (about 5 to 7 miles) from home, it failed to take the shortest and fastest way home. It selected a long trip home (12 to 15 minutes) to our house. On another little trip, Tom Tom also ignored warnings that 84th street was under repair for many blocks – but repeatedly insisted that we divert from 70th Street and drive to 84th street while attempting to take a different approach to our house and travel down 84th street to our neighborhood; Tom Tom seemed oblivious to the fact that 84th Street was closed to traffic (Whereas our WAZE program on my cell phone easily found a course home by way of [REDACTED] and other streets like [REDACTED] road. The Tom Tom is simply confused (and/or stupid) and makes very bad decisions. It is highly unreliable and cannot find a good, short, reliable pathway back to our home from any distance.

I had hoped the new electronics program would stop the frequent false alarms when the Subaru was afraid of Post boxes on wood posts near the curb or fear of some shrubs around grocery store and restaurant parking lots. Those problems have not frequently recurred, which is very good.

(Addendum added October 27, 2025)

I spoke much too soon in my 2024 letter to Mr. Tanner Reed. This Subaru Legacy is still afraid of evergreen hedges. There is a new hedge around the parking lot of the PERKINS restaurant on north 27th street – not far from the 27th street on/off ramps for Interstate 80 in Lincoln, Nebraska. When I was slowly parking, the car again went crazy with warning noises and blinking lights when the car spotted the hedge. I hit the brakes before the Legacy slammed on the brakes when the Subaru “saw” the hedge 6 to 10 feet ahead of us. My wife was unpleasantly surprised when she realized our 2021 Legacy had returned to its old habits like fear of hedges around parking lots.

The extensive electronic update by Mr. Tanner Reed’s team at DuTeau Subaru in Lincoln in October, 2024 did not fix the radio. Since we bought the car over 4 years ago, music on FM or AM radio (especially the former) the sound has a very heavy, unnaturally prominent, bass. I leave the “Equalizer” set for attenuated bass (almost all the way off). We don’t like the sound of a bass-heavy boom box or the grossly exaggerated bass of a teenage boy’s woofer in the trunk of his car. However, the overall spectrum balance can be very good if the music source is CD recorded to a flash drive or any music – particularly classical piano concertos on CD (the car has a one-at-a-time CD player. But, why is the sound from the FM radio so bass-heavy, even with the equalizer sharply

attenuating the bass range? The sound system must have been engineered for Radio by someone with very impaired hearing.

Furthermore, all the previous and latest attempts to update the electronics have not fixed the car's regularly dropping my profile-set preference to TURN OFF the *STOP ENGINE WHEN CAR IS STOPPED* and consequently stop my need to frequently open/slam shut the driver's door (so the car will take another "picture" of me to match it with the profile of record and **turn off** this and any other unwanted program (like the "*keep eyes on road ahead*" or "*distracted driver warning program*").



Email 11-3-2025 from and to Mike of Subaru Customer Service

Re: [Case [REDACTED] Customer Advocacy" <Customers@subaru.com>

I am sorry I missed your call today. My younger son, [REDACTED] answered the phone. He knows he should not answer unless it is one of his friends calling. Alan recently celebrated his [REDACTED] birthday. He has [REDACTED] from birth as does his [REDACTED] son, who is nearly [REDACTED] years old. I was running errands most of the day. I do not know why [REDACTED] failed to give the phone to my wife. I suspect he just became momentarily confused.

You may want to know a little about me. I retired from [REDACTED] [REDACTED] I have served as officers of various social organizations. In the early 1980s, I was twice unanimously elected to two one-year terms as [REDACTED] [REDACTED] In June of this year, I celebrated my [REDACTED] birthday.

So, you are not dealing with a dim-witted, naive, young man or a person who lacks experience owning safe and reliable vehicles - of which this Subaru Legacy Touring XT is certainly not one. This Subaru has been plagued - as if haunted -since the day we bought it.

Considering the history of problems with this top-of-the-line sedan - many of which were fixed with multiple software updates - it should be evident this was not a vehicle that lived up to the Subaru promises and reputation of longevity and safety.

The latest major mechanical issue involved the car's rear struts leaking completely dry - apparently starting last June when we were on vacation to the Kansas City area (as we have done once or twice every year for about 15 years). We used to go there to visit an old friend, [REDACTED] whom I first met when he in the [REDACTED] office in a section of [REDACTED] in downtown, Saigon where I was in the [REDACTED] (after being drafted a few days after I received an [REDACTED] [REDACTED]). He was one of several friends I made in Saigon, and we kept in touch over the years. Unfortunately [REDACTED] who was 14 years older than me - died a year ago, but my wife and [REDACTED] still drive down to KC to see [REDACTED] daughters.

