

04/23/2025

TO: National Highway Traffic Safety Administration

The National Highway Traffic Safety Administration (NHTSA), I purchased a 2011 Honda Fit Sport as used in 04/06/2024 from Auto Connections Dealership on Midlothian Turnpike, North Chesterfield. I purchased this automobile with a Retail Contract Agreement. This contract has a 24 month Engine and a Transmission warranty for these parts if the Engine and Transmission fails. I was told to get the Engine replaced before the warranty is out. I purchased the automobile on 04/06/2024 a year and 17days. The Engine is failing and stalling. Firestone, Goodyear, Pearson Honda, and Auto Connection believes the engine is faulty. The owner (Michael Wayne Investments Company, Ms. Gina Elliott) of the Auto Connection Dealership has not returned calls since late March of 2025. The car has many faulty systems. The Auto Connection telephone number is 757-459-2444 or 855-556-0560. The Mailing Address is P.O. Box 8730, Virginia Beach, Virginia 23450 and 2900 Sabre Street, Suite 75, Virginia Beach, Virginia 23452. Ms. Gina Elliott email address is: gelliott@Michael Wayne Investment.com. The hours of operations is 9am-5pm and 9am-4pm. The faulty system in the 2011 Honda Fit Sport are as the following:

- 1). I do not have the previous owners of the 2011 Honda Fit Sport in the Retail Agreement for the title. I may not have a clean title.
- 2). The 2011 Honda Fit Sport was in an accident. It was not disclosed in the Retail Contract Agreement. The Retail Contract Agreement does not have in this document what repairs were done on the body and under the hood. It has yellow paint on the automobile.
- 3). The 2011 Honda Fit Sport sat in the elements, parking lot or previous owners for how long and was not disclosed in the Retail Contract Agreement 04/06/2024 when purchased.
- 4). The 2011 Honda Fit Sport had a recall from the Honda Manufacturer Corporation in Torrance, California that was stated in the Retail Contract Agreement signed on 04/06/2025. I purchased the automobile knowing this. However, I was told this was not supposed to be apart of the Retail Contract Agreement. This work was supposed to be done before the 2011 Honda Fit Sport was sold and the title clean.

- 5). The Virginia Inspection does not state if the engine and transmission was ever inspected or checked for general dynamics and safety to operate. The engine is very faulty.
- 6). The gasoline is burning excessive and so is the oil burning excessive.
- 7). The Virginia Inspection which was done on 10/2023 has a difference VIN number than on 10/2024 when the inspection was done it only inspected the brakes and lights not the engine safety.
- 8). The engine is faulty and stalling and must be replaced immediately 04/23/2025. I was told this from Firestone, Goodyear, Pearson Honda, and Auto Connections. This has to be done soon so that I do not have a car accident on 95 North and 95 South the freeway and highway with passenger vehicles and 18 wheeler (trucks). This is an emergency repair on the engine of a 2011 Honda Fit Sport that needs be done at the Honda Dealership (Pearson Honda) on Hull Street Road. This is an emergency for Safety so that my health is not harmed.
- 9). The 2011 Honda Fit Sport does not have a title at the Virginia Department of Motor Vehicle of all previous owners.
- 10). The odometer at Titling is 86,691 miles.

My address, email, telephone number, VIN, Licence Tags and Driver License Number is:

- 1). [REDACTED]
[REDACTED]
North Chesterfield, Virginia [REDACTED]
- 2). Email Address [REDACTED]
- 3). My telephone number [REDACTED]
- 4). VIN # [REDACTED]
- 5). License Tag: [REDACTED]
- 6). Driver License [REDACTED]

Page 3

Thank you for your time.

Sincerely,

[REDACTED]

NHTSA ⇒ Highway Administration

04/23/2025

Complaint #11656324 Transportation Administration
72 hours establishments

Spoke with Tam
vshedot.gov

North Chesterfield, Virginia

W45-210


Attn: Complaint # 11656324 TAM

NHTSA Highway Administration
Transportation Administration

National Highway Traffic Safety Administration
1200 New Jersey Avenue, SE
Washington, DC 20590

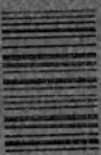
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