

[REDACTED]
[REDACTED]
Jersey City, New Jersey [REDACTED]
[REDACTED]
[REDACTED]

April 23, 2025

National Highway Traffic Safety Administration
1200 New Jersey Avenue, SE
Washington, D.C. 20590

Re.: My Car, engine failure
Make: Hyundai
Model: Sante Fe, 2016, 4dr SUV
2.0T AWD (Theta ii 2.0L 4cyl Turbo 6A)
Vin: [REDACTED]

To Whom It May Concern At the NHTSA,

On 4/18/25, while I was driving my above referenced vehicle during a road-trip, my vehicle experienced an engine failure. I have since learned that my particular model of vehicle had a known engine defect, which resulted in a class-action lawsuit and extended warranties as published through the NHTSA. I also understand that although the engines were not recalled, Hyundai avoid a mass recall by settling with the NHSTA, by offering extend warranties on the vehicles: referred to as "Service Campaign T3G & Warranty Extensions TXXC/TXXI – ENGINE BEARING INSPECTION / ENGINE REPLACEMENT." The remedy for the defective engine (like that which occurred with my car) is a fully covered engine replacement.

Please provide me with all copies (and any prior iterations) of the TSBs regarding issues with the Theta II vehicles with 2.0L Turbo and 2.4L GDI engines which were in 2016 Hyundai Santa Fe Sport vehicles. In April 2022, Hyundai issued an **updated** TSB regarding the Flow Chart for determining coverage of the extended warranties due to the known engine defects. **I am aware that the updated Flow Chart eliminated requirements which Hyundai has been telling me still exists.** I am trying to clarify to Hyundai, by showing them their prior and current Flow Charts, that there is no requirement that I had a particular monitoring system added on the engine in order to qualify for the extended and/or Lifetime warranties. The monitoring system was first introduced in August 2018. The additional warranties and settlements came after that. **The monitoring system does not prevent the catastrophic engine defect.** My engine would have failed regardless of the monitoring system being present or not. Any and all correspondence can be sent to my email address: [REDACTED]. Thank you.

cc: **Via Regular Mail:**
Hyundai Motor America,
PO Box 20850
Fountain Valley, CA 92728-0850

Jersey City, New Jersey

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