

From: [Terrasi, Martin \(Moody\)](#)
To: [OST Government Affairs](#)
Subject: [REDACTED]-Inquiry
Date: Monday, June 9, 2025 10:33:37 AM
Attachments: [692025_102945AM \[REDACTED\].pdf](#) [PAC_6.7.25.pdf](#)

You don't often get email from martin_terrasi@moody.senate.gov. [Learn why this is important](#)

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Hello,

Attached is an inquiry for [REDACTED] who is requesting assistance with assistance with the National Highway Traffic Safety Administration. Would you be able to provide a response?

Thank you,



MARTIN J. TERRASI II
Constituent Services Representative
OFFICE OF U.S. SENATOR ASHLEY MOODY

Privacy Act Consent Form

In accordance with the provisions of The Privacy Act of 1974 (5 U.S.C. § 552a), your written consent is required so that we may contact a federal agency on your behalf. Since e-mails do not contain a valid signature, they do not fulfill the requirements of the law.

- All information must be written in English (Toda la información debe estar en Inglés) (Tout enfòmasyon yo dwe ekri nan lang angle)
- Required fields are marked by an asterisk (*)
- Please print all information legibly

1 CONTACT & IDENTIFICATION INFORMATION

*Title: (select one) Mr. Mrs. Other: _____

*Name: _____ (First Name) _____ (Middle Name) _____ (Last Name) _____ (Suffix)

*Address: _____ *City: CAPE CORAL *State: FL

*Zip code: _____ *Phone: _____ Cell: _____ *Date of Birth: _____ (mm/bd/yyyy)

E-mail: _____

2 THIRD PARTY AUTHORIZATION (OPTIONAL)

If you want information regarding your case released to a third party (spouse, family, attorney, etc.) please provide the following information:

Name(s) and relationship: _____ E-mail: _____

3 ADDITIONAL INFORMATION

*Name of Federal Agency involved with issue: NHTSA

If you have contacted another congressional office to assist you, please list the office: _____

Claim or File Number: 11661493 Medicare Number (MBI): _____ (Required for Medicare cases)

Are you seeking a status update on an existing application with the Federal Agency indicated above? (select one) Yes No

4 DESCRIPTION OF THE ASSISTANCE BEING REQUESTED

*In this space, briefly state: A) your problem and B) the outcome you are seeking. If you would like to provide additional context, you may do so on a separate sheet. Please do not simply write "See Attached."

DEAR SENATOR, I SUPPORT YOU AND THE PRESIDENT'S AGENDA. NOW, I NEED HELP. I HAVE A COMPLAINT IN WITH THE NHTSA, COMPLAINT # 11661493, THIS CONCERNS MY 2017 FORD EDGE, WHICH HAS MANY TECHNICAL SERVICE BULLETINS, TSB, ON THIS MODEL. THIS ENGINE IS SUPPOSED TO GET ME 200,000-300,000 MILES. I HAVE LESS THAN 100,000 MILES ON MY VEHICLE, THE COOLANT IS LEAKING INTO THE ENGINE CAUSING MISFIRE. THIS DIAGNOSIS IS FROM THE DEALERSHIP WHERE I BOUGHT THE CAR. THEY WANT ME TO

5 SIGNATURE

I hereby authorize the office of U.S. Senator Ashley Moody to make the appropriate inquiry on my behalf pertaining to my request for assistance. In addition, I authorize the agency to discuss with the office of U.S. Senator Ashley Moody any condition, action, and other information associated with ANY past and present application, claim, appeal, and/or case that I have with the a _____

*Signature (handwritten): _____ *Date: 6-7-25

This signature must be from an individual who is 18 years of age or older and is requesting assistance or has a pending case with a federal agency. Third party signatures, including those of immediate family members, are not acceptable. Federal agencies will not release information without the signed consent of the proper individual.


PLEASE RETURN THE COMPLETED FORM BY MAIL OR E MAIL

Address: U.S. Senator Ashley Moody
201 South Orange Avenue, Suite 350
Orlando, Florida 32801

Phone: (407) 254-2573
FL Toll-free: (866) 630-7106

E-mail: casework@moody.senate.gov
Subject Line: Casework Assistance

PAY \$11,000 FOR A NEW ENGINE. I AM TOLD THIS MAY START A FIRE AT SOME POINT. I AM CONCERNED FOR MY SAFETY, AS WELL AS THE SAFETY OF MY PASSENGERS. AS OF NOW, THERE IS NOT A RECALL ON THIS MODEL, WHICH THERE SHOULD BE. I AM A SENIOR CITIZEN AND I NEED MY VEHICLE TO GET GROCERIES AND TO MY DR. APPOINTMENTS, THAT IS THE ONLY TIME I DRIVE NOW, BECAUSE THOSE ARE NECESSITIES. I HAVE MANY CALLS INTO THE NHTSA, BUT THEY ARE NOT ABLE TO TELL ME ANYTHING. I REQUESTED TO SPEAK WITH A MANAGER, BUT NO ONE WAS AVAILABLE. I REQUESTED A CALL BACK FROM THE MANAGER, BUT I NEVER RECEIVED THAT CALL. I AM HOPING THAT YOU CAN LOOK INTO THIS MATTER. I ALSO HAVE A COMPLAINT IN WITH THE FORD CO., BUT THEY REFER ME TO THE NHTSA. THANK YOU SO MUCH!



PS. THERE SHOULD DEFINITELY BE A RECALL ON THIS VEHICLE!!! NHTSA IS ABOUT SAFETY!!!