

April 18<sup>th</sup> 2025

Dear Sirs,

I have had my Hyundai Veloster delivered back to me after the Tow Truck Driver had to stop in a place 8 mi down the Road to get help by someone he knows jump start the car while still on his truck obviously. This so when he lowers it off the truck it would be ~~decently~~ repaired. Once I moved it into "a structure" I ill advised to fuse fire possible, stopped the engine. The next time in  $\pm$  2 Days when I tried to start the car, The Battery was drained & The same Problem was still present. That's why the truck Tow Person had to jump start it entirely. So someone likely at Hyundai should have what to do since Hyundai refused to fix the Recal Problem. Long ago I went to The Dealership in Fort Smith Arkansas. The closest place to me and where I purchased it in 2013. I asked them about the Recal they at that Day and time said they weren't set-up (Ready) to perform the Repair. A few weeks later I stopped by when I went The 60+ miles to FS. to do something else. They said "Make An Appointment, NOW here is Cleton where my situation gets very hard.

I tried church but only got another car stolen after offering it for rent to nobody. That's not so fortunate but I also don't know how to do "Computer". I've had similar hassles trying to do get a Smart Phone & try this Computer Gadget what ever. Anyway It took someone to locate a Tow Truck Service place so barely after having to drive into the little town some 15 miles away where the CC Holdings Tow People are & begging the female named Corda to allow me to use their Phone to try and get a "Advisor" person at Hyundai to "handle" my Repair Demand. They were mostly never there. so I couldn't very well hang around and wait. I likely angered that person so eventually as a group they likely decided to PLAY DIRTY and send the car back without Repairing it. The Tow People just wanted then 200<sup>00</sup> for Trip / Two Trips = 400<sup>00</sup>

OVERLY PR

I got a Advisor by Different Names at Different Times  
Kathey & Tyler the one not there when I called

I Could Not Keep up their time line & They felt or Said  
I Did Not Contact Them, Yet I Did But They  
Don't Know in ALONE And most People Don't really want  
to Help. They Do Demand The money though.

I Don't Know If there is Any Point in my writing  
all this to You. I wonder if I could find another  
Tow Service at ALL & Litchey. These People of  
Crain Hyundai of Fort Smith Arkansas 72908  
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Im Sorry Im SLOW

BR

