

Office of Defects Investigation (NEF-100)
West Building
1200 New Jersey Avenue SE
Washington, DC 20590

Subject: Urgent Request for Defect Investigation – Phantom Braking / ADAS Malfunctions

Dear ODI Team,

I am writing to report a recurring and dangerous vehicle safety issue that appears across multiple brands and models: sudden, unexplained automatic braking (“phantom braking”), erratic traction control, and unpredictable steering behavior in cars equipped with Advanced Driver Assistance Systems (ADAS).

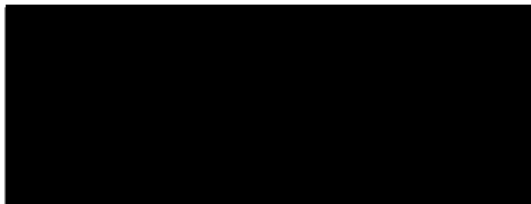
I owned a **2019 Toyota Prius**, which operated perfectly until **October 2023**, when it began to exhibit severe phantom braking—especially while driving on highways. The braking would occur randomly and without any obstacle present, putting my life and the lives of others at serious risk. I spent months and all my savings trying to identify what I believed was a hardware or mechanical issue, only to later realize the problem was software-related and not isolated to my car.

Since then, I have rented and driven **multiple vehicles of different makes and models**, and many of them have displayed the **same dangerous behavior**—sudden braking, erratic traction control activation, and handling instability. This clearly suggests an **industry-wide defect** rather than a brand-specific issue.

These issues have severely impacted my ability to work and maintain financial stability, as I rely on driving for my livelihood. I believe this constitutes a **major safety-related defect** in ADAS technologies and deserves an immediate and thorough investigation. I respectfully request that ODI review my case and the broader data trends to determine whether a formal investigation is warranted under **49 CFR § 573** or other applicable regulations.

Thank you for your attention to this urgent matter. I am available to provide detailed records, rental vehicle documentation, and any additional evidence needed to assist your investigation.

Sincerely,



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Mailed via DocuPost.com

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