

May 15, 2025

SAFETY RECALL...

CAMPAIGN NO. 23V-337: FOOTWELL CONTROL MODULE (FRM)

Dear Administrator,

After receiving your notice regarding my MiniCooper (VIN# [REDACTED]), I contacted my local dealer, Motor City Mini (where I purchased the vehicle) to schedule the inspection, and repairs if necessary. I was informed that the earliest inspection would be in September and they would need to keep the vehicle for several weeks to do the inspection. If repairs are required, they would need to keep the vehicle for additional weeks or months to complete the work. Loaner vehicles would not be available.

In your letter, you state, "If your MINI dealer is unable to remedy the defect...within a reasonable period of time, you may notify the Administrator...". I consider weeks to inspect and month(s) to repair unreasonable. Please advise on how I should proceed.

Sincerely,

[REDACTED]

[REDACTED]

[REDACTED], Clarkston, MI, [REDACTED]

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MINI

IMPORTANT SAFETY RECALL

This notice applies to your vehicle, **WMWSU3C59BT251894**

Recall Campaign No. **23V-337: Footwell Control Module (FRM)**

*Motor City Mini - Sept
Clarise*

CLARKSTON, MI

Remedy is
Available

February 2025

Dear MINI Owner / Lessee:

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act. BMW AG has decided that a defect, which relates to motor vehicle safety, exists in certain Model Year 2007-2014 MINI Cooper Hardtop 2 Door and Cooper Clubman models. Our records indicate that you are the owner of a potentially affected vehicle.

Why are we contacting you?

We are pleased to inform you that we are ready to perform this safety recall. **If you have not had this recall performed, please contact your authorized MINI dealer immediately to schedule an appointment.** Please visit miniusa.com/dealer to locate your nearest authorized MINI dealer.

What could happen?

This safety recall involves the Footwell Control Module (FRM), an electronic control unit located behind an interior trim panel in the driver's footwell area. Due to a number of contributing factors, over time, the FRM could become susceptible to corrosion. Eventually, the corrosion could potentially result in a short circuit, resulting in a potential thermal event which could increase the risk of a fire or injury. **If you are not the only driver of this vehicle, please advise all other drivers and passengers of this important information.**

What will MINI do?

The sunroof drains, interior footwell area, and FRM, will be inspected. Depending upon the results of the inspection, the necessary work, which will be performed for free by your authorized MINI dealer, could take about a day or two.

There may be some options to help overcome the inconvenience of bringing your vehicle in for service, if needed. Contact your local MINI dealer to check what may be available.

What if I am not the current owner of this vehicle?

If you changed your address or sold the vehicle, please let us know by visiting miniusa.com/ol or by contacting MINI Customer Relations (see left side of page for contact info). **If you are a vehicle lessor, Federal Regulations require you to forward this notice to your lessee within ten days.**

What if I have additional questions?

For the latest updates to this recall, please visit miniusa.com/recall. Should you have any questions about this recall, please contact your authorized MINI dealer. If you need additional assistance, please contact MINI Customer Relations. If you are looking for information about possible reimbursement if you already had this repair performed at your own expense, please click on "**Reimbursement for Prior Customer Pay Repairs Related to a Safety Recall (TREAD Act)**".

If your MINI dealer is unable to remedy the defect without charge or within a reasonable period of time, you may notify the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave., S.E., Washington, DC 20590, call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153), or go to <http://www.safercar.gov>.

Please be assured that your safety is important to us, and we sincerely apologize if this recall causes any inconvenience. We recommend that you and your passengers wear your safety belt at all times.

Sincerely,

MINI, a division of BMW of North America, LLC

Company
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of North America, LLC

BMW Group Company

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Spanish translation on back side
Traducción en español en el lado inverso



Clarkston, MI

METROPLEX MI 480

17 MAY 2025 PM 7 L

ADMINISTRATOR
NATIONAL HIGHWAY TRAFFIC SAFETY ADMIN.
1200 NEW JERSEY AVE. S.E.
WASHINGTON, DC 20590



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