

[REDACTED]  
East Northport, [REDACTED]

30 MAY 2025

[REDACTED]  
BOCA RATON, FL [REDACTED]

INFORMATION REDACTED  
PURSUANT TO THE FREEDOM OF  
INFORMATION ACT (FOIA), 5 U.S.C.  
552(B)(6)

Customer Care  
Mercedes-Benz Drive  
Sandy Springs, GA 30328

National Highway Traffic Safety Administration  
1200 New Jersey Avenue, SE  
Washington, DC 20590

Re: 2025 GLC 300 4MATIC SUV

PO # [REDACTED]

VIN# [REDACTED]

[REDACTED] (cell)

After braking and stopping.  
Maintaining stop with brake  
pedal depressed the car rolls  
forward

ON AN INCLINE with brake  
pedal depressed the car  
rolls backwards

A. SALESMAN WAS NOTIFIED OF THESE  
ISSUES IN (OCTOBER 2024) Mercedes Benz  
HUNTINGTON, NY  
SERVICE MANAGER ASSISTANT AT

Mercedes Benz DELRAY (April 2025)

B. WAS MADE AWARE OF THESE  
ISSUES. HE TEST DROVE THE  
CAR AND SAID HE DIDNT THINK  
ANYTHING WAS WRONG. HE OFFERED  
TO GIVE IT TO MECHANICS. I DECLINED  
BECAUSE OF TIME CONSTRAINTS

East Northport, NY

NEW YORK NY 100

31 MAY 2025 PM 14 L



Keep Safety in View as We Drive for You!

NATIONAL Highway Traffic Safety Administration  
1200 New Jersey Avenue SE  
Washington, DC 20590

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