

[REDACTED]
[REDACTED]
Woodbury, NY [REDACTED]

July 22, 2025

Audi of America, Inc.
2200 Ferdinand Porsche Dr,
Herndon, VA 20171-5874

Attn: Legal Dept

Re: Vin [REDACTED]

Certified Mail Return Receipt No: [REDACTED]

To whom it may concern

I am writing to formally report a serious and life-threatening incident involving my 2024 Audi A5 Sportback.

While driving on the entrance ramp to the [REDACTED]— just seconds away from merging into high-speed traffic— my vehicle suddenly lost the ability to steer and brake . At the same time, all electronic systems failed. This created an extremely dangerous situation where both my life and the lives of others on the road were at risk. Thankfully, I was able to avoid an accident and had the vehicle towed to Beiner Audi in Great Neck NY for inspection and repair.

This experience has caused me significant anxiety, as I am now fearful that the issue could recur— potentially with fatal consequences. I am requesting clear confirmation, in writing , that the root cause of this failure has been fully identified and permanently resolved.

If you are unable to provide such a guarantee, I am formally requesting a replacement vehicle of equal value. I trust that Audi takes safety and customer protection seriously and will act promptly to address this matter.

Please respond at your earliest convenience.

Sincerely,

[REDACTED]
[REDACTED]
Woodbury NY [REDACTED]
[REDACTED]
[REDACTED]

CC: Administrator NHTSA [REDACTED]

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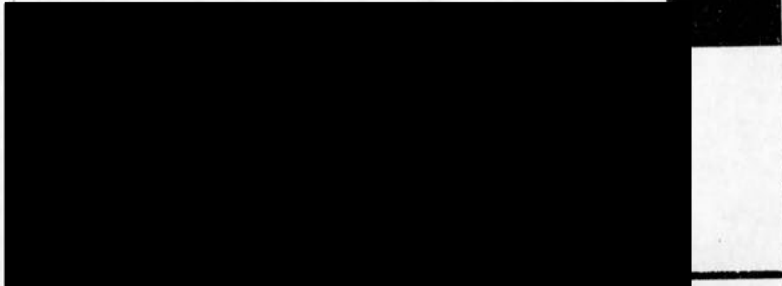
1 LBS 1 OF 1
SHP WT: 1 LBS
DATE: 22 JUL 2025

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TO: S. E. WEST BUILDING
1200 NEW JERSEY AVE

WASHINGTON DC 20590-0001



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REF #2: RW



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