

[REDACTED]
Seminole, FL [REDACTED]
June 18, 2025

National Highway Traffic Safety Administration
1200 New Jersey Avenue SE
Washington, DC 20590

Dear NHTSA:

I own a 2020 Mazda 3, Vehicle Identification Number [REDACTED].

I recently searched the Mazda North American Operations website for recall information, using this VIN. I discovered that the number has been assigned to the CX-30, a model that I do not own. I contacted Mazda North American Operations, who assured me that the VIN pertains to my car as well as to the CX-30.

From the information I have found, VINs must be unique to individual automobiles. I wonder whether an exception has been made for Mazda, or if they are in violation of NHTSA regulations.

I have corresponded with Mazda representatives at:

Mazda North American Operations
Customer Experience Center
P.O. Box 19734
Irvine, CA 92623-9734.

Appreciatively,

[REDACTED]

Enclosures:

Mazda dealer service invoice
Vin search results

Handwritten initials

Mazda of Clearwater

15064 US HWY 19 N
 CLEARWATER, FL 33764
<https://www.mazdaofclearwater.com/>
 (727) 344-3344

CELL: [REDACTED]

CUSTOMER NO.	ADVISOR ANDREW WELCH	52628	TAG NO. w573	INVOICE DATE 01/02/25	[REDACTED]
[REDACTED]	LABOR RATE	LICENSE NO.	MILEAGE 35,755	COLOR WHITE/	STOCK NO.
SEMINOLE, FL	YEAR / MAKE / MODEL 20/MAZDA/MAZDA3/SEDAN BASE AUTOMATIC			DELIVERY DATE 02/14/20	DELIVERY MILES
[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	SELLING DEALER NO.	PRODUCTION DATE
[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	R.O. DATE 01/02/25	[REDACTED]
[REDACTED]	BUSINESS PHONE	COMMENTS E# 2.5			MO: 35755

 * [] CASH [] CHECK CK NO. [] *
 * [] VISA [] MASTERCARD [] DISCOVER *
 * [] AMER XPRESS [] OTHER [] A/R *
 * DATE PAID [/ /] CASHIER INITIALS [] *

ALL PARTS NEW UNLESS OTHERWISE INDICATED.

THANK YOU FOR VISITING MAZDA OF CLEARWATER. IF YOU HAVE ANY
 QUESTIONS OR CONCERNS ABOUT THIS VISIT PLEASE REACH OUT TO
 OUR SERVICE MANAGER DAN GRIESS AT 727-344-3344.
 WE STRIVE FOR 100% CUSTOMER SATISFACTION!

NEXT APPT.
 DATE
 TIME

CUSTOMER SIGNATURE

TOTAL LABOR....	19.46
TOTAL PARTS....	55.49
TOTAL SUBLET...	0.00
TOTAL G.O.G....	0.00
TOTAL MISC CHG.	0.00
TOTAL MISC DISC	-25.00
TOTAL TAX.....	3.50

TOTAL INVOICE \$ 53.45

PLEASE SEE BACK FOR INFORMATION
 REGARDING WARRANTY AND SUPPLIES
 STATE OF FLORIDA REGISTRATION NUMBER

MV54112

LIMITED WARRANTY: The only war-
 ranties applying to the part(s) installed
 in accordance with this estimate are
 those that may be offered by the
 manufacturer, 12 months or 12,000
 miles, whichever occurs first. The seller
 hereby expressly disclaims all warran-
 ties, either express or implied, including
 any implied warranty of merchantability
 or fitness for a particular purpose, and
 neither assumes nor authorizes any
 other person to assume for it any
 liability in connection with the sale of
 products or service sold under the
 terms of this estimate. Parts and labor
 used in conjunction without manufac-
 turers warranty repairs are assumed by
 specific manufacturers warranty.

**ALL PARTS NEW
 UNLESS
 OTHERWISE
 INDICATED**



MAZDA RECALL AND SSP INFORMATION

SEARCH FOR RECALLS

Please enter your Vehicle Identification Number (VIN) to see the status of any pending recalls for your vehicle.

SEARCH

Where do I find my [VIN?](#)

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Last Updated: June 17, 2025

Mazda strongly encourages customers with vehicles affected by a recall to bring their vehicles to an authorized Mazda Dealer as soon as possible. All safety recall repairs are made free of charge.

The following information pertains to Recalls and Special Service Program (SSP) Recalls reported in or after the year 1999.

To see more information about recalls, please visit [\[REDACTED\]](#)

Search Results For: **2020 M3S 2A**

Safety Recall(s) Found: **1**

Special Service Program (SSP) Recall(s) Found: **1**

Last Updated: **June 17, 2025**

SAFETY RECALL: CX-30 BRAKE CALIPER MAY LOOSEN

Mazda Recall #: 4420F

NHTSA Recall #: 20V-346

Recall Date: 06/12/20

Recall Repair Status: **Repair Completed**

Safety Risk

Loose or missing brake caliper mounting bolts may cause reduced braking performance and caliper interference with wheel rotation, resulting in loss of vehicle control and increasing the risk of a crash.

Remedy

The brake caliper bolt tightening torque will be checked. If the torque is not adequate, the front caliper mounting bolts will be tightened to the proper specification. If in the rare occurrence where bolts are missing, the affected front brake caliper will be replaced using new parts.

SAFETY RECALL: REPROGRAM CONTROL UNIT

Special Service Program (SSP) Recall #: SSPC5

NHTSA Recall #:

Recall Date: 02/04/21

TAMPA FL 335
SAINT PETERSBURG FL
20 JUN 2025 PM 8 L



NATIONAL HIGHWAY TRAFFIC SAFETY ADMIN.
1200 NEW JERSEY AVE. SE
WASHINGTON, DC 20590

20590-

