

[REDACTED]
Bloomington, IN [REDACTED]

Michael Happe, President & CEO
Winnebago Industries
605 West Crystal Lake Road
Forest City, IA 50436

Dear President Happe:

My wife and I own a 2019 Winnebago Sunstar LX 30 T which we purchased new from Lichtsinn RV in Forest City. In the past 7-months we have received two (2) Safety Recall Notices (copies attached). The first was dated November 26, 2024 and the second dated December 30, 2024. To date we have not received any advice regarding correcting these issues.

The first notice (NHTSA Safety Recall 24V-733) was for "Lamps, Reflective Devices and Associated Equipment". While this recall is important, it does not hamper the drivability of the vehicle. The second notice (NHTSA Safety Recall 24V-826) for "Hood Mounting Brackets" very much involves the drivability and safety of the vehicle and occupants. We had our coach at the Winnebago Service Center for a minor roof repair on December 2 - 5, 2024. On our next trip to the Southwest (March 2025) the passenger-side hood mounting bracket failed and came completely loose from the coach. We did not discover the issue until we stopped for the night. Upon inspection we also found that the driver-side hood mounting bracket was extremely loose. Fortunately, when the adhesive failed on the passenger-side bracket it fell straight down to the roadway and did not cause any major damage to our coach. I cannot speak to any damage other motorists may have encountered as the result of this failure. To prevent any further damage, we had to utilize duct tape to secure the hood until we returned home. The nose of our coach now looks like the Beverly Hillbillies going down the road with duct tape plastered all over the hood assembly. Makes it very difficult to check daily fluid levels!

Every time we travel to Forest City from Bloomington, Indiana it is a total of 1200+ miles and costs us approximately \$175 per day for lodging and subsistence and approximately \$425 in fuel. It has been almost eight (8) months from the first recall and seven (7) months from the second. When can we expect a fix to be made available? I am copying both Lichtsinn RV and the National Highway Transportation Safety Administration with this letter. The adhesive issue on the hood mounting brackets is a MAJOR safety issue not only for those who own the affected motorhomes, but for the driving public as well. This type of debris on the roadway could cause a major accident resulting in death.

We like our motorcoach, but wish Winnebago took our safety seriously.

Respectfully,
[REDACTED]

Cc: [REDACTED]

National Highway Transportation Safety Administration

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IMPORTANT SAFETY RECALL

****INTERIM NOTICE ****

THIS NOTICE APPLIES TO YOUR VEHICLE.

November 26, 2024

NHTSA Safety Recall 24V-733

Winnebago #189

3875

BLOOMINGTON IN

RE: BODY SERIAL
CHASSIS SERIAL

Dear Owner:

This notice is being sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Reason For This Recall

Winnebago Motorhomes has decided that certain vehicles do not comply with Federal Motor Vehicle Safety Standards ("FMVSS") No. 108 "Lamps, Reflective Devices, and Associated Equipment." The vehicles impacted are certain:

2015 - 2016 Itasca Tribute

2015 - 2016 Winnebago Brave

2016 - 2018 Itasca Sunova

2016 - 2018 Winnebago Sightseer

2015 - 2018 Itasca Sunstar

2018 - 2021 Winnebago Sunstar

2015 - 2021 Winnebago Vista

2016 - 2018 Itasca Suncruiser

2016 - 2021 Winnebago Commercial

Vehicles

2014 - 2017 Itasca Solei

2014 - 2022 Winnebago Forza

2013 - 2017 Itasca Meridian

2018 - 2020 Winnebago Horizon

2013 - 2018 Winnebago Journey

2013 - 2017 Itasca Ellipse

2015 - 2019 Winnebago Grand Tour

2013 - 2017 Winnebago Tour

2016 - 2018 Winnebago Adventurer

2018 - 2021 Winnebago Intent

These motor homes were manufactured **May 21, 2012**, through **December 28, 2022**. Our records indicate that you have purchased a vehicle with the serial number which appears above.



IMPORTANT SAFETY RECALL

****INTERIM NOTICE ****

THIS NOTICE APPLIES TO YOUR VEHICLE.

