
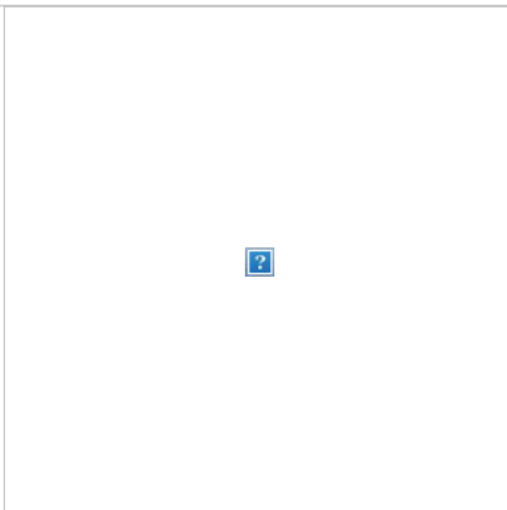


From: [Rep. Mike Simpson](#)
To: [OST Government Affairs](#)
Subject: From the Desk of Congressman Simpson
Date: Wednesday, September 24, 2025 3:08:06 PM
Attachments:  [Digital Privacy Release.pdf](#)

You don't often get email from simpson.mail-id02@emanager.house.gov. [Learn why this is important](#)

CAUTION: This email originated from outside of the Department of Transportation (DOT). Do not click on links or open attachments unless you recognize the sender and know the content is safe.

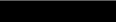
----- Please reply ABOVE this line -----

<p>MIKE SIMPSON SECOND DISTRICT, IDAHO</p> <p><u>WASHINGTON OFFICE:</u> 2084 RAYBURN HOUSE OFFICE BUILDING WASHINGTON, DC 20515 (202) 225-5531 Fax: (202) 225-8216</p> <p><u>DISTRICT OFFICE:</u> 802 WEST BANNOCK, SUITE 600 BOISE, ID 83702 (208) 334-1953 Fax: (208) 334-9533</p> <p>simpson.house.gov</p>		<p>COMMITTEE ON APPROPRIATIONS</p> <p>SUBCOMMITTEES</p> <p>INTERIOR, ENVIRONMENT, AND RELATED AGENCIES <i>CHAIRMAN</i></p> <p>ENERGY AND WATER DEVELOPMENT, AND RELATED AGENCIES</p> <p>LABOR, HEALTH AND HUMAN SERVICES, EDUCATION, AND RELATED AGENCIES</p>
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September 24th, 2025

Congressional Liaison
National Highway Traffic Safety Administration
1200 West Jersey Avenue, SE
Washington, DC 20590


Dear Congressional Liaison:

Please find a privacy release form enclosed with this letter from my constituent, . My constituent's concerns are important to me therefore I am referring this matter to your agency for appropriate consideration and action.

To assist me in fully addressing my constituent's concerns please mail an official written response on your agency letterhead to my Boise district office: 802 West Bannock Street, Suite 600 Boise, Idaho 83702. If you need further information regarding this inquiry, don't hesitate to get in touch with Emma Fitchner at (208) 334-1953 or emma.fitchner-ID02@emanager.house.gov.

Thank you for giving this matter your earliest attention.

Sincerely,



Mike Simpson
Member of Congress



Office of Representative Mike Simpson

Digital Privacy Release Form

Complete the form below to request help with a Federal Agency. When complete, click Submit to send to our office for assistance.

Fields marked with * are required

Please Provide Applicable Identifying Information

Agency Involved

National Highway Traffic Safety Administration

Prefix

█

First Name

█

MI Last Name

█

█

Social Security Number

DOB

█

Email Address

█

Phone Number

█

Address Line 1

█

Address Line 2

City

Boise

State

ID

Zip Code

█

Agency Case Number

11672369

Mortgage Loan Number Rank

N/A

Military Rank

N/A

Have you contacted any other elected official regarding this case?

Yes

If Yes, Officials Name?

Russ Fultcher

Please explain the problem and the resolution/outcome you are seeking:

