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September 22, 2025

Office of Defects Investigation (ODI)

National Highway Traffic Safety Administration

1200 New Jersey Avenue SE

Washington, DC 20590

Subject: Safety Defect Complaint – Toyota Mirai Unintended
Acceleration and Braking

Dear NHTSA Office of Defects Investigation,

I am writing to file a formal safety defect complaint regarding my ownership of three Toyota Mirai vehicles, which have exhibited unintended acceleration and unintended braking events on multiple occasions. These incidents pose a serious safety hazard to myself, my passengers, and other motorists.

Vehicles Involved:

11

- 2022 Toyota Mirai – VIN: [REDACTED]
- 2022 Toyota Mirai – VIN: [REDACTED]
- 2023 Toyota Mirai – VIN: [REDACTED]

Summary of Issues:

- On several occasions, while operating these vehicles, I experienced unexpected acceleration without pressing the accelerator pedal.
- At other times, the vehicle engaged sudden unintended braking, despite no obstacles ahead and no driver input to trigger braking.
- These occurrences happened at both city and highway speeds, creating a dangerous situation where collisions could easily have occurred.

Background:

I purchased these vehicles in good faith, believing Toyota's representation of safety and reliability. However, these defects have undermined my confidence in the vehicle's safe operation. Other Mirai owners have reported similar issues publicly and in litigation, which suggests that this may not be an isolated problem.

Request:

I urge NHTSA to:

1. Open a defect investigation into the Toyota Mirai hydrogen fuel cell vehicles for unintended acceleration and unintended braking.
2. Require Toyota Motor Sales, U.S.A., Inc. to disclose any known safety defects and take immediate corrective action.
3. Consider a recall, repair mandate, or consumer relief program if systemic defects are confirmed.

These defects endanger not only the vehicle operator but the public. I respectfully request urgent action.

Thank you for your attention to this matter.

[REDACTED]

Sincerely,

[REDACTED]

Phone [REDACTED]

Email [REDACTED]

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