



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

INFORMATION REDACTED
PURSUANT TO THE FREEDOM OF
INFORMATION ACT (FOIA), 5 U.S.C.
552(B)(6)



November 25, 2025

[REDACTED]
Reston VA [REDACTED]

NEF-109 rrr
Ref. No. 11682406

Dear [REDACTED]

Thank you for the letter about your model year (MY) 2015 Range Rover vehicle. Your letter was forwarded to the National Highway Traffic Safety Administration's (NHTSA) Office of Defects Investigation. NHTSA's mission is to save lives, prevent injuries, and reduce economic costs due to road traffic crashes, through education, research, safety standards, and enforcement activity.

We appreciate the report you provided. Among other enforcement activities, NHTSA continuously monitors available information to identify potential safety defect trends. As such, reports from motorists are a very important source of information for us. Your MY 2015 Range Rover is affected by NHTSA Safety Recall Campaign No. 24V840. The front suspension upper knuckle joint may crack, which can result in suspension arm detachment in certain MY 2014 through MY 2016 Range Rover vehicles. Dealers will inspect the front suspension knuckles and install a retaining bracket or replace the knuckle, as necessary, free of charge.

We understand your concerns with the parts delay for Recall 24V840. Please note that it is not unusual for manufacturers to have an inadequate inventory of recall parts shortly after a recall is announced. Recall parts availability can be affected by numerous factors including, but not limited to, redesign, testing, manufacturing, and logistics. We encourage you to continue to follow up with Jaguar Land Rover and your dealer on the status of the parts availability for the Recall 24V840.

Finally, please complete an electronic Vehicle Owner's Questionnaire on our website at www.nhtsa.gov or call the Vehicle Safety Hotline at 888-327-4236 if you encounter a safety-related problem with a motor vehicle or motor vehicle equipment in the future. You can also review complaints, safety recalls, manufacturers' service bulletins, etc. on our website. I hope you find this information helpful.

Sincerely,

[REDACTED]

Randy Reid, Chief
Consumer Engagement Division
Office of Defects Investigation
Enforcement