



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**



November 17, 2025

[REDACTED]
Ormond Beach, FL [REDACTED]

NEF-109 rrr
Ref. No. 11682321

Dear [REDACTED]:

Thank you for the letter about your model year (MY) 2020 Ford EcoSport vehicle. Your letter was forwarded to the National Highway Traffic Safety Administration's (NHTSA) Office of Defects Investigation. NHTSA's mission is to save lives, prevent injuries, and reduce economic costs due to road traffic crashes, through education, research, safety standards, and enforcement activity.

We appreciate the report you provided. Among other enforcement activities, NHTSA continuously monitors available information to identify potential safety defect trends. As such, reports from motorists are a very important source of information for us. Unfortunately, you did not provide your vehicle identification number (VIN) which allows us to identify the recall in your report. However, we reviewed our recall database and determined the only recall for MY 2020 Ford EcoSport vehicles in 2023 was NHTSA Safety Recall Campaign No. 23V905. The oil pump drive belt or drive belt tensioner may fail, resulting in a loss of engine oil pressure in certain MY 2018 through MY 2022 Ford EcoSport vehicles. A loss of oil pressure can result in an engine stall and a loss of power braking assist, increasing the risk of a crash.

We understand your concerns with the parts delay for Recall 23V905. Please note that it is not unusual for manufacturers to have an inadequate inventory of recall parts shortly after a recall is announced. Recall parts availability can be affected by numerous factors including, but not limited to, redesign, testing, manufacturing, and logistics. The parts are now available for Recall 23V905, and we appreciate your diligence in this matter. If you have not done so already, you should contact Ford and your dealer to schedule an appointment as soon as possible. They will be able to advise you of the repair procedure and provide further assistance and information regarding the recall.

Finally, please complete an electronic Vehicle Owner's Questionnaire on our website at www.nhtsa.gov or call the Vehicle Safety Hotline at 888-327-4236 if you encounter a safety-related problem with a motor vehicle or motor vehicle equipment in the future. You can also review complaints, safety recalls, manufacturers' service bulletins, etc. on our website. I hope you find this information helpful.

Sincerely,

[REDACTED]

Randy Reid, Chief
Consumer Engagement Division
Office of Defects Investigation
Enforcement