

From: [Tania Sebright](#)
To: [OST Government Affairs](#)
Subject: Rebecca L Warren
Date: Tuesday, July 1, 2025 10:52:25 AM
Attachments: [REDACTED] [Digital Privacy Release.pdf](#)

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----- Please reply ABOVE this line -----

Good morning!

Please review and address the attached privacy form from [REDACTED] requesting help from the National Highway Safety Administration regarding a Ford recall.

Thank you and have a blessed day and 4th of July!

Tania Sebright

Constituent Services Director

Congressman Scott Franklin (FL18)

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Office of Representative Scott Franklin

Digital Privacy Release Form

Complete the form below to request help with a Federal Agency. When complete, click Submit to send to our office for assistance.

Fields marked with * are required

Please Provide Applicable Identifying Information

Agency Involved

National Highway Safety Administration

Prefix First Name MI Last Name

DOB Email Address Phone Number

Address Line 1 Address Line 2 City State Zip Code
Winter Haven FL

Agency Case Number Mortgage Loan Number Rank Military Rank
N/A N/A N/A

Have you contacted any other elected official regarding this case?

No

If Yes, Officials Name?

Please explain the problem and the resolution/outcome you are seeking:

Re: Ford RECALL Manufacturer Recall Number24S75 NHTSA Recall Number24V951 Recall StatusRecall Incomplete, remedy not yet available Summary YOUR VEHICLES REAR-VIEW CAMERA MAY DISPLAY AN INVERTED VIDEO IMAGE, INTERMITTENT OR PERSISTENT LOSS OF IMAGE, ANDOR DISTORTED IMAGE. Safety Risk A REAR-VIEW CAMERA THAT INTERMITTENTLY DISPLAYS AN INVERTED, BLANK, OR DISTORTED IMAGE WHILE IN REVERSE CAN REDUCE OR DISTORT THE DRIVERS VIEW OF WHAT IS BEHIND THE VEHICLE, INCREASING THE RISK OF A CRASH. Remedy DEALERS WILL REPLACE THE REARVIEW CAMERA AS NECESSARY, FREE OF CHARGE. PARTS ARE NOT AVAILABLE. FORD MOTOR COMPANY IS WORKING TO PROVIDE PARTS FOR THIS REPAIR. WHEN THE REMEDY BECOMES AVAILABLE, FORD MOTOR COMPANY WILL NOTIFY YOU VIA MAIL TO SCHEDULE A SERVICE APPOINTMENT WITH YOUR DEALER FOR REPAIRS TO BE COMPLETED FREE OF CHARGE. Manufacturer's Notes IF YOU HAVE ANY QUESTIONS REGARDING THIS RECALL, OR BELIEVE ANY OF THIS INFORMATION IS INACCURATE, PLEASE CONTACT FORD DIRECTLY AT 800-392-3673 OR LINCOLN AT 800-521-4140. *****Been experiencing this issue since 2022; Contacted Bartow Ford in Bartow FL, about this issue, before the recall was issued; they stated they would replace the item for roughly \$1k; Ford is saying that they don't have the necessary parts for it, yet Bartow Ford is saying they have a solution for the issue. It's been going on for roughly 10 months + since they've known about this, and the recall is still in advance notice. Proof that it's been long: [REDACTED]

Constituent Authorization

To be able to assist you, we must have a signed privacy release form that clearly outlines your problem and the remedy you are seeking. By checking the box below you are giving our office permission to look into the matter on your behalf. Please make sure to attach below any relevant identifying information and supporting documents which relate to your inquiry.

I hereby request the assistance of the Office of Representative Scott Franklin to resolve the matter described below. I authorize the Office of Representative Scott Franklin to receive any information that they might need to provide this assistance. The information I have provided to the Office of Representative Scott Franklin is true and accurate to the best of my knowledge and belief. The assistance I have requested from the Office of Representative Scott Franklin is in no way an attempt to evade or violate any federal, state, or local law.

Date/Time

6/30/2025 3:32:55 PM

*** Signature**

[REDACTED]

[REDACTED]

