



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**



June 27, 2025

[REDACTED]
Apollo Beach, FL [REDACTED]

NEF-109 jb
Ref. No. 11656253

Dear [REDACTED]

Thank you for the letter about your model year (MY) 2022 Ford Bronco vehicle. Your letter was forwarded to the National Highway Traffic Safety Administration's (NHTSA) Office of Defects Investigation. NHTSA's mission is to save lives, prevent injuries, and reduce economic costs due to road traffic crashes, through education, research, safety standards, and enforcement activity. I am pleased to respond.

We appreciate the report you provided. Among other enforcement activities, NHTSA continuously monitors available information to identify potential safety defect trends. As such, reports from motorists are a very important source of information for us. Your MY 2022 Ford Bronco is affected by NHTSA Safety Recall Campaign No. 25V019. As you know, the 12-Volt battery may experience internal weld and/or cast-on-strap failures, which could lead to a sudden battery degradation while driving.

We understand your concerns with the parts delay for Recall 25V019. Please note that it is not unusual for manufacturers to have an inadequate inventory of recall parts shortly after a recall is announced. Recall parts availability can be affected by numerous factors including, but not limited to, redesign, testing, manufacturing, and logistics. Ford has informed NHTSA that the final remedy for Recall 25V019 is now available. In addition, while researching your problem, we identified that Recall 25V165 is incomplete on your vehicle (enclosed). This recall addresses a problem with software that may have been installed incorrectly during a previous recall. There is a possibility that a high-pressure fuel injector may crack and leak fuel.

We strongly encourage you to contact Ford and your dealer to schedule an appointment to complete Recalls 25V019 and 25V165 as soon as possible. We entered your information into NHTSA's database, where it will be used with other reports to identify any safety defect trends that may require our attention. You can learn more about NHTSA's investigation and recall process on our website at https://www.nhtsa.gov/sites/nhtsa.gov/files/2024-11/MVSDefectsandRecalls-Update_112124_v1a_tag.pdf.

Finally, please complete an electronic Vehicle Owner's Questionnaire on our website at www.nhtsa.gov or call the Vehicle Safety Hotline at 888-327-4236 if you encounter a safety-related problem with a motor vehicle or motor vehicle equipment in the future. You can also review complaints, safety recalls, manufacturers' service bulletins, etc. on our website. I hope you find this information helpful.

Sincerely,



Randy Reid, Chief
Consumer Engagement Division
Office of Defects Investigation
Enforcement

Enclosure

2022

FORD Bronco Sport**VIN:** [REDACTED]

Recall data refreshed on Jun 25,2025

2 Unrepaired Recalls

associated with this VIN

INFORMATION REDACTED
PURSUANT TO THE FREEDOM OF
INFORMATION ACT (FOIA), 5 U.S.C.
552(B)(6)

Jan 17,2025**Manufacturer Recall Number** 25S02**NHTSA Recall Number** 25V019**Recall Status** Recall Incomplete**Summary**

ON YOUR VEHICLE, THE 12-VOLT BATTERY MAY EXPERIENCE INTERNAL WELD AND/OR CAST-ON-STRAP FAILURES, WHICH COULD LEAD TO A SUDDEN BATTERY DEGRADATION WHILE DRIVING.

Safety Risk

IF THE BATTERY SUDDENLY DEGRADES DURING A DRIVE, YOUR VEHICLE MAY BE UNABLE TO RESTART AFTER AN AUTO STOP/START EVENT OR EXPERIENCE A STALL WHILE COMING TO A STOP AT LOW SPEED. EITHER OF THESE CONDITIONS MAY BE ACCOMPANIED BY A LOSS OF ELECTRICAL ACCESSORIES, INCLUDING HAZARD LIGHTS. A LOSS OF MOTIVE POWER CAN INCREASE THE RISK OF A CRASH.

