

6-20-2025

To whom it may concern:

I recieved a recall from Ford on my 2017 Ford Explorer in Feb 2024. The letter states it exists on my Ford due to VIN number

Exterior A-pillar applique trim clip attachments are not properly engaged, borders right and left side of windshield.

Risk - could detach while driving can create a road hazard for other users, increasing risk of crash

I talked to my Ford dealer in Sioux City, IA multiple times. Just recently 6-13-2025 and they said they have recieved no parts - It's been over a year for this recall.

I recieved a 2nd recall for Feb 2025 for front driver and front door passenger B pillar trim appliques. The trim seperates from the doors

Risk - could detach while driving, road hazard to other vehicles, increas risk of crash

On this recall the letter states parts not available and Ford will notify me by mail when available.

Recall # 1 is 1 year, 4 months old

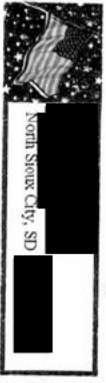
Recall # 2 is 4 months old.

I'm calling other dealers in my area to see if they have heard anything about the parts as of today.

Why should it take so long ??

Sincerely

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SIoux FALLS SD 570  
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