



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**



June 15, 2026

[REDACTED]
[REDACTED]
Stilwell, OK [REDACTED]

NEF-109 drk
Ref. No. 11695751

Dear [REDACTED]:

Thank you for the letter about your model year (MY) 2021 Cadillac Escalade vehicle. Your letter was forwarded to the National Highway Traffic Safety Administration's (NHTSA) Office of Defects Investigation. NHTSA's mission is to save lives, prevent injuries, and reduce economic costs due to road traffic crashes, through education, research, safety standards, and enforcement activity. We regret any inconvenience our delay in responding may have caused you.

We appreciate the report you provided. Among other enforcement activities, NHTSA continuously monitors available information to identify potential safety defect trends. As such, reports from motorists are a very important source of information for us. You state that you received a recall notification for NHTSA Safety Recall Campaign No. 25V274. As you know the recall addresses a potential failure of the connecting rod and crankshaft. If these engine components fail, it could cause engine damage or a sudden loss of propulsion while driving, increasing the risk of a crash.

We entered your vehicle identification number (VIN) in our VIN Look-Up Tool, and it appears you have since received the repair—there are no open recalls on your vehicle (report enclosed). In any event, we understand your frustration with any delay you may have experienced and appreciate your diligence in this matter. We encourage you to check NHTSA's website at least twice per year for new safety recalls by entering your VIN into our Look-Up Tool.

Finally, please complete an electronic Vehicle Owner's Questionnaire on our website at www.nhtsa.gov or call the Vehicle Safety Hotline at 888-327-4236 if you encounter a safety-related problem with a motor vehicle or motor vehicle equipment in the future. You can also review complaints, safety recalls, manufacturers' service bulletins, etc. on our website. I hope you find this information helpful.

Sincerely,

[REDACTED]

Randy Reid, Chief
Consumer Engagement Division
Office of Defects Investigation
Enforcement

Enclosure

Check for Recalls

Search vehicles, car seats, tires and other equipment for safety recalls, investigations, complaints and manufacturer communication.

Vehicle

Car Seat

Tire

Equipment

State ▼

License Plate Number

OR

[Redacted VIN]

VIN Lookup: 17/17

Providing your VIN and/or license plate number is voluntary. ?

Search

This site is protected by reCAPTCHA and the Google Privacy Policy and Terms of Service apply.

Looking for more information on this vehicle?

NHTSA offers more safety information based on a vehicle's year, make and model. Check safety ratings, recommended technologies and other safety issues.

[Learn More →](#)

2021

CADILLAC ESCALADE



VIN: [REDACTED]

0 Unrepaired Recalls associated with this VIN

What if my car isn't recalled now? Could it be recalled later?

Yes. Whether a manufacturer independently conducts a safety recall or NHTSA orders one, the manufacturer must file a public report describing the safety-related defect or noncompliance. Manufacturers are also required to notify owners by mail within 60 days of notifying NHTSA of a recall decision.



Look for this distinct label to distinguish critical safety recall information from other marketing material.

Recall data refreshed on Jun
10,2026

Where's my VIN?

Every vehicle has a unique **vehicle identification number**, often referred to as a VIN. Look on the lower left of your car's windshield for your 17-character VIN. Your VIN is also located on your car's registration card, and it may be shown on your insurance card.