November 26, 2024

NHTSA Safety Recall 24V-733

Winnebago #189

3875

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2015 - 2016 Itasca Tribute	2014 - 2017 Itasca Solei
2015 - 2016 Winnebago Brave	2014 - 2022 Winnebago Forza
2016 - 2018 Itasca Sunova	2013 - 2017 Itasca Meridian
2016 - 2018 Winnebago Sightseer	2018 - 2020 Winnebago Horizon
2015 - 2018 Itasca Sunstar	2013 - 2018 Winnebago Journey
2018 - 2021 Winnebago Sunstar	2013 - 2017 Itasca Ellipse
2015 - 2021 Winnebago Vista	2015 - 2019 Winnebago Grand Tour
2016 - 2018 Itasca Suncruiser	2013 - 2017 Winnebago Tour
2016 - 2021 Winnebago Commercial	2016 - 2018 Winnebago Adventurer
Vehicles	2018 - 2021 Winnebago Intent

These motor homes were manufactured **May 21, 2012**, through **December 28, 2022**. Our records indicate that you have purchased a vehicle with the serial number which appears above.



IMPORTANT SAFETY RECALL

****INTERIM NOTICE ****

THIS NOTICE APPLIES TO YOUR VEHICLE.

December 30, 2024

NHTSA Safety Recall 24V-826

Winnebago #192

2993

BLOOMINGTON IN

RE: BODY SERIAL [REDACTED]
CHASSIS SERIAL [REDACTED]

Dear Owner:

This notice is being sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Reason For This Recall

Winnebago Motorhomes has decided that a defect related to motor vehicle safety exists on certain:

2014 - 2018 Winnebago Sightseer
2015 - 2025 Winnebago Adventurer
2016 - 2017 Winnebago Forza
2015 - 2024 Winnebago Commercial Vehicle
2016 - 2025 Winnebago Vista

2016 - 2017 Itasca Solei
2014 - 2018 Itasca Sunova
2015 - 2018 Itasca Suncruiser
2016 - 2018 Itasca Sunstar
2018 - 2025 Winnebago Sunstar

These motor homes were manufactured **January 21, 2014**, through **October 10, 2024**. Our records indicate that you have purchased a vehicle with the serial number which appears above.

On certain Winnebago vehicles, the adhesive application may have been done incorrectly on the hood mounting bracket(s). The hood mounting bracket(s) adhesive could potentially fail over time, resulting in the bracket separating from the vehicle.

A detached bracket can become a road hazard, increasing the risk of a crash or injury.

What We Will Do

The remedy is currently under development. **This repair will be done at no charge to you.**



IMPORTANT SAFETY RECALL

****INTERIM NOTICE ****

What you should do

In the interim, inspect the hood bracket(s) prior to travel. A second notice will be sent to you, once the free remedy is available. If any concerns arise, we recommend you contact your Winnebago Motorhome dealer. You can locate a dealer at <https://www.winnebago.com/shopping-tools/locate-a-dealer>. You may also contact Winnebago Motorhomes, Attn.: Customer Care at (641) 585-6939 or (800) 537-1885.

If you are still unable to obtain such service without charge to you and within a reasonable time, you may contact the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue S.E., Washington, DC 20590 or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 [TTY: (800) 424-9153] or go to <http://www.safercar.gov>.

If You Have Changed Address or Sold the Vehicle

If you have changed address, sold, or traded your vehicle, please let us know by contacting Winnebago Customer Care by email at customercare@wgo.net or in writing at Customer Care Department, P.O. Box 152, Forest City, Iowa 50436 or by telephone at (641) 585-6939 or (800) 537-1885.

Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

We are sorry to cause you this inconvenience; however, we have taken this action in the interest of your safety and continued satisfaction with our products. This letter does not constitute an acknowledgement of legal liability.

Winnebago Motorhomes
Forest City, Iowa 50436

Enclosure

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bloomington, IN [REDACTED]

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10 JUL 2025 PM 6 L



National Highway Traffic Safety Administration
1200 New Jersey Avenue W. E.
Washington, DC 20590

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