

[REDACTED]
Jacksonville, FL

Phone: [REDACTED]

Email: [REDACTED]

Date: May 24, 2025

National Highway Traffic Safety Administration (NHTSA)

1200 New Jersey Avenue SE

Washington, DC 20590

Subject: Premature Front Tire Wear on Lexus RX 450hL – Formal Complaint and Request for Federal Review

Dear NHTSA Officials,

I am submitting this letter to report another serious and recurring tire-related issue, this time involving my **2022 Lexus RX 450hL**. I believe this vehicle, like other Lexus models including the ES 300h, is subject to **systemic defects** that result in premature and unsafe tire wear—especially on the front tires. My vehicle was equipped with **Michelin OEM tires**, and the rapid wear pattern appears to be caused by **factory alignment issues compounded by substandard tire quality**.

At the time the attached **four photographs** were taken, the car had just **30,000 miles** on it. The tires were properly maintained and **rotated regularly per manufacturer recommendations**. Still, the **front tires show severe and uneven wear** that is far beyond normal or acceptable performance standards. This kind of degradation compromises safety and requires costly premature replacement—often out-of-pocket for the consumer.

This is unacceptable.

This complaint should not be viewed in isolation. I have already submitted a related formal letter to the NHTSA regarding a **shredded rear tire on a 2024 Lexus ES 300h**, and I have documented widespread public complaints on forums from Lexus owners facing similar tire issues—whether from blowouts or extreme front wear. My concern is that Lexus continues to **release vehicles with flawed alignment specifications or suspension setups**, and Michelin continues to **provide OEM tires that cannot withstand real-world driving conditions** for even moderate mileage.

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Vehicle & Tire Details for This Case:

- **Vehicle:** 2022 Lexus RX 450hL
- [REDACTED]
- **License Plate:** Florida – [REDACTED]
- **Tire Brand:** Michelin
- **Tire Size:** 235/55R20
- **DOT Tire Number:** [REDACTED]
- **Mileage at Time of Photos:** 30,000 miles

I am formally requesting that the NHTSA:

1. **Initiate a formal investigation** into tire alignment and wear patterns on Lexus RX and ES models from 2020–2024.
2. **Assess whether Michelin’s OEM tires are failing prematurely**, especially when installed on Lexus hybrid vehicles.
3. **Examine whether factory alignment or suspension tolerances** from Lexus are contributing to abnormal wear and tire failure.
4. **Consider issuing a recall or mandatory service bulletin** requiring inspection, correction, or replacement at Lexus’ expense.

This is not just a matter of inconvenience. It’s a **serious safety hazard**, especially when front tire integrity is compromised. Consumers are being forced to replace expensive tires early, often with no accountability from Lexus or Michelin. These defects increase the likelihood of hydroplaning, blowouts, and braking failure.

For reference, I have publicly documented this ongoing issue through my blog and in previous formal communications. You may also review the related case and photographs here:

[REDACTED]

I am requesting that this report be logged formally under my previous submissions and that your office issue a statement or initiate an evaluation of these repeat concerns. I am available to submit additional documentation and speak further if needed.

Thank you for your ongoing dedication to the safety of American drivers.

Sincerely,

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]
Jacksonville, FL

Phone [REDACTED]

Email: [REDACTED]







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1200 New Dorsey SE
Washington DC
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