I have not looked through my records to determine the miles on the odometer when the Subaru became unsafe to drive at highway speeds during that trip last June to KC. I became acutely aware of the poor control on the Interstate Highways. And, as you know from my letter, the sensation was even more critical and scary when I drove my family to the area around Ashland, Nebraska.

The car wasn't properly diagnosed until I took it to a well-respected Goodyear dealership, Graham Tires, in downtown Lincoln, Nebraska. You have the receipt for their work. When I first drove into their parking lot, the odometer turned precisely 49,000 miles. I do not know exactly when this massive melt down started, but I strongly suspect it was at far fewer miles on the odometer when we were in Kansas City in June, 2025.

Now, of course, we have no idea when that problem or something that serious will occur again. We have absolutely ZERO confidence in this
Horrendous, dangerous, ill-fated and poorly built pile of junk.

You had the audacity to ask me how it is running....HOW DO WE KNOW? There is no way we can know whether or not this pile of junk is self-destructing and literally and dangerously falling apart beneath us as we travel at 75 MPH down the Interstate. Don't you comprehend the magnitude of this situation?

You want me to schedule an appointment with DuTeau Subaru Service Dept if I think there is something wrong with it. Ridiculous

What would be the proper response from you? We hope that Subaru has fixed all the prominent problems and elevated the quality level of the latest Legacy sedans. If that is true, you should Offer to replace this LEMON with a new (2026) Subaru Legacy Touring XT (in blue) at very little or no cost to us. I would feel compelled to purchase an extended whole car warranty for 50k miles/5years instead of the standard 30k miles/36 months because we have learned the very hard lesson that not all Subaru sedans are built to the high standards we had understandably expected (and yet we ended up with a car that could have caused a fatal accident on the highways).

Sincerely yours,


Lincoln, Nebraska

Customer Advocacy<Customers@subaru.com>


My name is Mike from Subaru of America, and I wanted to thank you for reaching out. I attempted to call you today but was disconnected when I asked for you. I am sorry for your experience with your Subaru. Thank you for your detailed letter. I will be sure to record your feedback. I wanted to ask how your Subaru is running now. If it is not operating as should, I would recommend scheduling an appointment with your retailer to have diagnosed. If you plan on doing this, please advise me of your appointment information. I would like to reach out to your retailer to introduce myself. Please feel free to respond to this email or give me a call to advise if you plan on scheduling. Thank you and I look forward to hearing from you.

Sincerely,

Michael
Subaru of America, Inc.
Customer Advocacy Department
1-800-SUBARU3 (1-800-782-2783, Option 1, Extension 119175)
Work Schedule: Monday-Thursday 10:00am-6:30pm EST, Friday 8:30am-5pm EST

Email from Michael (last name?) of Subaru Tues 11-4-25

Hello [REDACTED]

Thank you for your email. Our obligation as the manufacturer is to ensure your vehicle is operating as design which occurs at the retailer level. The proper response in this scenario would be to navigate your concern through your retailer for a proper diagnosis. You can choose to work with any retailer you choose. Once your vehicle is there, Subaru of America can partner with your retailer for assistance. Regrettably, I cannot review or comment on a 3rd party's diagnosis. I understand you are not pleased with my last email and recommendation. I have recorded your feedback in this case. Please advise if you decide to schedule an appointment. Thank you and I look forward to hearing from you.

Sincerely,

Michael
Subaru of America, Inc.
Customer Advocacy Department
1-800-SUBARU3 (1-800-782-2783, Option 1, Extension 119175)
Work Schedule: Monday-Thursday 10:00am-6:30pm EST, Friday 8:30am-5pm EST

----- Original Message -----

From: [REDACTED]
Received: Tue Nov 04 2025 00:05:29 GMT-0500 (Eastern Standard Time)
To: customers@subaru.com <customers@subaru.com>;
Subject: Re: [Case # [REDACTED]]

CAUTION: This email originated outside SOA. Be cautious and use the Phish Alert Button if you suspect it's unsafe.

I am sorry I missed your call today. My younger son [REDACTED] answered the phone. He knows he should not answer unless it is one of his friends calling [REDACTED] recently celebrated his [REDACTED] birthday. He has [REDACTED] as does his [REDACTED] who is nearly [REDACTED] years old. I was running errands most of the day. I do not know why [REDACTED] failed to give the phone to my wife. I suspect he just became momentarily confused.

