INFORMATION REDACTED PURSUANT TO THE FREEDOM OF INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

To: Administrator, National Highway Traffic Safety Administration

Address: 1200 New Jersey Avenue SE, Washington, DC 20590

Phone: 1-888-327-4236

Subject: Complaint Regarding Delay in Remedy for GM Safety Recall N252494000

Dear Administrator,

I am writing to formally express my concern and frustration regarding the prolonged delay in implementing a remedy for General Motors Safety Recall N252494000, which affects vehicles equipped with the L87 6.2-liter V8 engine.

This recall, issued in April 2025, was prompted by serious safety concerns involving sudden engine failure and loss of propulsion—conditions that significantly increase the risk of a crash. Despite the recall being acknowledged and a Special Coverage Bulletin (N252494003) issued in May 2025, there has been no clear timeline or actionable fix provided to affected vehicle owners like myself.

The root causes, as identified by GM, include rod-bearing damage due to sediment and out-of-spec crankshaft dimensions—both stemming from supplier manufacturing defects. Given the severity of the issue and the number of vehicles involved (nearly 600,000), the lack of timely resolution is unacceptable.

I urge the NHTSA to take further action to ensure that GM expedites the development and deployment of a permanent fix. Vehicle owners deserve transparency, accountability, and above all, safety.

Thank you for your attention to this matter.

[redacted]

New Hill, NC[redacted]

[redacted]

Vehicle Make – GMC; Model – Yukon; Year - 2023

VIN – [redacted]

[redacted]

New Hill, NC [redacted]

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Research Triangle Region
30 JUN 2025 PM 3 L

Administrator
National Highway Traffic Safety Admin.
1200 New Jersey Ave SE
Washington, DC 20590

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