



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**



October 30, 2025

[REDACTED]
Seaford, NY [REDACTED]

NEF-109 rrr
Ref. No. 11671867

Dear [REDACTED]

Thank you for the letter about your model year (MY) 2015 Ford Mustang vehicle. Your letter was forwarded to the National Highway Traffic Safety Administration's (NHTSA) Office of Defects Investigation. NHTSA's mission is to save lives, prevent injuries, and reduce economic costs due to road traffic crashes, through education, research, safety standards, and enforcement activity. I am pleased to respond.

We appreciate the report you provided. Among other enforcement activities, NHTSA continuously monitors available information to identify potential safety defect trends. As such, reports from motorists are a very important source of information for us. Please note, on September 3, 2025, Ford initiated a new recall (NHTSA Safety Recall Campaign No. 25V572, enclosed) to address the rear-view camera issue in certain MY 2015 through MY 2019 Ford Mustangs, among other Ford models. Some of these vehicles may have received a previous repair for this problem under Recall 22V082 (22S06). Your vehicle is included in this recall; however, the final remedy is not available at this time.

While researching your problem we identified two incomplete recalls on your vehicle. Recall 20V331 addresses a problem with doors that will not securely latch in certain MY 2015 Ford Mustangs. A door could open while the vehicle is in motion, increasing the risk of injury to a vehicle occupant. In addition, Recall 25V614 addresses a problem with seat belt anchor pretensioner cables that may corrode and break in certain MY 2015 through MY 2017 Ford Mustang vehicles. A corroded cable can break, preventing the seat belt from properly restraining an occupant, and increasing the risk of injury during a crash. The final remedy for Recall 25V614 is not available at this time.

We encourage you to contact Ford for the latest updates on Recalls 25V572 and Recall 25V614. At that time, you can discuss your June 18, 2025, rear-view camera repair and reimbursement eligibility. However, you may have to wait until Recall 25V572 is available and completed to be reimbursed. Meanwhile, the remedy for Recall 20V331 is available now and we recommend that you have your vehicle repaired as soon as possible. We entered your information into our database. It will be used with other reports to identify any safety defect trends that may require our attention. You can learn more about NHTSA's investigation and recall process on our website at https://www.nhtsa.gov/sites/nhtsa.gov/files/2024-11/MVSDefectsandRecalls-Update_112124_v1a_tag.pdf.

Finally, please complete an electronic Vehicle Owner's Questionnaire on our website at www.nhtsa.gov or call the Vehicle Safety Hotline at 888-327-4236 if you encounter a safety-related problem with a motor vehicle or motor vehicle equipment in the future. You can also review complaints, safety recalls, manufacturers' service bulletins, etc. on our website. I hope you find this information helpful.

Sincerely,



Randy Reid, Chief
Consumer Engagement Division
Office of Defects Investigation
Enforcement

Enclosure

2015
FORD
Mustang



VIN: [REDACTED]

Recall data refreshed on Oct 29, 2025

3 Unrepaired Recalls

associated with this VIN

Jun 08, 2020

Manufacturer Recall Number 20S30

NHTSA Recall Number 20V331

Recall Status Recall Incomplete

Summary

YOUR VEHICLE WAS PREVIOUSLY REPAIRED UNDER SAFETY RECALL 15S16 OR 16S30. DURING THAT REPAIR, YOUR VEHICLES DOOR LATCHES WERE TO BE REPLACED TO HELP REDUCE THE RISK OF DOORS NOT CLOSING OR DOORS OPENING WHILE DRIVING. IT IS POSSIBLE THAT ONE OR MORE OF YOUR DOOR LATCHES WAS NOT REPLACED OR MAY NOT HAVE BEEN REPLACED CORRECTLY.