You may want to know a little about me. I retired from [REDACTED] [REDACTED] I have served as officers of various social organizations. In the early 1980s, I was twice unanimously elected to two one-year terms as [REDACTED] [REDACTED] In June of this year, I celebrated my [REDACTED] birthday. So, you are not dealing with a dim-witted, naive, young man or a person who lacks experience owning safe and reliable vehicles - of which this Subaru Legacy Touring XT is certainly not one. This Subaru has been plagued - as if haunted -since the day we bought it.

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Sincerely yours,

[REDACTED]

NEBRASKA CERTIFICATE OF TITLE

Vehicle Identification Number [REDACTED] Year 2021 Make / Model SUBARU / LEGACY

Previous Title MSO Body Style SEDAN Color BLUE Odometer 279 ACTUAL

Purchase Date 11-Mar-2021 Issue Date 22-Mar-2021

Residential Address [REDACTED]

LINCOLN [REDACTED]

Owner Name(s) [REDACTED]

LINCOLN NE [REDACTED]

SELLER MUST COMPLETE

PURCHASER'S INFORMATION

Federal and State law requires that the seller state the mileage in connection with the transfer of ownership. Failure to complete or providing a false statement may result in fines and/or imprisonment. (RETAIN COPY FOR 5 YEARS.)
The undersigned, being the owner of the vehicle described within the Certificate of Title, hereby sells and assigns all right, title and interest in and to said Certificate of Title and the vehicle described therein to the following named purchasers.
I certify to the best of my knowledge the odometer reading is the actual mileage of the vehicle unless one of the following statements is checked:

ODOMETER READING

NO
TENTHS

CAUTION
READ CAREFULLY
BEFORE YOU
CHECK A BLOCK

- ☐ 1. The mileage stated is in excess of its mechanical limits.
☐ 2. The odometer reading is not the actual mileage.

WARNING - ODOMETER DISCREPANCY

ALL OWNERS WHOSE NAMES APPEAR
ON THE FACE OF THIS TITLE MUST SIGN.

PRINTED NAME OF PURCHASER(S)

SIGNATURE OF SELLER

ADDRESS

SIGNATURE OF SELLER

CITY

STATE

ZIP

SIGNATURE OF SELLER

I AM AWARE OF THE ODOMETER STATEMENTS
MADE BY THE SELLER(S)

PRINTED NAME OF SELLER (ONLY ONE PRINTED NAME REQUIRED)

SIGNATURE OF PURCHASER

DATE OF SALE

SIGNATURE OF PURCHASER

INVENTORY CONTROL NUMBER

F 5416295

County
LANCASTER

Title Number
N0001403101

Witness My Hand And Official Seal The Date Shown

County Official

RACHEL M. GARNER

\$10.00



VOID IF ALTERED OR DUPLICATE ISSUED



P

US POSTAGE PAID

\$11.90

Origin
11/1/21
30516

PRIORITY MAIL®

0 Lb

RD

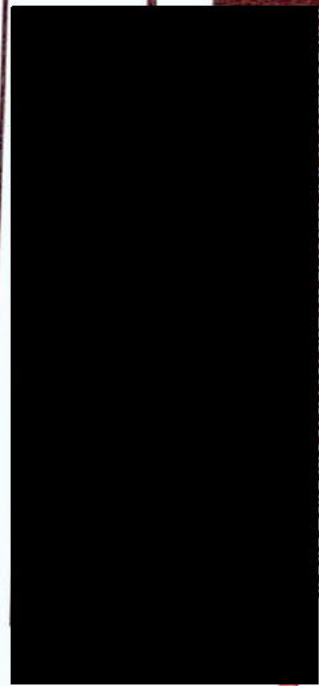
EXPECTED DELIVERY DAY: 11/17/25

SHIP TO:

WASHINGTON DC 20590



USPS TRACKING® #



Country: US
Mailing: 4 West

Rtg Symbol: NEC, NOA, NIA

External Carrier: DELIVERY CONFIRMATION

Sender:

DOT

11/17/2025 10:30:00 AM

**FLAT RATE ENVELOPE
POSTAGE REQUIRED**

M:

Lincoln, NE



**international destinations.
required.**

usians see the

limitations of coverage.

**To schedule free Package Pickup,
scan the QR code.**



USPS.COM/PICKUP



**National Highway Traffic Safety Administration
1200 New Jersey Avenue SE, West Building,
Washington, DC 20590**

W41-306

TO:

EP14F October 2023
OD: 12 1/2 x 9 1/2

300001000014

