



U.S. Department of Transportation  
**National Highway Traffic Safety  
Administration**



October 17, 2025

[REDACTED]  
Bethesda, MD [REDACTED]

NEF-109 rrr  
Ref. No. 11662128

Dear [REDACTED]:

Thank you for the letter about your model year (MY) 2022 Ford Bronco vehicle. Your letter was forwarded to the National Highway Traffic Safety Administration's (NHTSA) Office of Defects Investigation. NHTSA's mission is to save lives, prevent injuries, and reduce economic costs due to road traffic crashes, through education, research, safety standards, and enforcement activity.

We appreciate the report you provided. Among other enforcement activities, NHTSA continuously monitors available information to identify potential safety defect trends. As such, reports from motorists are a very important source of information for us. We reviewed our database to identify whether a safety defect trend exists with drivers-side rear windows in MY 2022 Ford Bronco vehicles. At this time, NHTSA has not identified sufficient evidence to open a safety defect investigation or to initiate a recall. However, we entered your information into NHTSA's database, where it will be used with other reports to identify any safety defect trends that may require our attention. You can learn more about NHTSA's investigation and recall process on our website at [https://www.nhtsa.gov/sites/nhtsa.gov/files/2024-11/MVSDefectsandRecalls-Update\\_112124\\_v1a\\_tag.pdf](https://www.nhtsa.gov/sites/nhtsa.gov/files/2024-11/MVSDefectsandRecalls-Update_112124_v1a_tag.pdf).

Your request to have your vehicle replaced or repurchased under Maryland lemon law does not fall under our jurisdiction. We encourage you to continue to work with Ford and your dealer to explore the potential for an amicable resolution to your problem. You can ask your dealership for a meeting with a Ford representative regarding your problem. You may continue working with your local Consumer Protection Agency or the Maryland Attorney General's Office regarding your rights under State law. We also encourage you to continue working with the Federal Trade Commission and Better Business Bureau (BBB) Auto Line for assistance.

Finally, please complete an electronic Vehicle Owner's Questionnaire on our website at [www.nhtsa.gov](http://www.nhtsa.gov) or call the Vehicle Safety Hotline at 888-327-4236 if you encounter a safety-related problem with a motor vehicle or motor vehicle equipment in the future. You can also review complaints, safety recalls, manufacturers' service bulletins, etc. on our website. I hope you find this information helpful.

Sincerely,

[REDACTED]

Randy Reid, Chief  
Consumer Engagement Division  
Office of Defects Investigation  
Enforcement