

National Highway Traffic Safety Administration (NHTSA)

National Highway Traffic Safety Administration
1200 New Jersey Avenue SE
Washington, DC 20590
Email: NHTSAHotline@dot.gov

Subject: Safety Complaint – Inoperative Airbag and Mechanical Defects (2016 Ford Transit Connect)

Dear NHTSA Safety Division,

I am submitting this report concerning serious safety defects found in my 2016 Ford Transit Connect, purchased from Premier Motor Dealer on September 27, 2025.

The airbag system does not function at all, and there is a major oil leak caused by a cracked oil pan. These defects were not disclosed before purchase and present significant risk to the driver and passengers.

I request that the NHTSA document this complaint and verify whether other vehicles sold by this dealer present similar safety hazards.

Sincerely,

[REDACTED]

[REDACTED]

Coconut Creek, FL [REDACTED]

Phone: [REDACTED]

Email: [REDACTED]

Signature [REDACTED]

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1200 NEW JERSEY AVENUE SE

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