I am writing as a constituent to request your urgent assistance regarding a critical vehicle safety and consumer protection issue involving my 2019 Infiniti QX50 (VIN: 3 [REDACTED]). My vehicle is affected by the Variable Compression Turbo (VC-Turbo) engine recall issued in July 2025. Despite receiving official recall notices from Infiniti Consumer Affairs on August 26, 2025, my vehicle remains inoperable due to a Variable Refrigerant Control (VRC) failure. Infiniti has denied coverage for repairs, citing a prior engine replacement in 2021 (before my purchase in 2022) and alleging a branded title. Both of these claims are inaccurate: the title is verified as clean by the Nevada and Idaho Departments of Motor Vehicles, and the prior engine replacement was performed by a licensed Infiniti dealership. After providing Infiniti Consumer Affairs with documentation confirming my title is clean, they stated: “Your title is not branded, but your vehicle is branded to us as the prior engine replacement was not done at a licensed Infiniti dealership.” This statement is incorrect. I have documents from the Nevada Infiniti dealership confirming that the engine replacement, completed before my purchase in 2022, was performed at a licensed dealership using a used engine with the same components covered under the VC-Turbo recall. These are the same components now damaged in my vehicle, directly related to the recall defect. Kendall Infiniti Nampa has confirmed the presence of metal shavings in the engine, linking the damage to the recall. I have made repeated attempts to resolve this issue through multiple channels, as documented below: Timeline of Key Events • 2021: Engine replaced at a licensed Infiniti dealership prior to my purchase; not disclosed at sale. • November 2024: Vehicle became inoperable due to VRC failure; Pronto Lube diagnostics estimated ~\$20,000 in repair costs. • July 15, 2025: Updated NHTSA complaint (#11672369, Ref #: 1680968) and emailed vsh@dot.gov; contacted Infiniti Consumer Affairs (Anne) confirming VIN coverage and tow reimbursement. • July 22, 2025: Dealership inspection and recall review scheduled. • August 12, 2025: Infiniti staff (Andy & Vasu) denied coverage citing alleged branded title. • August 14, 2025: Spoke with Volkswagen Manager Mike Crapo regarding the prior engine replacement; provided Carfax and Equifax reports confirming clean title. This raises serious concerns as Volkswagen was apparently unaware of the prior engine replacement and did not disclose this at the time of sale—information that would have greatly influenced my decision to purchase the vehicle. • August 14, 2025: Contacted Volkswagen Boise Service Center (Ashley) regarding title disclosure; advised to file FTC complaint. • August 14–18, 2025: NHTSA & FTC advised filing additional complaints regarding recall denial. • August 18, 2025: Filed new complaints with Idaho Attorney General: ○ Against Infiniti for refusing to cover recall despite VIN being confirmed on NHTSA and Infiniti’s official recall list. ○ Against Volkswagen Boise for failing to disclose prior engine replacement at time of purchase. • August 21, 2025: Nevada & Idaho DMV title verification confirmed clean title; provided DMV codes and full history. • August 26, 2025: Official recall notice received from Infiniti Consumer Affairs confirming VIN coverage. • August 27, 2025: Submitted initial congressional inquiry to Congressman Russ Fulcher. • September 2, 2025: Nissan Arbitration confirmed Infiniti refused coverage under recall; no internal investigation documentation provided. • September 18, 2025: Follow-ups with NHTSA, FTC, and Idaho AG regarding ongoing recall denial. • September 22, 2025: Spoke with Milberg/Coleman Law Office; officially became a class action representative, asked about testifying and representing the class. • September 22, 2025: Contacted Elva at Congressman Fulcher’s office; redirected to your office (Congressman Simpson) for assistance. Supporting Documentation 1. Official Recall Notices from Infiniti confirming VIN coverage. 2. NHTSA Documentation: Complaint #11672369, Ref #: 1680968 & 1693909, including correspondence. 3. Communication Records with Infiniti: Case #55268575, emails and calls with Consumer Affairs, Service Managers, and Regional Case Managers. 4. Communication Records with Volkswagen: Calls and voicemails regarding title disclosure and prior engine replacement, including discussions with Manager Mike Crapo. 5. Idaho Attorney General Documentation: Original complaints closed after Infiniti refused cooperation; new complaints filed on Infiniti and Volkswagen Boise. 6. Federal Trade Commission (FTC) Documentation: Complaint #191340502 and call notes. 7. Better Business Bureau Complaint regarding recall denial and title issues. 8. Title Verification Records: DMV checks from Nevada and Idaho confirming clean title and mileage history. 9. Vehicle Diagnostics / Repair Documentation: Kendall Infiniti Nampa confirmation of engine damage due to recall, plus Pronto Lube repair estimates. 10. Congressional Inquiry Records: Notes from initial inquiry to Congressman Fulcher’s office, guidance from Elva and Kristi that my case falls under your office. 11. Class Action Status: Official class action representative with Milberg/Coleman Law Office regarding VC-Turbo engine defects. I respectfully request your assistance in facilitating communication with Infiniti and Volkswagen and ensuring that the recall repair is honored. I would also greatly appreciate guidance on any additional steps I can take to protect my consumer rights, resolve this issue, and ensure my safety. Thank you for your time and attention to this urgent matter. I look forward to your response and assistance in resolving this long-standing, safety-critical issue.

Constituent Authorization

To be able to assist you, we must have a signed privacy release form that clearly outlines your problem and the remedy you are seeking. By checking the box below you are giving our office permission to look into the matter on your behalf. Please make sure to attach below any relevant identifying information and supporting documents which relate to your inquiry.

I hereby request the assistance of the Office of Representative Mike Simpson to resolve the matter described below. I

OST-I-250926-002

authorize the Office of Representative Mike Simpson to receive any information that they might need to provide this assistance. The information I have provided to the Office of Representative Mike Simpson is true and accurate to the best of my knowledge and belief. The assistance I have requested from the Office of Representative Mike Simpson is in no way an attempt to evade or violate any federal, state, or local law.

Date/Time

9/22/2025 2:53:43 PM

*** Signature**