Safety Risk

IF A DOOR LATCH WAS NOT REPLACED, THERE IS STILL A RISK THAT THE PAWL SPRING TAB INSIDE THE DOOR LATCH COULD BREAK. THIS CONDITION WILL TYPICALLY PREVENT THE DOOR FROM LATCHING. IN CERTAIN SITUATIONS, WHERE THE DOOR IS ABLE TO BE CLOSED, THE DOOR MAY UNLATCH WHILE DRIVING, INCREASING THE RISK OF INJURY

Remedy

THE DOOR LATCH DATE CODES IN YOUR VEHICLE NEED TO BE INSPECTED TO VERIFY THAT THE PREVIOUS DOOR LATCH RECALL REPAIR WAS COMPLETED AS INTENDED. FOR YOUR CONVENIENCE AND TO ENCOURAGE THE CONTINUED SOCIAL DISTANCING REQUIREMENTS BY MANY STATE AND LOCAL GOVERNMENTS RELATED TO COVID-19, FORD IS PROVIDING YOU WITH THE OPTION TO COMPLETE THIS SIMPLE INSPECTION YOURSELF USING THE ATTACHED SELF-INSPECTION SHEET. BY UTILIZING THIS OPTION, YOU SHOULD NOT NEED TO TAKE YOUR VEHICLE TO YOUR DEALER UNLESS YOUR VEHICLE IS EXHIBITING DOOR LATCHING CONCERNS DOOR WILL NOT LATCH OR OPENS WHILE DRIVING. IN THE UNLIKELY EVENT THAT THE SYSTEM CANNOT CONFIRM THE LATCHES ON YOUR VEHICLE BASED ON YOUR INPUT, OR IF YOUR VEHICLE IS EXHIBITING DOOR LATCHING CONCERNS, YOU WILL NEED TO TAKE YOUR VEHICLE TO YOUR DEALERSHIP FOR ADDITIONAL INSPECTION AND/OR



REPAIRS. IF YOU DO NOT WISH TO COMPLETE THIS INSPECTION YOURSELF, YOUR DEALER WILL INSPECT YOUR VEHICLE FOR YOU

Manufacturer's Notes

IF YOU HAVE ANY QUESTIONS REGARDING THIS RECALL, OR BELIEVE ANY OF THIS INFORMATION IS INACCURATE, PLEASE CONTACT FORD DIRECTLY AT 800-392-3673 OR LINCOLN AT 800-521-4140.

If the manufacturer has failed or is unable to remedy this safety recall for your vehicle in a timely manner,

please contact the NHTSA Vehicle Safety Hotline at: **1-888-327-4236** or TTY: **1-888-275-9171** or file an online complaint with NHTSA.

Sep 08,2025

Manufacturer Recall Number 25S89

NHTSA Recall Number 25V572

Recall Status **Recall Incomplete, remedy not yet available**

Summary

ON YOUR VEHICLE, THE REAR-VIEW CAMERA COULD DISPLAY A BLANK OR DISTORTED IMAGE ON THE CENTER DISPLAY SCREEN WHEN THE VEHICLE IS IN REVERSE. YOU MAY ALSO RECEIVE A MESSAGE THAT THE REAR-VIEW CAMERA IS UNAVAILABLE ON THE CENTER DISPLAY SCREEN.

Safety Risk

A REAR-VIEW CAMERA THAT DISPLAYS A BLANK OR DISTORTED IMAGE WHILE IN REVERSE CAN REDUCE OR DISTORT THE DRIVERS VIEW OF WHAT IS BEHIND THE VEHICLE, INCREASING THE RISK OF A CRASH.

Remedy

PARTS ARE NOT AVAILABLE. FORD MOTOR COMPANY IS WORKING TO PROVIDE PARTS FOR THIS REPAIR. WHEN THE REMEDY BECOMES AVAILABLE, FORD MOTOR COMPANY WILL NOTIFY YOU VIA MAIL TO SCHEDULE A SERVICE APPOINTMENT WITH YOUR DEALER FOR REPAIRS TO BE COMPLETED FREE OF CHARGE.



