

August 22, 2025

From: [REDACTED]

Jupiter, FL [REDACTED]

To: Automotive Compliance Ltd.  
The Factory ~ 44 Alfred Street  
Gloucester, GL1 4DD  
United Kingdom

**RE: Safety Complaint ~ Follow Up Letter from my letter of August 9, 2025**

Dear Automotive Compliance Ltd,

My name is [REDACTED] and I purchased a beautiful Aston Martin DBX 707 from Palm Beach Motor Cars, in Palm Beach, FL on July 30, 2025. After it was delivered to me and I drove it, I became aware of the fact that the seat belt was an extreme safety hazard because it does not fit my [REDACTED] tall body. The seatbelt comes across my throat which makes driving it very scary. It seems as though I could easily be decapitated in the event of an accident, therefore making me feel very afraid to drive it on today's busy highways.

I was shocked when my car salesman told me that Aston Martin does not make them adjustable the way most other auto manufacturers do. I explained my safety concern to him and asked if there were any way to rectify the fit and I was told no, there is no way to change it. He advised me to purchase a seat belt clip or a padded cushioning accessory to make it more comfortable around my throat area. I then spoke to a 2nd salesman, and then to the Service Manager, and both of them told me the exact same thing and also sent me pictures from Amazon of the available clips and comfort accessories that I could purchase and apply to the seatbelt myself. I checked them out, but they will not alleviate the fact that I could still be decapitated or seriously injured if I were to get into an accident, so this is not acceptable to me.

**Additionally, I read in my Aston Martin Owner's Manual on page 3.14 where it states the following in bold Red letters:**

**“Warning: No modifications or additions should be made by the user which will either prevent seat belt adjusting devices from operating, or prevent seat belt assembly from being adjusted to remove slack. Never install accessories on your seat belts.”**

I pointed this out to my two salesmen at Palm Beach Motor Cars, as well as to the Service Manager there, and all three of them still recommended the accessory clips that they had previously recommended I purchase from Amazon in spite of the warning in bold red letters in my Owner's Manual saying not to do so.

*Handwritten mark*

Can you please tell me what can be done about this urgent, life threatening problem? I now have a \$324,000 Aston Martin that I cannot drive because it is unsafe to do so. I allowed my two grandchildren, [REDACTED] to sit in the backseat while parked in the garage last night just to observe how the seat belts would fit them and it was the same with their two seat belts.... NOT SAFE because the belts came right across their throats, too, and they are both taller than I am!

Thank you very much for your assistance with this urgent matter. I purchased this DBX 707 because I wanted a safe vehicle to drive, but I couldn't be more disappointed in the safety of it due to this ill fitting seat belt issue.

Best regards,

[REDACTED]

Jupiter, FL

Email: [REDACTED]

Phone [REDACTED]

cc: Aston Martin The Americas  
cc: Administrator, NHTSA  
cc: Palm Beach Motor Cars

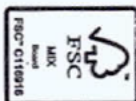


Jupiter, FL



Administrator, NHTSA  
400 Seventh St. S.W.  
Washington, DC 20590

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FROM:



Jupiter, FL

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TO:

Administrator, NHTSA  
400 Seventh St. S.W.  
Washington, D.C. 205

Label 228, March 2016

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