



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**



November 3, 2025

[REDACTED]
Seminole, FL [REDACTED]

NEF-109 rrr
Ref. No. 11671865

Dear [REDACTED]:

Thank you for the letter about your model year (MY) 2020 Mazda 3 vehicle. Your letter was forwarded to the National Highway Traffic Safety Administration's (NHTSA) Office of Defects Investigation. NHTSA's mission is to save lives, prevent injuries, and reduce economic costs due to road traffic crashes, through education, research, safety standards, and enforcement activity.

We appreciate the report you provided. Among other enforcement activities, NHTSA continuously monitors available information to identify potential safety defect trends. As such, reports from motorists are a very important source of information for us. We entered your vehicle identification number (VIN) in our VIN Look-Up Tool and confirmed that you own a 2020 Mazda 3 vehicle (report enclosed). In addition, there are no open recalls on your vehicle at this time.

In this case Mazda has not violated a requirement under our statute, The National Traffic and Motor Vehicle Safety Act, nor are they in noncompliance with a Federal Motor Vehicle Safety Standard (FMVSS). However, we see the information they provide on their Mazda Recall and SSP Information report is a bit confusing. Nonetheless, the MY 2020 Mazda 3 and MY 2020 CX-30 vehicles are very similar and use many of the same components and technology. We enclosed a copy of NHTSA Safety Recall Campaign No. 20V346 (Mazda 4420F) for loose front brake caliper bolts to show the recall applies to both vehicles. This recall is no longer open on your vehicle. We encourage you to continue working with Mazda or a local dealer if you require further assistance with your vehicle.

For the most accurate and up to date recall information, we encourage you to check NHTSA's website periodically for new safety recalls by entering your VIN into our Look-Up Tool (<https://www.nhtsa.gov/>). We entered your information into NHTSA's database, where it will be used with other reports to identify any safety defect trends that may require our attention. You can learn more about NHTSA's investigation and recall process on our website at https://www.nhtsa.gov/sites/nhtsa.gov/files/2024-11/MVSDefectsandRecalls-Update_112124_v1a_tag.pdf.

Finally, please complete an electronic Vehicle Owner's Questionnaire on our website at www.nhtsa.gov or call the Vehicle Safety Hotline at 888-327-4236 if you encounter a safety-related problem with a motor vehicle or motor vehicle equipment in the future. You can also review complaints, safety recalls, manufacturers' service bulletins, etc. on our website. I hope you find this information helpful.

Sincerely,



Randy Reid, Chief
Consumer Engagement Division
Office of Defects Investigation
Enforcement

Enclosures

2020

MAZDA MOTOR CORP MAZDA3



Image Not Available

VIN: [REDACTED]

Recall data refreshed on Oct 28,2025

Where's my VIN?

Every vehicle has a unique **vehicle identification number**, often referred to as a VIN. Look on the lower left of your car's windshield for your 17-character VIN. Your VIN is also located on your car's registration card, and it may be shown on your insurance card.

0 Unrepaired Recalls

associated with this VIN

What if my car isn't recalled now? Could it be recalled later?

Yes. Whether a manufacturer independently conducts a safety recall or NHTSA orders one, the manufacturer must file a public report describing the safety-related defect or noncompliance. Manufacturers are also required to notify owners by mail within 60 days of notifying NHTSA of a recall decision.



Look for this distinct label to distinguish critical safety recall information from other marketing material.

What information will display in the search results?

- When searching by license plate or VIN, you'll learn if a specific vehicle needs to be repaired as part of a recall.
- When searching by a vehicle's year, make and model, or for car seats, tires or equipment, you'll get general results for recalls, investigations, complaints and manufacturer communications.