Remedy

PARTS ARE NOW AVAILABLE TO REPAIR YOUR VEHICLE. FORD MOTOR COMPANY HAS AUTHORIZED YOUR DEALER TO INSPECT AND REPLACE THE 12V BATTERY IF NECESSARY FREE OF CHARGE.

Manufacturer's Notes

IF YOU HAVE ANY QUESTIONS REGARDING THIS RECALL, OR BELIEVE ANY OF THIS INFORMATION IS INACCURATE, PLEASE CONTACT FORD DIRECTLY AT 800-392-3673 OR LINCOLN AT 800-521-4140.

if the manufacturer has failed or is unable to remedy this safety recall for your vehicle in a timely manner,

please contact the NHTSA Vehicle Safety Hotline at: [1-888-327-4236](tel:1-888-327-4236) or TTY: [1-888-275-9171](tel:1-888-275-9171) or file an online complaint with NHTSA.

Apr 15,2025**Manufacturer Recall Number** 25S21

NHTSA Recall Number 25V165

Recall Status Recall Incomplete

Summary

ACCORDING TO FORDS RECORDS, THE REMEDY SOFTWARE FOR 24S16 OR 22S73 MAY NOT HAVE BEEN INSTALLED CORRECTLY DURING A PRIOR DEALERSHIP VISIT. BECAUSE THE CORRECT SOFTWARE MAY NOT HAVE BEEN INSTALLED ON YOUR VEHICLE, THE UNDERLYING CONDITION SPECIFIED IN 24S16 OR 22S73 MAY STILL EXIST. THERE IS A POSSIBILITY THAT A HIGH-PRESSURE FUEL INJECTOR MAY CRACK, WHICH MAY RESULT IN FUEL ACCUMULATING ON THE TOP OF THE ENGINE.

Safety Risk

LIQUID FUEL AND/OR FUEL VAPOR THAT ACCUMULATES NEAR A SUFFICIENTLY HOT SURFACE MAY IGNITE RESULTING IN AN UNDER-HOOD FIRE, INCREASING THE RISK OF INJURY

Remedy

SOFTWARE IS AVAILABLE TO REPAIR YOUR VEHICLE. FORD MOTOR COMPANY HAS AUTHORIZED YOUR DEALER TO UPDATE THE POWERTRAIN CONTROL MODULE PCM SOFTWARE FREE OF CHARGE.

Manufacturer's Notes

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Where's my VIN?

Every vehicle has a unique **vehicle identification number**, often referred to as a VIN. Look on the lower left of your car's windshield for your 17-character VIN. Your VIN is also located on your car's registration card, and it may be shown on your insurance card.

What information will display in the search results?

- When searching by license plate or VIN, you'll learn if a specific vehicle needs to be repaired as part of a recall.
- When searching by a vehicle's year, make and model, or for car seats, tires or equipment, you'll get general results for recalls, investigations, complaints and manufacturer communications.

What will the license plate and VIN search show?

- An unrepaired recall for a vehicle from [certain manufacturers](#).
- If the vehicle has no unrepaired recalls, you will see the message: "0 unrepaired recalls associated with this VIN."

What won't the license plate and VIN search show?

- A safety recall that has already been repaired.
- Some recently announced safety recalls for which not all VINs have been identified. VINs are added continuously so please check regularly.
- Safety recalls that are more than 15 years old (except where a manufacturer offers more coverage).
- Safety recalls conducted by small vehicle manufacturers, including some ultra-luxury brands and specialty applications.
- Manufacturer customer service or other non-safety recall campaigns.
- A recall involving an international vehicle.

Why is the license plate search result showing a different vehicle?

License plate information is generated from state department of motor vehicles. If the search result shows a vehicle you previously owned, rather than your new vehicle with the same license plate, [contact your state DMV](#) to request your vehicle information be updated. In the meantime, you can search for recalls using your vehicle's VIN.

Other search options, including by NHTSA ID

You can also search for recalls and safety issues information by [NHTSA ID](#) and [complaints by keyword](#).