

[REDACTED]  
Tampa, Florida [REDACTED]

September 17, 2025

Nissan North America, Inc.

National Headquarters

Consumer Affairs Department

P.O. Box 685003

Franklin, Tennessee 37608-5003

TO WHOM IT MAY CONCERN:

Please be advised that I received a safety recall notice relative to my leased 2023 Nissan Rogue Platinum involving a manufacturing defect affecting the engine bearings and/or engine components. Bearings and crankshaft are prone to failure, which can result in catastrophic engine damage with little or no warning. I appreciate that Nissan is going to address this issue, as this issue will increase the risk of a crash.

The NHTSA RECALL 25V-437 affects my car. The Vin number is [REDACTED]. My account number with Nissan is [REDACTED].

Since I received this notice, and was scheduled for an oil and filter change, I took my Nissan to Maus Nissan located in Tampa, Florida. I was told that the parts relative to the recall were not in.

Since I was going to drive to Miami, Florida and considered the vehicle unsafe to drive from Tampa to Miami I contacted Nissan about a rental vehicle. I was told no, to drive the vehicle and if a problem happened to pull over and take the car to the nearest Nissan Dealer.

I rented a vehicle from National Car Rental and have attached a copy of the rental receipt. The amount was \$261.66.

I respectfully request that Nissan North America reimburse said amount.

Yours truly [REDACTED]

[REDACTED]  
[REDACTED]  
CC: NHTSA ✓

RL



Rental Agreement # [REDACTED]  
Invoice # [REDACTED]

**Renter Information**

**Renter Name**

[REDACTED]

**Renter Address**

TAMPA, HILLSBOROUGH, FL,  
FL [REDACTED]  
USA

**Contract**

EMERALD CLUB MEMBERS

**Rental Credits**

1 credit has been awarded for this rental

**Vehicle Information**

**Tucson**

License # [REDACTED]

State/Province: FL

Unit # [REDACTED]

Vehicle [REDACTED]

**Vehicle Class Driven**

Midsize SUV 4 door/Automatic/Air

**Vehicle Class Charged**

Standard SUV 5 door/Automatic/Air

**Odometer Mileage/Kilometers**

Starting: 418 Ending: 1,162

Total: 744

**Fuel**

Starting: 12.8 g Ending: 12.8g

**Thank you for renting  
with National Car Rental**

We appreciate your business!

**Trip Information**

**Pickup**

Monday, September 8, 2025 8:27 PM

TAMPA INTL ARPT (TPA) ✈  
5405 AIRPORT SERVICE RD  
TAMPA, FL 33607-1429  
USA

**Return**

Sunday, September 14, 2025 6:53 PM

TAMPA INTL ARPT (TPA) ✈  
5405 AIRPORT SERVICE RD  
TAMPA, FL 33607-1429  
USA

**Renter Charges**

Rental Rate	Time & Distance 1 Week at \$173.90 / Week	\$173.90
<b>Taxes and Fees</b>	FI Waste Tire/battery Fee .02/day (\$0.02 / Day)	\$0.12
	Concession Recovery Fee (10.00%)	\$17.78
	Sc Rec - FI Surchg Recov 2.00/day (\$2.00 / Day)	\$12.00
	Vif Rec .65/day (\$0.65 / Day)	\$3.90
	Rental Car Facility Charge (\$5.95 / Day)	\$35.70
	Sales Tax (7.50%)	\$18.26
<b>Total</b>		<b>\$261.66</b>
	(Subject to audit)	
	Amount charged on September 14, 2025 to [REDACTED]	(\$261.66)
<b>Amount Due</b>		<b>\$0.00</b>

[REDACTED]  
Tampa, FL 33634

TAMPA FL 335  
SAINT PETERSBURG FL  
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SEP 29 2025  
NET

NATIONAL Highway Traffic Safety Administration  
1200 NEW JERSEY AVE SE  
WEST BUILDING  
Washington DC 20590

20590-

[REDACTED]