

August 9, 2025

From: [REDACTED]
[REDACTED]
Jupiter, FL [REDACTED]

To: Administrator, NHTSA
400 Seventh Street, SW
Washington,DC 20590

RE: Safety Complaint

Dear Administrator, NHTSA,

My name is [REDACTED] and I purchased a beautiful Aston Martin DBX 707 from Palm Beach Motor Cars, in Palm Beach, FL on July 30, 2025. After it was delivered to me and I drove it, I became aware of the fact that the seat belt was an extreme safety hazard because it does not fit my [REDACTED] tall body. The seatbelt comes across my throat which makes driving it very scary. It seems as though I could easily be decapitated in the event of an accident, therefore making me feel very afraid to drive it on today's busy highways.

I was shocked when my car salesman told me that Aston Martin does not make them adjustable the way most other auto manufacturers do. I explained my safety concern to him and asked if there were any way to rectify the fit and I was told no, there is no way to change it. He advised me to purchase a seat belt clip or a padded cushioning accessory to make it more comfortable around my throat area. I then spoke to a 2nd salesman, and then to the Service Manager, and both of them told me the exact same thing and also sent me pictures from Amazon of the available clips and comfort accessories that I could purchase and apply to the seatbelt myself. I checked them out, but they will not alleviate the fact that I could still be decapitated or seriously injured if I were to get into an accident, so this is not acceptable to me.

Can you please tell me what can be done about this urgent, life threatening problem? I paid a very hefty price for this ultra fine automobile, but I do not feel that I can safely drive it without a properly fitting seatbelt.

Thank you very much for your assistance with this urgent matter.

[REDACTED]

72

S

Jupiter, FL

Administrator, NHTSA
400 Seventh Street SW
Washington, DC 20590

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Administrator, NHTSA
400 Seventh Street SW
Washington, DC 20590

EXPECTED DELIVERY DAY: 08/16/25

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