Manufacturer's Notes

IF YOU HAVE ANY QUESTIONS REGARDING THIS RECALL, OR BELIEVE ANY OF THIS INFORMATION IS INACCURATE, PLEASE CONTACT FORD DIRECTLY AT 800-392-3673 OR LINCOLN AT 800-521-4140.

If the manufacturer has failed or is unable to remedy this safety recall for your vehicle in a timely manner,
please contact the NHTSA Vehicle Safety Hotline at: **1-888-327-4236** or TTY: **1-888-275-9171** or file an online complaint with NHTSA.

Sep 16,2025

Manufacturer Recall Number 25S92

NHTSA Recall Number 25V614

Recall Status **Recall Incomplete, remedy not yet available**

Summary

EXPOSURE TO A CORROSIVE ENVIRONMENT WHERE USE OF ROAD SALT IS PREVALENT IN WINTER MONTHS AS AN EXAMPLE MAY WEAKEN YOUR VEHICLES DRIVER ANDOR PASSENGER FRONT SEATBELT ANCHOR PRETENSIONER CABLES OR RESULT IN SEPARATION FROM THEIR ANCHOR PRETENSIONER ASSEMBLIES.

Safety Risk

WEAKENED OR SEPARATED SEATBELT ANCHOR PRETENSIONER CABLES REDUCE THE EFFECTIVENESS OF THE SEATBELT RESTRAINT SYSTEM IN A CRASH, INCREASING THE RISK OF INJURY.

Remedy

PARTS ARE NOT AVAILABLE. FORD MOTOR COMPANY IS WORKING TO PROVIDE PARTS FOR THIS REPAIR. WHEN THE REMEDY BECOMES AVAILABLE, FORD MOTOR COMPANY WILL NOTIFY YOU VIA MAIL TO SCHEDULE A SERVICE APPOINTMENT WITH YOUR DEALER FOR REPAIRS TO BE COMPLETED FREE OF CHARGE. THE REMEDY IS ANTICIPATED TO BE AVAILABLE IN THE FIRST QUARTER OF 2026.

Manufacturer's Notes



IF YOU HAVE ANY QUESTIONS REGARDING THIS RECALL, OR BELIEVE ANY OF THIS INFORMATION IS INACCURATE, PLEASE CONTACT FORD DIRECTLY AT 800-392-3673 OR LINCOLN AT 800-521-4140.

If the manufacturer has failed or is unable to remedy this safety recall for your vehicle in a timely manner,
please contact the NHTSA Vehicle Safety Hotline at: **1-888-327-4236** or TTY: **1-888-275-9171** or file an online complaint with NHTSA.

Where's my VIN?

Every vehicle has a unique **vehicle identification number**, often referred to as a **VIN**. Look on the lower left of your car's windshield for your 17-character VIN. Your VIN is also located on your car's registration card, and it may be shown on your insurance card.





What information will display in the search results?

- When searching by license plate or VIN, you'll learn if a specific vehicle needs to be repaired as part of a recall.
- When searching by a vehicle's year, make and model, or for car seats, tires or equipment, you'll get general results for recalls, investigations, complaints and manufacturer communications.

What will the license plate and VIN search show?

- An unrepaired recall for a vehicle from [certain manufacturers](#).
- If the vehicle has no unrepaired recalls, you will see the message: "0 unrepaired recalls associated with this VIN."

What won't the license plate and VIN search show?

- A safety recall that has already been repaired.
- Some recently announced safety recalls for which not all VINs have been identified. VINs are added continuously so please check regularly.
- Safety recalls that are more than 15 years old (except where a manufacturer offers more coverage).
- Safety recalls conducted by small vehicle manufacturers, including some ultra-luxury brands and specialty applications.
- Manufacturer customer service or other non-safety recall campaigns.
- A recall involving an international vehicle.

Why is the license plate search result showing a different vehicle?

