

[REDACTED]

[REDACTED]

Graham, Texas [REDACTED]

Re: Safety Recall

June 2025

1200 New Jersey Ave. S. E.

Washington, D. C. 20590

Dear Administrator

I am writing in regards to the safety recall letter I received.

In March of this year, 2025, the Driver side door B-pillar trim came off my Explorer.

I had to have it replaced. Enclosed is the invoice for replacing it. I did not know at the time it would be under warranty. I am submitting the invoice for an full refund.

Thank you for your time in this mattter.

[REDACTED]

[REDACTED]

Graham, Texas [REDACTED]

[REDACTED]

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Winder's Auto

1107 US 380
Graham, TX 76450
940-282-2752

Invoice [REDACTED]

Page:1

Phone [REDACTED]

Vehicle : 2017 Ford Explorer 3.5 L 213 CID V6 DOHC 24 Valve

VIN : [REDACTED]

Fleet #/Driver :

Created : 3/10/2025 1:55:23 PM CDT

Invoiced : 3/12/2025 8:28:29 AM CDT

Service Writer : MW

Tag/State : [REDACTED]

Color : Silver

Odometer In : 101319

Qty	Code/Tech*	Description	Condition	Unit Price	Price
		DIAGNOSTIC LABOR			\$0.00
		Note: Customer states: trim panel with key pad is broken (driver side door)			
		KEYLESS ENTRY KEYBOARD Remove & Replace			\$216.00
		Note:			
1		NAPA Solutions Keyless Entry Keypad		\$324.14	\$324.14

Labor \$216.00

Parts \$324.14

Shop Supplies \$10.80

Sales Tax Default Rule @ 8.25% \$27.63

Total \$578.57

Cash: \$578.57

PAYMENT \$578.57

BALANCE DUE \$0.00

I hereby authorize the repair work herein set forth to be done along with the necessary material and agree that you are not responsible for loss or damage to vehicle or articles left in vehicle in case of fire, theft or any other cause beyond your control. I hereby grant you and/or your employees permission to operate the vehicle herein described on streets, highways or elsewhere for the purpose of testing and/or inspection. An express garage keeper's lien is hereby acknowledged on above vehicle to secure the amount or repairs thereto. All Vehicles left over 5 days. after repairs are completed WILL INCUR A \$25.00 PER DAY STORAGE FEE.

A 12 month or 12,000 mile warranty, whichever occurs first, is provided on all parts and labor unless otherwise specified. Vehicles that have been modified in any form (including any type of tuner or aftermarket performance equipment) may void this warranty. All local warranty repairs must be performed at this facility. For warranty service outside a 25 mile radius from your original repairing location, contact the NAPA AutoCare Warranty Administrator at 800-452-NAPA (6272). Customer must be able to provide maintenance records, oil changes done every 3,000 miles for gasoline, and 5,000 for diesel engines

Customer Signature _____

Graham, 1x

NORTH TEXAS TX P&DC
DALLAS TX 750
16 JUN 2025 PM 3 L



Administrator
National Young Theatre Society Administration
1200 New Jersey Ave S.E.
Washington, D.C. 20590

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