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Part 573 Safety Recall Report

20V346

Manufacturer Name: Mazda North American Operations

Submission Date: Jun 12, 2020

NHTSA Recall No.: 20V346

Manufacturer Recall No.: 4420F

Manufacturer Information

Population

Manufacturer Name: Mazda North American
Operations
Address: 1025 Connecticut Avenue,
NW
Suite 910
Washington DC, 20036

Total number of potentially involved: 24,037
Estimated percentage with defect: 1%

Vehicle Information

Vehicle 1: 2020-2020 Mazda CX-30

Product Category: Light Vehicles

Product Type:

Fuel / Propulsion: Spark Ignition Fuel

Production Dates: Oct 22, 2019 - Mar 06, 2020

Number of potentially involved:

Descriptive Information:

- Recall population determined by the production record of vehicles which may have had the subject front brake calipers installed.
- Similar vehicles not included in this recall are equipped with brake calipers which were assembled with proper torque.

The following is the affected number of vehicles by MY/Make/Model:

MY2020 Mazda CX-30 built at Mazda de Mexico Vehicle Operation: 16,233 units

Vehicle 2: 2020-2020 Mazda Mazda3

Product Category: Light Vehicles

Product Type:

Fuel / Propulsion: Spark Ignition Fuel

Production Dates: Oct 22, 2019 - Mar 06, 2020

Number of potentially involved:

Descriptive Information:

- Recall population determined by the production record of vehicles which may have had the subject front brake caliper installed.

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– Similar vehicles not included in this recall are equipped with brake calipers which were assembled with proper torque.

The following is the affected number of vehicles by MY/Make/Model:

MY2020 Mazda Mazda3 built at Mazda de Mexico Vehicle Operation: 7,804 units

Defect / Noncompliance Description

Description of the defect or noncompliance:

Front brake caliper bolts may loosen and fall off.

FMVSS1:

FMVSS2:

Description of the safety risk, including crash, fire, death, injury:

Loose or missing brake caliper bolts may cause reduced braking performance and/or caliper interference with wheel rotation, resulting in loss of vehicle control and increasing the risk of a crash.

Description of the cause:

Due to a manufacturing assembly process error, certain brake caliper mounting bolts may not have been tightened to the proper torque specification.

Identification of any warning that can occur:

Drivers may hear abnormal grinding or rattling noises due to the brake caliper contacting the wheel and possibly other vehicle components.

Component Manufacturer

Tier of Supplier:

Supplier Type:

Name: Continental Automotive Mexicana S de RL

Address: Circuito San Miguelito Poniente 132
Cd. Satellite Zona Industrial, Delegacion
Foreign States, 78423

Country: Mexico

Involved Components

Component Name 1: Front Brake Caliper

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20V346**Component Description:** Brake Caliper**Component Part Number:** DGH9-33980, DGH9-33990, DGK9-33980, DGK9-33990, BDST-33980B,

Chronology

See the attached Chronology.pdf

Related NHTSA Recall Number:

Description of Remedy

Remedy Type: Inspect, Replace**Consumer Advisories:** Do Not Drive Park Outside**Description of remedy program:**

Owners will be notified by mail and instructed to take their vehicle to Mazda dealers. Dealers will check the brake caliper bolt tightening torque. If torque is not adequate, the dealer will tighten the caliper mounting bolts to proper specification. If any bolts are missing, the affected brake caliper will be replaced using new parts with properly tightened mounting bolts. There will be no charge for this service to vehicle owners. As subject models are covered under new vehicle warranty, a reimbursement program will not be offered.

How remedy component differs from recalled component:

The remedy components are replacement brake calipers with properly tightened mounting bolts. The remedy components are only required in cases where the caliper mounting bolts have completely fallen off.

Identify how/when recall condition was corrected in production:

Brake calipers with the improved manufacturing process were installed on vehicles at the assembly plant starting March 6, 2020.

Reimbursement Plan

Description of reimbursement program:**Period of reimbursement:****Costs to be reimbursed:**

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Address for reimbursement claims:

Recall Schedule**Description of recall schedule:**

Notification to dealers is expected to occur on or before June 17, 2020. Mailing of owner notification letters is expected to be completed on or before 8/11/2020.

Planned Dealer Notification Date: Jun 17, 2020 - Jun 17, 2020 No Dealers

Planned Interim Owner Notification Date: No Owners

Planned Remedy Owner Notification Date: Aug 11, 2020 - Aug 11, 2020 Phased Recall

Date when VIN will be searchable: